

An aerial photograph of a city street, Voortrekker Road, is the background. The image is overlaid with large, stylized geometric shapes in red and white. A large red circle is positioned in the upper right, containing the text 'VRCID'. Below it, the text 'VOORTREKKER ROAD' and 'CORRIDOR IMPROVEMENT DISTRICT' is displayed. Further down, the words 'ANNUAL REPORT' are written in a large, bold, sans-serif font, underlined. Below that, the text 'FOR THE YEAR ENDED 30 JUNE 2020' is shown. At the bottom, the website 'www.vrcid.co.za' is printed. The overall design is modern and professional, using a color palette of red, white, and dark blue.

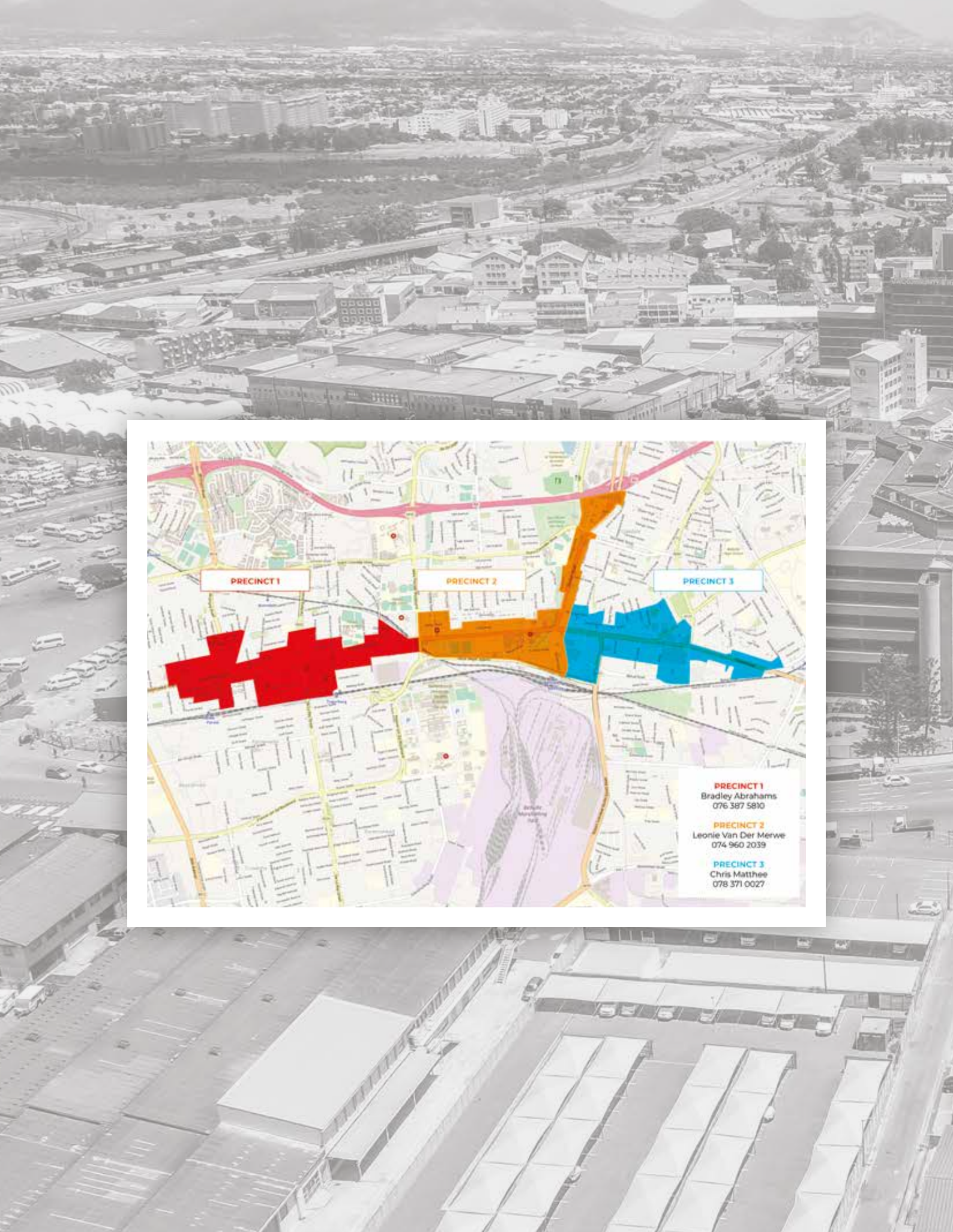
VRCID

VOORTREKKER ROAD
CORRIDOR IMPROVEMENT DISTRICT

ANNUAL REPORT

FOR THE YEAR ENDED
30 JUNE 2020

www.vrcid.co.za





OUR VISION

To create and maintain an urban environment along the Voortrekker Road Corridor that is clean, safe and sustainable

MISSION

To improve and upgrade the public environment for the benefit of all

OUR MANDATE

The VRCID operates within a clearly defined geographical boundary of eight kilometres, providing top-up support to the City of Cape Town's service delivery teams.

The VRCID is funded by special levies paid by commercial property owners within the operational area. The boundaries are:
N1 on Durban Road; Steenbras Road in Parow; Stikland Railway Bridge and the Tienie Meyer bypass in Bellville.



VRCID

VOORTREKKER ROAD
CORRIDOR IMPROVEMENT DISTRICT

UNCHANGING COMMITMENT TO DELIVERY



CHAIRMAN'S MESSAGE HARDUS ZEVENSTER

The VRCID has now been operating for eight years. Our strategy has yielded results and our team is now a well-oiled machine. The control room is working well, and we are able to deploy data-driven tactics to respond to what is needed in the area. We have made good progress and I say with confidence that the team has been doing an excellent job, even with its limited resources.

However, this has been no ordinary year. The VRCID has been under increasing pressure, and even more so in the first part of 2020.

One of the most prominent characteristics of the VRCID team is its ongoing commitment to delivery.

Even before the COVID-19 pandemic reached Cape Town, our partners were grappling with reduced resources, and in some cases that reduction has decimated their ability to deliver as first responders. In this vacuum the VRCID is seen as a first responder, despite our mandated role as a top-up service.

This erosion was felt even more when the COVID-19 crisis took hold in Bellville.

The VRCID board acted swiftly, releasing funds almost immediately to support the urgent social response to ensure people in Bellville could access food and shelter. With the social response well entrenched in our area, we are now looking to the future of a new normal. At the same time, our operational teams continued to deliver with a business as usual mindset – despite the increased pressure caused by these extraordinary times.

I believe we will only feel the economic fallout of the pandemic over the next two years. Until then, we will be in a state of transition. In the meantime, I want to send out a very strong call to businesses and partners in the Voortrekker Road Corridor to work together to sustain the safety, social support and economic stability of the area.

The business and residential community in Bellville and Parow is very resilient. But there is a need for every business and building owner, every commuter and resident, to do what they can to help the VRCID and its partners to achieve the stability I mentioned earlier.

In particular, we encourage the City of Cape Town to forge ahead with its plans to facilitate change in the northern suburbs. Those plans have been dormant for some time and now is the time to see them become reality. At the same time, we want to see cranes in the sky, which are always indicators of development and renewal. One of our partners, the Greater Tygerberg Partnership, is embarking on a drive to attract and retain investment in the area. We want to join their call to encourage developers, investors and property owners to actively engage in the properties in the area. If you are here already, invest in upgrading your properties, rather than relocating. **If you are considering where to invest, the Voortrekker Road Corridor is the right place to be. And we are ready to welcome you and extend our support to your efforts.**

Lastly, I would like to thank all our Councillors who have for the past year served as City of Cape Town representatives on the Board. You have provided valuable input and given guidance on municipal matters for which we are grateful.

TOEWYDING

WORD DAADWERKLIKE DIENSLEWERING



BOODSKAP VAN
VOORSITTER
HARDUS ZEVENSTER

Die VRCID bestaan reeds vir agt jaar. Ons strategie het resultate opgelewer en ons span is 'n goed geoliede masjien. Die beheerkamer werk goed en ons kan data-gedrewe taktieke gebruik om te reageer op wat nodig is in die omgewing. Ons het goeie vordering gemaak en ek sê met vertroue dat die span uitstekende werk gedoen het, selfs met ons beperkte hulpbronne.

Dit was egter geen gewone jaar nie. Die VRCID was onder toenemende druk, en nog meer in die eerste deel van 2020.

Een van die prominentste kenmerke van die VRCID-span is die voortdurende verbintenis tot dienslewering.

Reeds voordat die COVID-19-pandemie Kaapstad bereik het, het ons vennote geworstel met minder hulpbronne, en in sommige gevalle het die vermindering hul vermoë om eerste te reageer verminder. In hierdie vakuum word die VRCID gesien as die eerste antwoord, ondanks ons mandaat as 'n aanvullende diens.

Hierdie erosie van diensverskaffers, het veral 'n impak gehad toe die COVID-19-krisis in Bellville posgevat het.

Die VRCID-direksie het vinnig opgetree en byna onmiddellik fondse beskikbaar gestel om die dringende gemeenskap aksies te ondersteun om te verseker dat mense in Bellville toegang tot kos en skuiling kon kry. Met die gemeenskap aksie wat goed gevestig is in ons omgewing, kyk ons nou na die toekoms van 'n nuwe normaal. Terselfdertyd het ons operasionele spanne teruggekeer na 'n normale ingesteldheid – ondanks die verhoogde druk wat deur hierdie buitengewone tye veroorsaak is.

Ek glo dat ons die ekonomiese uitval van die pandemie eers gedurende die volgende twee jaar sal ervaar. Tot dan sal ons in 'n staat van oorgang verkeer. Intussen wil ek 'n baie sterk beroep doen op besighede en vennote in die Voortrekkerweg Korridor om saam te werk om die veiligheid, gemeenskapsondersteuning en ekonomiese stabiliteit in die omgewing te handhaaf.

Die sake- en residensiële gemeenskap in Bellville en Parow is baie veerkragtig. Maar ons doen 'n oproep aan elke onderneming en geboueienaar, elke pendelaar en inwoner, om te doen wat hulle kan om die VRCID en sy vennote te help om die stabiliteit te bereik wat ek vroeër genoem het.

Ons moedig veral die Stad Kaapstad aan om voort te gaan met sy planne om veranderinge in die noordelike voorstede te vergemaklik. Hierdie planne is al geruime tyd sluimerend en dit is nou die tyd om toe te sien dat dit 'n werklikheid word. Terselfdertyd wil ons hyskrane in die lug sien, wat altyd aanduidings is van ontwikkeling en vernuwing. Een van ons vennote, die Groter Tygerberg-vennootskap, het begin om beleggings in die gebied te lok en te behou. Ons wil deelneem aan hul oproep om ontwikkelaars, beleggers en eiendomseienaars aan te moedig om aktief betrokke te raak by die eiendomme in die omgewing. As u reeds hier is, belê dan om u eiendomme op te gradeer, eerder as om na elders te verhuis. **As u oorweeg om te belê, is die Voortrekkerweg Korridor die regte plek om te wees. En ons is reg om u te verwelkom en te ondersteun in jou werk.**

Laastens wil ek die Raadslede van Stad Kaapstad bedank vir hulle waardevolle insette die afgelope jaar. U teenwoordigheid op die Direksie is van kardinale belang.

BUSINESS AS USUAL IN UNUSUAL TIMES



CHIEF OPERATIONS
OFFICER REPORT
DEREK BOCK

The VRCID covers the largest geographical area out of all the improvement districts in the country but the low rates base on only commercial properties in the area means that we also operate with a very limited budget – and that budget is fixed for five years. This means that every available resource was stretched to its limit in the last year, particularly when the scale of the social need was revealed in the early part of 2020.

Our primary mandate is as a top-up service to the first responders, who are the City of Cape Town, Law Enforcement and the South African Police Services.

Over the past eight years, our own data demonstrates the significant difference that we have made on the streets of the Voortrekker Road Corridor. More than that, however, the one barometer we have of gauging the impact we have in the area is how much more the community in the area has come to rely on us to get the job done.

In many cases, the community sees us as the first port of call. Regardless of the hierarchy, our instinct is to deliver, and so we do.

The VRCID's social development and urban management operational teams, working with Securitas, the service provider, act as quickly as possible to resolve issues reported. As a lean organisation, we are nimble enough to act quickly, and the systems we have in place allow us to do that. The sophisticated control centre enables us to collect, interpret and respond to data in ways and places where a response is most needed. And yet, every day I'm aware of how our job is never done. Monitoring crime hotspots and managing tons of illegal dumping are just two issues we

grapple with continually. These are in addition to the daily cleansing and maintenance tasks that our service provider teams attend to.

Social issues and effective urban management are inextricably linked. If people are cold, hungry or lack access to basic, dignified services, desperation drives desperate behaviours. In a broken economy, that desperation only increases, exacerbating the urban challenges in an area where homelessness is increasing. That's why we need urgent interventions from the first responders and City administration to support us in what we do, and to provide the resources that are so badly needed to continue the maintenance and care required in this area.

When the COVID-19 crisis began to take hold, we saw a remarkable join effort between the City, provincial and national administrations, as well as our partners, MES, the Greater Tygerberg Partnership and others.

We made swift decisions to release available surplus funds to support these efforts. During this time one point was clear: when the will is there, the way is made apparent.

I would like to encourage our partners to follow the same commitment shown in a crisis to support the ongoing upliftment and improvement in the Voortrekker Road Corridor. To provide safe, dignified spaces for the people living on the streets. To bolster public safety measures. To beautify public spaces and improve infrastructure.

Taking positive, definitive steps now will help us to deliver even more, even better, over the next eight years and beyond. Of course, we will continue to play our part, working with our partners, and also encouraging the businesses and property owners in the Voortrekker Road Corridor to do the same. **Ultimately, now is the time to adapt, act and drive change – for the health, wellbeing and prosperity of us all.**

BESIGHEID SOOS GEWOONLIK IN ONGEWONE TYE



HOOFBEDRYFSBEAMPT
SE VERSLAG
DEREK BOCK

Die VRCID beslaan die grootste geografiese gebied uit al die verbeteringsdistrikte in die land, maar die lae heffingsbasis op slegs kommersiële eiendomme in die gebied beteken dat ons ook met 'n baie beperkte begroting werk - en dat die begroting vir vyf jaar vasgestel word. Dit beteken dat elke beskikbare hulpbron die afgelope jaar tot sy uiterste gerek is, veral toe die omvang van die maatskaplike behoefte aan die begin van 2020 duidelike geword het.

Ons mandaat is as aanvullende diens tot die primêre diensverskaffer, naamlik die Stad Kaapstad, wetstoepassing en die Suid-Afrikaanse polisiediens. Die afgelope agt jaar toon ons eie data tot die groot verskil wat ons in die strate van die Voortrekkerwegkorridor gemaak het. Die een aanduiding wat veral dui op die impak wat ons in die omgewing het, is hoeveel te meer die gemeenskap in die omgewing op ons vertrou om die werk te verrig.

In baie gevalle beskou die gemeenskap ons as die primêre diensverskaffer. Ongeag die hiërargie, ons instink is om te dien, en daarom doen ons dit ook.

Die VRCID se operasionele spanne vir maatskaplike ontwikkeling en stedelike bestuur, wat saam met Securitas, die diensverskaffer, werk, tree so vinnig as moontlik op om probleme wat gerapporteer word, op te los. As 'n lenige organisasie is ons flink genoeg om vinnig op te tree, en deur die sisteme wat ons het, kan ons dit effektief doen. Die gesofistikeerde beheersentrum stel ons in staat om data te versamel, te interpreteer en daarop te reageer op maniere en plekke waar die aksie die nodigste is. En tog is ek elke dag bewus van hoe ons werk nooit gedaan is nie. Die monitoring van kriminele brandpunte en die bestuur van tonne onwettige rommelstorting is net twee sake

waarmee ons voortdurend te kampe het. Dit is 'n aanvulling tot die daaglikse skoonmaak-en onderhoudstake waaraan ons spanne aandag gee.

Sosiale probleme en effektiewe stedelike bestuur is verwickeld. As mense koud en honger is of nie toegang het tot basiese, waardige dienste nie, dryf desperaatheid desperate gedrag. In 'n gebroke ekonomie neem daardie desperaatheid net toe, wat die stedelike uitdagings in 'n gebied waar haweloosheid toeneem, vererger. Daarom het ons dringende ingrypings van die primêre diensverskaffers en die stadsadministrasie nodig om ons te ondersteun in wat ons doen, en om die hulpbronne te voorsien wat so broodnodig is om die onderhoud en versorging wat in die gebied benodig word, voort te sit.

Toe die COVID-19-krisis begin posvat het, het ons 'n merkwaardige gesamentlike poging tussen die stad, provinsiale en nasionale administrasies, sowel as ons vennote, MES, die Groter Tygerberg-vennootskap en ander, gesien.

Ons het vinnig besluite geneem om beskikbare surplusfondse beskikbaar te stel om hierdie pogings te ondersteun. Gedurende hierdie tyd was een ding duidelik: waar daar 'n wil is; is daar 'n weg.

Ek wil ons vennote aanmoedig om met dieselfde toegewydheid waar hulle die krisis die hoof gebied het, die voortgesette opheffing en verbetering in die Voortrekkerweg Korridor te ondersteun. Om veilige, waardige ruimtes te bied vir die mense wat op straat woon. Om openbare veiligheidsmaatreëls te versterk. Om openbare ruimtes te verfraai en infrastruktuur te verbeter.

As ons nou positiewe, daadwerklike stappe neem, sal dit ons versterk in ons poging om selfs beter diens te lewer in die volgende agt jaar en daarna. Natuurlik sal ons voortgaan om ons rol te speel deur met ons vennote saam te werk en ook die besighede en eiendomseienaars in die Voortrekkerweg Korridor aan te moedig om dieselfde te doen. **Nou is die tyd om by die nuwe werklikheid aan te pas, op te tree en verandering aan te dryf - vir die gesondheid, welstand en voorspoed van ons almal.**

PARTNERSHIPS ACCELERATE PROGRESS



ILSE MAARTENS

GENERAL MANAGER | ALGEMENE BESTUURDER | MES

As always, our relationship with the VRCID remains a close and valued one. This year, with the COVID-19 crisis, the support reached new levels, which I phrase into three levels: strategic, tactical and operational.



Operationally, the VRCID helped us feed 1 200 people per day. The security officers helped maintain order and to ensure social distancing. They also helped to distribute the food and in the very first days helped capture people's personal data. The field workers were angels! They primarily helped with the feeding site management, which meant anything from transporting food and equipment, to gathering personal data, to attending to wounds, to driving people to their family across the Peninsula. They also helped us distribute almost 700 food parcels to families in need.

Soos altyd bly ons verhouding met die VRCID 'n hegte en gewaardeerde verhouding. Hierdie jaar, met die COVID-19-krisis, het die ondersteuning nuwe vlakke bereik, wat ek in drie kategoriee plaas: strategies, takties en operasioneel.

Operasioneel het die VRCID ons gehelp om 1 200 mense per dag te voed. Die sekuriteitspersoneel het gehelp om orde te handhaaf en om sosiale afstand te verseker. Hulle het ook gehelp om die kos te versprei en in die heel eerste dae gehelp om mense se persoonlike data vas te lê. Die veldwerkers was engele! Hulle het hoofsaaklik gehelp met die bestuur van die voedingsgebied, wat alles beteken het van die vervoer van voedsel en toerusting, die versameling van persoonlike data, die versorging van wonde, die vervoer van mense na hul gesinne regoor Kaapstad. Hulle het ons ook gehelp om byna 700 kospakke aan gesinne in nood uit te deel.

Tactically, the VRCID helped us to identify and access resources and to effectively and efficiently allocate resources to hotspots of need.

Takties het die VRCID ons gehelp om hulpbronne te identifiseer en toegang daartoe te verkry en om hulpbronne effektief en doeltreffend aan brandpunte toe te ken.

Strategically, the VRCID assisted us with the overall planning of the emergency plan. The COO and Head of Social Department availed extra funding, lined up other partners and laid the foundation for sustaining the extra services that emerged as a result of the pandemic. More importantly the Social Development Manager invested a lot of her personal time in mentoring MES staff to have greater impact with regard to operations and services.

Strategies het die VRCID ons gehelp met die algehele beplanning van die noodplan. Die Hoofbedryfsbeampies en die Bestuurder van Maatskaplike Ontwikkeling het addisionele befondsing beskikbaar gestel, ander vennote aan MES bekendgestel, en die grondslag gelê vir die ondersteuning van die ekstra dienste wat as gevolg van die pandemie ontstaan het. Wat nog belangriker was, het die Maatskaplike Ontwikkelings bestuurder baie van haar persoonlike tyd bestee aan die mentorskap van MES-personeel om groter impak te hê op bedrywighede en dienste.

VRCID helped us to readjust quickly to the new normal. They helped us transition to the current reality.

VRCID het ons gehelp om vinnig aan te pas by die nuwe normaal. Hulle het ons gehelp om na die huidige werklikheid oor te gaan.

They were also instrumental in empowering us to keep doing what we do well, which is to bring hope, assist in restoration and inspire the most vulnerable.

Hulle het ons ook daartoe bygedra om aan te hou doen wat ons goed doen, dit is om hoop te gee, te help met die herstel en om die weerloses te inspireer.

SELECTED MEDIA COVERAGE 2019



International 'sha'p' for GTP, VRCID

Two local organisations have been recognised for their work by a prestigious international association. The Downtown Association (IDA) has awarded the Downtown Achievement Pinnacle Awards to the Greater Tygerberg Partnership (GTP) and to the Voortrekker Road Corridor Improvement Districts (VRCID) for their work and initiatives in the area. Each year, the IDA, which is based in Washington DC in the United States, recognises outstanding projects by international organisations as winners of the Downtown Achievement Awards. The Downtown Achievement Award is bestowed annually upon projects which identify improvements to urban centres by dedicated organisations around the globe. The industry's highest recognition, the Pinnacle Award, represents the most creative and inspiring innovations in urban place management. The awards are sponsored by Google with Google.

The GTP was for their Sha'p Left Community



Derek Bock from the VRCID holding the IDA Pinnacle Award.



Sha'p Left Community Healthcare Hub manager Mandiswa Swart with the IDA Award.

city Primary Care Health Care Hub, while the VRCID won for their Data-driven Urban Management and Public Safety.

GTP The GTP's Sha'p Left healthcare hub in Bellville provides quality, affordable, accessible healthcare to commuters and residents in the area.

Located opposite the Bellville public transport interchange, the healthcare hub is sponsored by the Cigna Foundation and was enabled by the City.

The Hub, constructed from three repurposed shipping containers, was opened formally in November 2019.

It provides affordable and accessible primary healthcare to commuters and residents in Bellville.

Warren Hewitt, GTP's CEO says, "This project is an example of how the public sector can partner with the private sector to achieve shared goals. By delivering the Sha'p Left Nursing Hub in partnership with the City of Cape Town, we were able to put Cape Town, and Bellville, on the map in terms of global best practice in urban management. We are very pleased with this award and will continue to strive for the same levels of excellence, in partnership with the City and other stakeholders in the future."

The centre is run by Sister Mandiswa Swart, a nursing sister who has taken up the challenge of ensuring it remains open and operational even during the Covid-19 pandemic.

The Sha'p Left Community Healthcare Hub is open from 08:00 to 17:00 every week, day and from 08:30 to 13:30 on Saturdays. In addition to eye tests and diagnostics, the centre also offers primary health care treatments, HIV, TB and other diagnostic tests. It also includes a chronic medication dispensary, which offers a more efficient way for people with chronic diseases to collect their prescriptions.



Capt David Grier and Herman Grobler, Warren Hewitt from GTP, councillor Jacky Visser, Sha'p Left manager Mandiswa Swart and councillor Merida Kleinsmit.

VRCID The VRCID also won the highest recognition, the Pinnacle Award, for their Data-driven Urban Management and Public Safety.

The VRCID was established in 2012 to provide top-up urban management, public safety and social upliftment services within an eight square kilometre urban corridor in the northern suburbs of Cape Town. It is the largest CID in the city and arguably the most successful.

The organisation has won the Pinnacle Award numerous times in the past for various of their projects.

This year they won for how they harness technological systems in fighting crime. Over the past few years, the VRCID has invested extensively in advanced technology to extend its surveillance.

The database enables the VRCID to collate, analyse and respond immediately to the security, urban cleansing and social development needs of the area under its management. Behavioural analytics can suggest predictive policing to track negative behaviour, proactively identify hotspots of crime

and activity and respond quickly to events as they are happening on the ground.

The VRCID's CEO, Derek Bock, says they have numerous systems in place to keep an eye on crime.

"The project comprises a centralised control centre at the VRCID offices, a network of 77 cameras, including 15 licence plate recognition cameras, 24-hour monitoring and a team of skilled public safety officers who are deployed to respond to incidents when required."

He says they're "humbled" to receive the recognition.

"This award is not only for the VRCID, but for all CID levy payers who pay towards our efforts to make Bellville and Parow areas cleaner, safer and more sustainable. The hard work that went into the installation of the 77 CCTV cameras within the VRCID has been paid off with this award."

He says their work is never done.

Together with our partners at the police and the City law enforcement agencies, we will continue to deliver on our mandate of providing additional services to that of the City and Police."

Project a success

Chris Matthee, Parow CBD precinct manager for the Voortrekker Road Corridor Improvement District.

Since the launch of a joint safety project in December 2019, a partnership between the City of Cape Town, the Voortrekker Road Corridor Improvement District (VRCID) and Byers Security Solutions, has achieved numerous successes, with illegal substances, dangerous weapons, and 157 stolen shopping trolleys confiscated.

Also, several arrests have been made, including one for robbery with a plastic

gun. Many members of the public don't realise how important it is for us to interact with them, because they provide key information that alerts our team and ultimately allows us to make the VRCID area a cleaner and safer place to live and work.

Community members are encouraged to partner with the VRCID to further this project's successes by reporting any suspicious behaviour they come across.

Keep the following numbers on your phone's speed-dial function and display them clearly in your home or business: 072 792 7168; 021 917 1912, or email vrcidcontrol@securitas-isa.co.za

Woensdag, 4 Desember 2019

NEWS

VRCID celebrates year of positive change

The Voortrekker Road Corridor Improvement District (VRCID) has undoubtedly played a positive role in urban renewal and social upliftment in its area of operation.

This was once again highlighted at their annual general meeting on Tuesday 26 November.

The VRCID offers top-up services in addition to that of the City of Cape Town.

"Our ultimate goal is to create and maintain an urban environment along Voortrekker Road corridor that is clean, safe and sustainable. This responsibility to maintain a high-quality urban environment is shared with the City of Cape Town, South African Police Service and the metropolitan police," says Derek Bock, chief operations officer of the VRCID.

In operation for seven years, the VRCID is often deemed to be the first responder in the VRCID area. They are also starting to see results from their proactive approach to tackle crime, thanks to their CCTV control room which was launched in 2018. From this control room, 67 CCTV cameras, soon to be 71, are monitored 24 hours a day.

All information and footage is made available to police and the City's law enforcement agencies.

The VRCID's cleaning teams also continue to work daily to clean the streets and public spaces, while their social development team helps support vulnerable people.

"I dare not imagine what would've happened if there wasn't a VRCID when one looks at what they've achieved the past year, from social upliftment to urban management. I once again call on the City to start investing in the Bellville and Parow CBDs; without their investment in infrastructure, beautification and other projects to attract investment, large corporate and investors will look elsewhere in Cape Town," says Hardus Zevenster, VRCID's chair and business owner in the VRCID area.

Business owners have also experienced the difference that the VRCID has made.

A cleaner and safer environment creates more opportunity for commuters and residents and attracts

more investors, which in turn boosts the area's economy.

"I am a business owner with business premises in Parow. The crime and grime I saw there every day was a driving factor to establish a CID in 2012.

"If the VRCID had not been performing well since its inception, we would have relocated from Parow. But we have made a very deliberate commercial decision to stay in the area because we can see the difference the VRCID has made," says Zevenster.

Ward councillor Leonore Van der Walt says: "They saved Voortrekker Road and the surrounding environment from total urban decay and I'm forever thankful for that."

VRCID's year in numbers

In the past year, the Voortrekker Road Corridor Improvement District (VRCID) has made a significant difference along Voortrekker Road with general security, social upliftment and law enforcement.

● VRCID sponsored law enforcement officers, issued 2 721 traffic fines to the value of R1 509 800

● Attended to 7 983 vagrancy issues

● The VRCID's cleaning team

saw them collect over 415 000 kg of litter.

● Their (NGO) partner MES, through their job creation programme, collected a further 36 500 kg of litter.

● The VRCID's social upliftment efforts have resulted in 1 257 food parcels being distributed, 5 106 contacts made with street people, vulnerable children and street children, and 213 people reunited with their families over the past year.



Pictured from left are the following VRCID workers: Simphiwe Maki, Tembani Themese, Donovan Jaftha, Mvusiwe Siphendu, contract manager Nico Nieuwoudt, Allister Scholtz (social worker), Wilfred Kay and Stefanus Harkers.

VRCID still going strong

Rowdy and anti-social behaviour by sex workers, trespassing by homeless individuals on private property and illegal dumping by businesses.

These were the top three complaints logged by the Voortrekker Road Corridor Improvement District (VRCID) control room, from members of the public during lockdown.

The VRCID has had a few busy months since the start of lockdown and safety officers have arrested 31 people and held five crime prevention operations (with the police and law enforcement). Of the 31 arrests, nine were captured and arrested by careful monitoring of the VRCID's 71 CCTV cameras.

One such incident involved a CCTV controller observing a suspicious person walking in Picton Street in Parow, holding two crates of Sasko bread. Response vehicles were informed, and VRCID's public safety officers found the suspect, who was questioned

and arrested for possession of stolen goods. The driver of the bread truck was later located, who confirmed that two crates of bread were stolen, and has opened a case against the suspect on behalf of Sasko.

Derek Bock, chief operations officer of the VRCID, says the different teams have worked "tirelessly" trying to curb illegal dumping, collecting litter and helping on a social development basis.

"We urge the public to abide by lockdown rules and restrict movement as much as possible – not only to protect your health, but also your safety. When you are on the move, we urge you to report any suspicious behaviour that you might come across. Even if it's just a hunch or gut feeling; this can be the difference between life and death in some situations. Let's rather be safe than sorry. Please report directly to our 24 hour control room on 072 792 7168."

WORKING TOGETHER IN TIMES OF GREAT NEED



**SOCIAL DEVELOPMENT
REPORT
WILMA PIEK**

The year under review was a challenge for us. In addition to shifts in personnel and strategy within our primary social development partners, the global COVID pandemic had a significant impact.

Initially, internal changes at our NGO partner impacted our ability to make progress in some of our efforts to find predictable income and job rehabilitation opportunities for our clients. We were, however, able to find ways to deliver our services with some creative planning and strategic secondment of our fieldworker, Jacque Pietersen, to the MES GROW programme. In time, we found our collective equilibrium again and indeed the programme has been able to expand into Boston and other neighbourhoods in Bellville. The MES Safe Space continues to operate well, and the Trolley Recycling Project was also well underway. In fact, the Trolley Project was nominated for the PETCO 2020 Awards.

Over the years, our Joint Operations Committee has worked closely to address the issue of street based and vulnerable adults and children in Bellville and Parow. This year we were able to consolidate and enhance those relationships, through a series of remarkable events that affected everyone in our community – and globally.

Everything changed when the COVID19 pandemic hit, and with it came some profound challenges. In the earliest days of lockdown, we registered, identified and listed 1 000 people to be added to a waiting list for access to the emergency safe space which the government said would be provided. However, for the first six weeks the street-based people in the northern suburbs were not able to access the much-needed reliable, safe and accessible emergency spaces. This revealed the division between the social development policies of national government and City of Cape Town.

I would like to thank the VRCID board for making surplus funding available, which was used to address homelessness within the VRCID during this period.

As we often see in times of great need, the community also rallied with donations of food and financial aid, ensuring that every person on site could be identified, diagnosed and receive at least one meal a day.



The tireless VRCID Social Development team.
L-R: Alistair Scholtz, Wilma Piek, Veronica Geduld and Jacque Pietersen.

A big shout out to MES who co-ordinated the social relief meals and food parcels during lockdown and who continues to do so. Our other social partners such as The Bellville Haven, TB/HIV Care, STAND, Elim Night Shelter, TASP, El-Theos, KRAC and others, also rose to the challenge, increasing their advice, support and interventions to ensure the most vulnerable people in the group could get the help they needed.

Our partners in the public safety workstreams, which included our own Public Safety Officers, local Neighbourhood Watches, SAPS and Law Enforcement, were available to provide critical logistical support, enhancing the collaboration between partners.

By the time the Paint City emergency shelter in Bellville was ready for occupation, we were fully prepared to admit the most vulnerable 150 homeless people in our area, without force or unnecessary trauma. We want to thank Nomfundo Mdini, the project manager of Paint City Emergency Shelter from City of Cape Town's Social Development and Early Childhood Development (SDECD) Programme, for her willingness to collaborate with all of us and put the best interests of the homeless first.

Ironically, this challenge has also helped us. The crisis was a catalyst for accelerating our social activities. The data gathered in the process has helped us to understand our clients better.

We have built stronger relationships with our partners and we have developed a disaster management model that we know works. It is, in a way, a story of successful collaboration between the many partners in our social development ecosystem.

The challenge will be to ensure the model is sustainable and can continue to support us even when the immediate crisis has passed. At the time of writing, it's unclear how long the emergency arrangements on site will remain in place. We will continue to work with our partners to take appropriate steps to care for the people in our community, even in these extraordinary times.

During this time, we have realised how valuable our three fieldworkers are in terms of their devotion and passion for our homeless, but also to support our NGO's on a practical level where ever they needed to. I salute you, Jacque, Veronica and Allistair!



We will continue to work with our partners to care for the people in our community, even in these extraordinary times.

SAMEWERKING IN TEN TYE VAN GROOT NOOD



GEMEENSKAPS
ONTWIKKELING VERSLAG
WILMA PIEK

Die jaar onder oorsig was vir ons 'n uitdaging. Benewens veranderings in die personeel en strategie binne ons primêre maatskaplike ontwikkelingsvennote, het die wêreldwye COVID-pandemie 'n beduidende impak gehad.

Aanvanklik het interne veranderinge by ons NGO-vennoot 'n invloed gehad op ons vermoë om vooruitgang te maak in sommige van ons pogings om gereëde inkomste en werksrehabilitasiegeleenthede vir ons kliënte te vind. Ons kon egter, met kreatiewe beplanning en strategiese sekondering van ons veldwerker, Jacque Pietersen, na die MES GROW-program, maniere vind om ons dienste te lewer. Mettertyd het ons weer ons gesamentlike ewewig gevind en die program kon uitbrei na Boston en ander buurte in Bellville. Die MES Safe Space werk steeds goed, en die Trollie Herwinnings Projek was ook goed op dreef. Trouens, die Trollie Projek is benoem vir die PETCO 2020-toekennings.

Ons gesamentlike operasionele komitee het oor die jare heen saamgewerk om die kwessie van volwassenes en kinders op straat en kwesbare plekke in Bellville en Parow aan te spreek. Hierdie jaar kon ons hierdie verhoudings konsolideer en verbeter deur middel van 'n reeks merkwaardige gebeure wat almal in ons gemeenskap, en wêreldwyd, geraak het.

Alles het verander toe die COVID19-pandemie uitbreek het, en daarmee saam diepgaande uitdagings. In die vroegste dae van die grendelstaat het ons 1 000 mense geïdentifiseer en geregistreer om op 'n waglys geplaas te word vir toegang tot die noodskuiling wat volgens die regering voorsien sou word. Die haweloses in die noordelike voorstede het egter die eerste ses weke nie toegang tot die broodnodige betroubare, veilige noodskuilings gehad nie. Dit het die diep skeiding tussen die maatskaplike ontwikkelingsbeleid van die nasionale regering en Stad Kaapstad ontbloot.

Ek wil die VRCID-raad bedank vir surplus fondse wat hulle beskikbaar gemaak het, wat ons kon gebruik om haweloosheid en behoeftes binne die VRCID gedurende hierdie tydperk aan te spreek.

Soos ons dikwels sien in tye van groot nood, het die gemeenskap ook bymekaar gekom met skenkings van kos en geld om te verseker dat elke persoon op die perseel geïdentifiseer kon word, gediagnoseer kon word en minstens een maaltyd per dag kon ontvang.



Die toegewyde gemeenskapsontwikkelingspan.
L-R: Alistair Scholtz, Wilma Piek, Veronica Geduld
and Jacque Pietersen.

'n Besondere dankbetuiging aan MES wat die etes en kospakkies tydens die grendelstaat gekoördineer het en wat dit steeds doen. Ons ander maatskaplike vennote soos The Bellville Haven, TB / HIV Care, STAND, Elim Night Shelter, TASP, El-Theos, KRAC en ander, het ook die uitdaging aanvaar en seker gemaak dat die kwesbaarste mense in die groep die nodige hulp kry deur middel van advies, ondersteuning en ingrepe.

Ons vennote in openbare veiligheid, wat ons eie openbare veiligheidsbeamptes, plaaslike buurtwagte, SAPD en wetstoepassing ingesluit het, was beskikbaar om kritieke logistieke ondersteuning te bied, wat die samewerking tussen vennote verder verbeter het.

Teen die tyd dat die Paint City-noodskuiling in Bellville gereed was, was ons heeltemal gereed om die kwesbaarste 150 haweloses in ons omgewing op te neem, sonder geweld of onnodige trauma. Ons wil Nomfundo Mdini, die projekbestuurder van Paint City-noodskuiling van die Stad Kaapstad se maatskaplike ontwikkeling en vroeë-kinderjare-ontwikkelingsprogram (SDECD), bedank vir haar bereidwilligheid om met ons saam te span en die beste belang van haweloses voorop te stel.

Ironies genoeg het hierdie uitdaging ons ook gehelp. Die krisis was 'n katalisator om ons maatskaplike aktiwiteite te versnel. Die data wat in die proses versamel is, het ons gehelp om ons kliënte beter te verstaan.

Ons het sterker verhoudings met ons vennote opgebou en ons het 'n rampbestuursmodel ontwikkel wat volgens ons werk. Dit is op 'n manier 'n verhaal van suksesvolle samewerking tussen die vele vennote in ons maatskaplike ontwikkelings ekosisteem.

Die uitdaging is om te verseker dat die model volhoubaar is en ons voortdurende ondersteuning kan bied, selfs wanneer die onmiddellike krisis verby is. Ten tye van die skrewe (ter perse gaan van die verslag) is dit steeds onduidelik hoe lank die noodreëlins op die terrein in plek sal bly. Ons hou vol om met ons vennote saam te werk om gepaste stappe te neem om na die mense in ons gemeenskap om te sien, selfs in hierdie buitengewone tye.

Gedurende hierdie tyd het ons weer bewus geword hoe kosbaar ons drie veldwerkers vir ons is, veral in terme van hulle toewyding en passie om ons haweloses en ons NGO's te ondersteun op 'n praktiese wyse, waar hulle ookal nodig gehad het om dit te doen. Ek salueer julle, Jacque, Veronica en Allistair!



Ons sal aanhou om met ons vennote saam te werk om na die mense in ons gemeenskap om te sien, selfs in hierdie buitengewone tye.

COLLABORATION GETS THE JOB DONE



VRCID PRECINCT MANAGERS

Bradley Abrahams, Leonie Van Der Merwe, Chris Matthee

The VRCID started small but we have since become a prominent responder to reports of crime and urban management issues in Bellville and Parow. In many cases, the VRCID is seen as the first responder in a vacuum created by the stressed resources of the true first responders. This presents significant challenges to us. It is also an endorsement. We always apply the golden rule of customer care: we can't, and don't, say no when members of the community reach out for our help.

We deliver services even within the constraints of our own limited resources. Our budgets are fixed for five years, and yet we service the largest improvement district area in the country. In the circumstances, our service provider has delivered above and beyond its mandate. In some cases, the urban management operatives on the ground are doing four times the amount of work required from them within their 'patch'. They truly are the unsung heroes of the VRCID's story.

The COVID19 pandemic brought its own challenges and a corresponding increase in both people and need, with the construction of the COVID centre at Paint City.

Our partner NGO MES, and Securitas's cleansing and public safety operatives rose to the challenge, even though they were facing the risk of infection through the process of feeding, cleaning and protecting people there.

We pay particular tribute to the cleansing teams who have remained on the streets every day, going the extra mile to remove litter and maintain infrastructure.



Traffic control is an important part of supporting public safety.



Our cleaning operatives were on the streets throughout the COVID-19 lockdown, continuing their hard work as always.

We are always conscious of the knock-on effect of social issues on urban management. Where the need is greatest, the opportunities for desperate action is ever present. While the country is governed by the Disaster Management Act, we are not able to change the emergency arrangements that the Bellville CBD is supporting. Our urban management and public safety teams work closely with the social development team in doing what is possible with what we have to support the needy in our area. In these times, there is no prescribed manual and we rely heavily on our colleagues, partners and levy payers to help alleviate the pressure.

While the picture painted above does seem bleak, we have achieved some success over the past year, despite the expanding challenges in the area. The City of Cape Town's Mayoral Urban Regeneration Programme (MURP) has begun to bear fruit particularly in the precinct within a precinct approach to resolving significant issues in and around the Parow Station Arcade. The teams provided under the Expanded Public Works Programme (EPWP) have also helped to expand our reach and have a broader impact.

Operating under these conditions does increase the pressure. It also increases the immediate need to work within a collaborative mindset between our partners.

In closing, the precinct managers have built relationships with business owners across Bellville and Parow. Like anywhere, the pandemic has brought significant economic challenges to the area. We are looking forward to the next phase of the Voortrekker Road Corridors' future, in which we start to see people supporting local businesses to build the local economy. Aligned with this is our call to property owners and levy payers to ensure that their own doorsteps are well maintained. Please report any issues to the primary service provider, but also take the time to consider the health and visual attractiveness of your own properties. Neglected properties don't benefit anyone in the long run. **A well-maintained area, with visible indicators of care and consideration, can only increase the value of your property and attract investment.**



Our partnerships with the City of Cape Town's Law Enforcement branch and the South African Police Services help us deliver our top-up services every day.

SAMEWERKING KRY DIE WERK KLAAR



VRCID AREA BESTUURDERS

Bradley Abrahams, Leonie Van Der Merwe, Chris Matthee

Die VRCID het klein begin, maar sedertdien het ons toegetree as 'n nooddiens as dit kom by aangeleenthede van misdaad en stedelike bestuurskwessies in Bellville en Parow. In baie gevalle word die VRCID gesien as die primêre diens in die leemte wat geskep word deur die druk op die hoofsaaklike diensverskaffers. Dit bied vir ons aansienlike uitdagings. Dit is egter ook 'n bevestiging van ons waarde. Ons pas altyd die goue reël van klantediens toe: ons sê nooit nee waar lede van die gemeenskap ons hulp nodig het nie.

Ons lewer diens selfs binne die beperkings van hulpbronne. Ons begrotings is vir vyf jaar vasgestel, en tog bedien ons die grootste area vir verbetering in die land. In die omstandighede het ons, as diensverskaffer bo en behalwe ons mandaat gelewer. In sommige gevalle doen die stedelike bestuursplan op die grond vier keer die hoeveelheid werk wat binne hul gebied van hulle vereis word. Hulle is voorwaar die onbesonge helde van die VRCID se verhaal.

Die COVID19-pandemie het sy eie uitdagings en 'n ooreenstemmende toename in beide mense en behoeftes meegebring, veral met die oprigting van die COVID-sentrum in Paint City.

Ons vennoot NGO MES, en Securitas se skoonmaak- en openbare veiligheidspanne het ten spyte van die risiko van infeksie, die uitdaging aangepak om mense daar kos te gee, skoon te maak en te beskerm.

Ons bring veral hulde aan die skoonmaakspanne wat elke dag op straat gebly het en ekstra moeite gedoen het om rommel te verwyder en die omgewing in stand te hou.



Verkeersbeheer is 'n belangrike element van publieke veiligheid.



Die skoonmaakspan het hulle werk op straat onverpoosd voortgesit gedurende die COVID-19 grendelstaat.

Ons is altyd bewus van die uitwerking wat sosiale kwessies op stedelike bestuur het. Waar die nood die grootste is, is die geleentheid vir desperate gedrag altyd 'n moontlikheid. Terwyl die land deur die wet op rampbestuur beheer word, kan ons nie die noodreëlins wat die middestad van Bellville ondersteun, verander nie. Ons stedelike bestuur- en openbare veiligheidsplanne werk nou saam met die span vir maatskaplike ontwikkeling om te doen wat moontlik is met wat ons het om die behoeftiges in ons omgewing te ondersteun. In hierdie tye is daar geen voorgeskrewe handleiding nie, en ons vertrou baie op ons kollegas, vennote en heffings betalers om die druk te verlig.

Al lyk die prentjie hierbo donker, het ons wel die afgelope jaar 'n mate van sukses behaal, ondanks die groeiende uitdagings in die omgewing. Die Stad Kaapstad se burgemeester se program vir stedelike herlewering (MURP) gebaseer op 'n streeksbenadering, het vrugte begin werp, veral om belangrike probleme in en om die Parow Stasie Arkade op te los. Die spanne wat as deel van die Uitgebreide Openbare Werke-program (EPWP) beskikbaar gestel is, het ook gehelp om die aanwending van ons kundigheid uit te brei en 'n groter impak te hê.

As jy onder hierdie omstandighede werk, verhoog dit die druk. Dit beklemtoon ook die noodsaaklikheid om selfs nouer met vennote saam te snoer.

Ter afsluiting het die gebiedsbestuurders 'n verhouding met sake-eienaars in Bellville en Parow opgebou. Soos elders, het die pandemie groot ekonomiese uitdagings in die gebied meegebring. Ons sien uit na die volgende fase van die Voortrekkerweg Korridor, waarin ons begin sien hoe mense plaaslike ondernemings ondersteun om die plaaslike ekonomie te herbou. Hiermee saam doen ons 'n beroep op eiendomseienaars en heffingsbetalers om te sorg dat hul eie drumpels goed onderhou word. Meld asseblief enige probleme aan die primêre diensverskaffer, maar neem ook die tyd om die gesondheids- en visuele aantreklikheid van u eie eiendomme in ag te neem. Verwaarloosde eiendomme bevoordeel niemand op lang termyn nie. 'n **Goed versorgde gebied met sigbare aanduidings van sorg en bedagsaamheid kan slegs die waarde van u eiendom verhoog en nuwe beleggings lok.**



Ons vennootskap met die Stad Kaapstad se wetstoepassingstak en die Suid-Afrikaanse Polisie diens stel ons daagliks in staat om ons aanvullende diens te lewer.

2019-2020

VRCID

VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT

SOCIAL STATS



149

Recycling Project
contacts



5829

Total number of Contacts
with street people,
vulnerable people,
street children



106

Number of Meetings,
Training Sessions,
Discussion



1358

Number contacts with
Day Strollers



85

People assisted to
obtain SASSA Grants
Disability



880

Safe Space Sleeping
Vouchers and MES Food
Vouchers sponsored



107

People assisted and
referred to medical care



19

Number of Outreach
Operations



877

Food parcels
distributed



98

People assisted with
ID Applications



Number of People
assisted at MES Soup
Kitchens/Feeding
Points per day

Bellville:

60

Parow (Adults)

85

Parow (Children)

15



133

Interventions at Drop in
Centre Parow for Street
Children El Theo's

Number of assistance
to Street Children

284

Parow

85

Bellville



144

Number of People
Reunified/Relocation



142

Home visits
with families



539

Number of Follow
ups per month



26

Number of vulnerable
youths assisted to attend
Job Readiness
workshops



77

People referred to
Winter Readiness



184

People placed
at shelters



URBAN DEVELOPMENT STATS



279

VRCID assisted
arrests



1968

Traffic fines issued
R910 800
Total Value



227

Graffiti signage
removed



11 218
MES
109 500
VRCID
Litter collected - bags



56 090
MES
503 700
VRCID
Litter collected - KGs



8 161 484

Vehicles through LPR's



534

Motor vehicle accidents
attended



36

People assisted with
recycling project



3786

C3 notifications
submitted to City



11

People assisted with
wheelchairs/beds



1917

MES workers -
Job creation



1153

Storm water drains
cleaned



8633

Vagrancy issues
attended to



499

MES Shifts paid for
by VRCID



1803

Substance abuse
call outs

A YEAR OF SERVICE

CORPORATE GOVERNANCE

BOARD

The following Directors served on the Board of the Voortrekker Road Corridor Improvement District in a voluntary and non-executive role:

Hardus Zevenster (Radio Tygerberg): Chairperson, Johan Bester (Sanlam): Vice Chairperson, Lamesa Modak (Growthpoint Properties), Allen Bosman (The Foschini Group), Romanie Smithdorf (Vodacom), Piet Badenhorst (Laubscher & Hattingh Attorneys), Reg Barry (private property owner), Johan Oosthuizen (private property owner) and Geo Nel (McCarthy Volkswagen Parow).

The City of Cape Town was represented by the following Councillors. They are Councillor Mercia Kleinsmith (as from September 2019), Jacoline Visser, Leonore van der Walt, Franshesca Walker and Cecille Janse van Rensburg.

During the year in review, the VRCID Board met four times, some via Zoom, to develop strategy and consider reports as submitted by the Chief Operations Officer of the VRCID. In addition, the Board decided to form various sub-committees which would in turn lend support and guidance to the VRCID staff. These committees, with the nominated Directors, are as follows:

CHARTER: FINANCIAL & HR MANAGEMENT COMMITTEE

(Hardus Zevenster (Chair); Allen Bosman, Johan Bester, Reg Barry, Geo Nel and Derek Bock)

Membership

The Board will annually appoint a Financial & HR Management Committee consisting of at least four members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee. A representative nominated by the City will also be a member of this committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least four times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

Responsibilities

The Committee will in general be responsible to manage the financial affairs of the Company with reference to its approved Business Plan and Operational Budget. Furthermore, it will in general be responsible for the Company's intellectual capital including a supportive remuneration strategy. It is also involved in establishing and maintaining an effective operational and management team.

The Committee is specifically authorised to perform the following tasks:

A nominated committee member to have access to the VRCID's bank account to ensure that no improper transactions take place.

The above nominated committee member will at the end of each month or whenever a payment is made by the COO, be informed in writing of each transaction made and the reason thereof.

Such committee member will be the Committee representative in the event of any communication between this Committee and the appointed accounting officers if necessary.

The Chairman of the Board, who as a rule will always serve on this Committee, will together with the COO sign off on the Annual Financial Statements. The more comprehensive Annual Report on the VRCID's activities to be approved by the Board.

To ensure that the VRCID stays within its allocated budget.

To pre-approve all material capital expenses and the terms of all major service provider agreements.

To approve all unbudgeted or "out of the norm" types of expenses with a full explanation thereof before such expenses incurred.

To approve recommendations by the COO regarding possible fixed deposits (short, medium or long-term) with specific reference to surpluses.

To approve any local and international travel by the COO and staff.

To assist the COO, if deemed necessary, by conducting interviews for vacant staff positions.

To approve the appointment of staff on the recommendation of the COO.

To approve and or make recommendations on any staffing changes and or requirements which the COO may wish to implement.

To approve all staff bonuses and salary adjustments as and when motivated by the COO.

CHARTER: OPERATIONAL COMMITTEE

(Johan Oosthuizen (Chair); Piet Badenhorst; Johan Bester; Lamesa Modak; Romanie Smithdorf, Allen Bosman, Reg Barry and Derek Bock)

Membership

The Board will annually appoint an Operational Committee consisting of at least three members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least two times per year.

CORPORATE GOVERNANCE

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

Responsibilities

The Committee will in general be responsible for developing and implementing an operational strategy for the Company in cooperation with the COO.

The Committee is specifically authorised to perform the following tasks:

The Committee to approve the request for additional manpower by the COO after which such request is then forwarded by the COO to the Financial and HR Committee for financial approval.

The Committee may at its discretion meet with the COO, Operational staff and the main Service providers as and when needed to discuss security concerns or general operational matters.

The Committee may at its discretion request to be briefed on deployment of operational personnel.

The Committee to consider all legal aspects regarding the operational activities of the Company.

CHARTER: EXECUTIVE COMMITTEE

(Hardus Zevenster (Chair); Johan Bester; Romanie Smithdorf and Allen Bosman)

Membership

The Board will annually appoint an Executive Committee consisting of at least four members, the majority of whom shall be non-executive directors. The Chairman of the Board will ex-officio be a member of the Committee and the COO will attend all meetings. A representative nominated by the City will also be a member of this committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

Responsibilities

The Committee will in general be responsible to assist the COO in urgent matters arising between Board meetings. In exceptional urgent matters the Committee may take interim decisions on behalf of the Board.

The Committee is specifically authorised to perform the following tasks:

The Committee will have the authority to make an immediate and well-informed decision in the event of an emergency or crisis. The Board to be informed thereof as soon as practically possible.

A nominated Committee member can stand-in for the COO in terms of decision making when and if the COO is not in a position to do so.

CHARTER: SOCIAL DEVELOPMENT COMMITTEE

(Lamesa Modak (Chair); Geo Nel; Wilma Piek and Derek Bock)

Membership

The Board will annually appoint a Social Development Committee consisting of at least three members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least two times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

Responsibilities

The Committee will in general be responsible for developing a Social Development strategy for the Company in cooperation with the Social Development Manager and COO for consideration by the Board. After the approval of the strategy by the Board, the Committee will be responsible for overseeing the implementation thereof.

The Committee is specifically authorised to perform the following tasks:

The Committee to consider requests for additional funding by the Social Development Manager after which such requests are then forwarded by the COO to the Financial Committee for financial approval.

The Committee may at its discretion meet with the Social Development Manager and COO as and when needed to discuss general vagrancy, homelessness, anti-social behavioural etc. matters.

The Committee may at its discretion request to be briefed on the cooperation with the City of Cape Town and NGO's of choice within the VRCID.

The Committee may request a Director to accompany either the Social Development Manager and / or COO when he or she meets with the City of Cape Town on issues of mutual concern.

VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT NPC

(Registration number 1996/004458/08)
Annual Financial Statements for the year ended 30 June 2020
These annual financial statements were prepared by:

ROSLYN EACHUS

ACCOUNTANT

These annual financial statements have been audited in compliance with the applicable requirements of the
Companies Act 71 of 2008.

Issued 28/08/2020

GENERAL INFORMATION

Country of incorporation and domicile	South Africa
Nature of business and principal activities	To provide over and above the services rendered by SAPS and COCT, security, cleansing and social development support within the Voortrekker Road Corridor Improvement District.
Directors	PJ Badenhorst GS Zevenster AM Bosman RG Smithdorf SJ Oosthuizen LM Modak JP Bester RM Barry GP Nel
Registered office	3A Bell Park Cnr Durban and De Lange Road Bellville 7530
Business address	3A Bell Park Cnr Durban and De Lange Road Bellville 7530
Postal address	PO Box 902 Bellville Western Cape 7535
Bankers	ABSA
Auditors	Cecil Kilpin & Co. Chartered Accountants (S.A.) Registered Auditors
Secretary	PJ Badenhorst
Company registration number	1996/004458/08
Level of assurance	These annual financial statements have been audited in compliance with the applicable requirements of the Companies Act 71 of 2008.

INDEPENDENT AUDITORS' REPORT

To the members of Voortrekker Road Corridor Improvement District NPC

Opinion

We have audited the annual financial statements of Voortrekker Road Corridor Improvement District NPC (the company) set out on pages 25 to 31, which comprise the statement of financial position as at 30 June 2020, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the annual financial statements, including a summary of significant accounting policies.

In our opinion, the annual financial statements present fairly, in all material respects, the financial position of Voortrekker Road Corridor Improvement District NPC as at 30 June 2020, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act 71 of 2008.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the annual financial statements section of our report. We are independent of the company in accordance with the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of annual financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the corresponding sections of the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other information

The directors are responsible for the other information. The other information comprises the Directors' Report as required by the Companies Act 71 of 2008, which we obtained prior to the date of this report, and the supplementary information as set out on page 32. The other information does not include the annual financial statements and our auditor's report thereon.

Our opinion on the annual financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors for the Annual Financial Statements

The directors are responsible for the preparation and fair presentation of the annual financial statements in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act 71 of 2008, and for such internal control as the directors determine is necessary to enable the preparation of annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the annual financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the Annual Financial Statements

Our objectives are to obtain reasonable assurance about whether the annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these annual financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the annual financial statements, including the disclosures, and whether the annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Cecil Kilpin & Co.
Chartered Accountants (S.A.)
Registered Auditors
Per Partner: Sidney Schonegevel

Century City

Date: 28/08/2020

DIRECTORS' RESPONSIBILITIES AND APPROVAL

The directors are required by the Companies Act 71 of 2008, to maintain adequate accounting records and are responsible for the content and integrity of the annual financial statements and related financial information included in this report. It is their responsibility to ensure that the annual financial statements fairly present the state of affairs of the company as at the end of the financial year and the results of its operations and cash flows for the period then ended, in conformity with the International Financial Reporting Standard for Small and Medium-sized Entities. The external auditors are engaged to express an independent opinion on the annual financial statements.

The annual financial statements are prepared in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The directors acknowledge that they are ultimately responsible for the system of internal financial control established by the company and place considerable importance on maintaining a strong control environment. To enable the directors to meet these responsibilities, the board sets standards for internal control aimed at reducing the risk of error or loss in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the company and all employees are required to maintain the highest ethical standards in ensuring the company's business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management in the company is on identifying, assessing, managing and monitoring all known forms of risk across the company. While operating risk cannot be fully eliminated, the company endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.


The directors are of the opinion, based on the information and explanations given by management, that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute, assurance against material misstatement or loss.

The directors have reviewed the company's cash flow forecast for the year to 30 June 2021 and, in the light of this review and the current financial position, they are satisfied that the company has or has access to adequate resources to continue in operational existence for the foreseeable future.

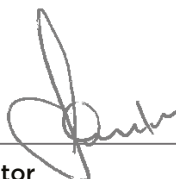
The external auditors are responsible for independently auditing and reporting on the company's annual financial statements. The annual financial statements have been examined by the company's external auditors and their report is presented on pages 21 to 22.

The annual financial statements set out on pages 25 to 31, which have been prepared on the going concern basis, were approved by the board and were signed on its behalf by:

APPROVAL OF ANNUAL FINANCIAL STATEMENTS:




Director
Date: 27/08/2020



Director

DECLARATION BY COMPANY SECRETARY

In my capacity as company secretary, I hereby confirm that to the best of my knowledge and in terms of the Companies Act 2008, that for the year ended 30 June 2020, the company lodged with the Registrar of Companies all such returns as are required of a Company in terms of this Act and all such returns are true, correct and up to date.



Date: _____
(Company Secretary)

Date: 27/08/2020

DIRECTORS' REPORT

The directors have pleasure in submitting their report on the annual financial statements of Voortrekker Road Corridor Improvement District NPC for the year ended 30 June 2020.

Review of financial results and activities

The annual financial statements have been prepared in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act 71 of 2008. The accounting policies have been applied consistently compared to the prior year.

The Voortrekker Road Corridor Improvement District NPC is engaged in providing over and above the services rendered by SAPS and City of Cape Town ("CoCT"), security, cleansing and social development support within the Voortrekker Road Corridor Improvement District and operates principally in South Africa.

During the 2016 financial year the VRCID and the CoCT concluded a property lease agreement whereby the VRCID manages certain public parking areas on behalf of the CoCT. Subsequently the VRCID concluded a parking management agreement with Safe2Park Managed Services (Pty) Ltd ("S2P"). The net income derived from these two agreements is to be utilized in the support of the VRCID's principal activities.

The special rating area is financed by additional property rates levied on all commercial properties by the CoCT on the Improvement District's behalf, within the boundaries of the Voortrekker Road Corridor Improvement District.

The net deficit of the company for the current year was **R257,164**.

Directors

The directors in office at the date of this report are as follows:

Directors

PJ Badenhorst	GS Zevenster	AM Bosman	RG Smithdorf
SJ Oosthuizen	LM Modak	JP Bester	RM Barry
GP Nel			

There have been no changes to the directorate for the period under review.

Events after the reporting period

The directors are not aware of any material event which occurred after the reporting date and up to the date of this report.

Going concern

As a result of the coronavirus pandemic, South Africa is locked-down in terms of strict regulations imposed by government. While the outcome is unclear, it is anticipated that the negative economic impact in South Africa will be severe in the short- to medium term. While the company will not be immune to these challenges, it however has been allowed to continue operations as an Essential Services company. The short- to medium term severity of the global coronavirus pandemic and consequent impact on the profitability of our business, remain uncertain.

The current assessment of management is that sufficient liquidity is available to meet obligations over the next 12 months and will therefore remain a going concern. Management is however continuously assessing the impact of the coronavirus pandemic on its operations, financial performance and going concern ascertains and will implement additional measures to minimise the impact where possible.

The annual financial statements have been prepared on the basis of the accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of the assets and settlements of liabilities will occur in the ordinary course of business.

Auditors

Cecil Kilpin & Co. continued in office as auditors for the company for 2020.

Secretary

The company secretary is PJ Badenhorst.

Reserves

These reserves are held in accordance with the COCT guidelines and it is not the directors intention to grow the reserves in excess of 3 months operational expenses. Due to the receipt of unbudgeted Retention Fees of **R1,322,099** during the year the company did not comply with these guidelines at the end of the year. The Board has approved a number of short term projects to be funded by this excess reserve. These projects will focus on the strategic areas of cleansing, security and social upliftment.

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2020

	Note(s)	2020 R	2019 R
Assets			
Non-Current Assets			
Property, plant and equipment	2	816,077	653,908
Current Assets			
Trade and other receivables	3	615,735	890,898
Cash and cash equivalents	4	5,723,028	5,754,716
		6,338,763	6,645,614
Total Assets		7,154,840	7,299,522
Equity and Liabilities			
Equity			
Retained income		6,373,335	6,630,499
Liabilities			
Current Liabilities			
Trade and other payables	5	781,505	669,023
Total Equity and Liabilities		7,154,840	7,299,522

STATEMENT OF COMPREHENSIVE INCOME

	Note(s)	2020 R	2019 R
Revenue	6	20,858,754	20,348,355
Other income	7	2,815,260	2,545,673
Operating expenses		(24,096,969)	(21,220,886)
Operating (deficit) surplus		(422,955)	1,673,142
Investment revenue	8	165,791	197,075
Finance costs	9	-	(4,804)
(Deficit) surplus for the year		(257,164)	1,865,413
Other comprehensive income		-	-
Total comprehensive income for the year		(257,164)	1,865,413

STATEMENT OF CHANGES IN EQUITY

	Retained Income R	Total Equity R
Balance at 01 July 2018	4,765,086	4,765,086
Surplus for the year	1,865,413	1,865,413
Other comprehensive income	-	-
Total comprehensive surplus for the year	1,865,413	1,865,413
Balance at 01 July 2019	6,630,499	6,630,499
Deficit for the year	(257,164)	(257,164)
Other comprehensive income	-	-
Total comprehensive deficit for the year	(257,164)	(257,164)
Balance at 30 June 2020	6,373,335	6,373,335

STATEMENT OF CASH FLOWS

	Note(s)	2020 R	2019 R
Cash flows from operating activities			
Cash receipts from participants / special levy payers	11	21,133,917	21,124,463
Cash paid to suppliers and employees		(20,948,851)	(18,976,690)
Cash generated from operations	12	185,066	2,147,773
Interest income		165,791	197,075
Finance costs		-	(4,804)
Net cash from operating activities		350,857	2,340,044
Cash flows from investing activities			
Purchase of property, plant and equipment	2	(44,264)	(406,496)
Cash flows from financing activities			
Finance lease payments	2	(338,281)	(338,281)
Total cash movement for the year		(31,688)	1,595,267
Cash at the beginning of the year		5,754,716	4,159,449
Total cash at end of the year	4	5,723,028	5,754,716

ACCOUNTING POLICIES

1. Basis of preparation and summary of significant accounting policies

The annual financial statements have been prepared on a going concern basis in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities, and the Companies Act 71 of 2008. The annual financial statements have been prepared on the historical cost basis, and incorporate the principal accounting policies set out below. They are presented in South African Rands.

These accounting policies are consistent with the previous period.

1.1 Property, plant and equipment

Property, plant and equipment are tangible assets which the company holds for its own use or for rental to others and which are expected to be used for more than one period.

Property, plant and equipment is initially measured at cost.

Cost includes costs incurred initially to acquire or construct an item of property, plant and equipment and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of property, plant and equipment, the carrying amount of the replaced part is derecognised.

Property, plant and equipment is subsequently stated at cost less accumulated depreciation and any accumulated impairment losses, except for land which is stated at cost less any accumulated impairment losses.

Depreciation of an asset commences when the asset is available for use as intended by management. Depreciation is charged to write off the asset's carrying amount over its estimated useful life to its estimated residual value, using a method that best reflects the pattern in which the asset's economic benefits are consumed by the company.

The useful lives of items of property, plant and equipment have been assessed as follows:

Item	Depreciation method	Average useful life
Furniture and fixtures	Straight line	6 years
Motor vehicles	Straight line	5 years
Office equipment	Straight line	6 years
Computer equipment	Straight line	3 years
Security systems	Straight line	3 years

When indicators are present that the useful lives and residual values of items of property, plant and equipment have changed since the most recent annual reporting date, they are reassessed. Any changes are accounted for prospectively as a change in accounting estimate.

Impairment tests are performed on property, plant and equipment when there is an indicator that they may be impaired. When the carrying amount of an item of property, plant and equipment is assessed to be higher than the estimated recoverable amount, an impairment loss is recognised immediately in profit or loss to bring the carrying amount in line with the recoverable amount.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its continued use or disposal. Any gain or loss arising from the derecognition of an item of property, plant and equipment, determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item, is included in surplus or deficit when the item is derecognised.

1.2 Financial instruments

Initial measurement

Financial instruments are initially measured at the transaction price (including transaction costs except in the initial measurement of financial assets and liabilities that are measured at fair value through profit or loss) unless the arrangement constitutes, in effect, a financing transaction in which case it is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial instruments at amortised cost

These include loans, trade receivables and trade payables. Those debt instruments which meet the criteria in section 11.8(b) of the standard, are subsequently measured at amortised cost using the effective interest method. Debt instruments which are classified as current assets or current liabilities are measured at the undiscounted amount of the cash expected to be received or paid, unless the arrangement effectively constitutes a financing transaction.

At each reporting date, the carrying amounts of assets held in this category are reviewed to determine whether there is any objective evidence of impairment. If there is objective evidence, the recoverable amount is estimated and compared with the carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in profit or loss.

1.3 Tax

Tax expenses

No provision has been made for current tax, nor deferred taxation as the company is exempt from income tax in terms of Section 10(1)(cN) of the Income Tax Act.

1.4 Impairment of assets

The company assesses at each reporting date whether there is any indication that property, plant and equipment may be impaired.

If there is any such indication, the recoverable amount of any affected asset (or group of related assets) is estimated and compared with its carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in profit or loss.

If an impairment loss subsequently reverses, the carrying amount of the asset (or group of related assets) is increased to the revised estimate of its recoverable amount, but not in excess of the amount that would have been determined had no impairment loss been recognised for the asset (or group of assets) in prior years. A reversal of impairment is recognised immediately in profit or loss.

1.5 Government grants

Grants that do not impose specified future performance conditions are recognised in income when the grant proceeds are receivable.

Grants that impose specified future performance conditions are recognised in income only when the performance conditions are met.

Grants received before the revenue recognition criteria are satisfied are recognised as a liability.

Grants are measured at the fair value of the asset received or receivable.

1.6 Revenue

Revenue is recognised to the extent that the company has transferred the significant risks and rewards of ownership of goods to the buyer, or has rendered services under an agreement provided the amount of revenue can be measured reliably and it is probable that economic benefits associated with the transaction will flow to the company. Revenue is measured at the fair value of the consideration received or receivable, excluding sales taxes and discounts.

Support from the company objectives through non-monetary support and contributions are recognised in the annual report.

Interest is recognised, in profit or loss, using the effective interest rate method.

NOTES TO THE ANNUAL FINANCIAL STATEMENTS

2. Property, plant and equipment

	2020			2019		
	Cost or revaluation	Accumulated depreciation	Carrying value	Cost or revaluation	Accumulated depreciation	Carrying value
Furniture and fixtures	153,471	(67,533)	85,938	153,471	(45,992)	107,479
Motor vehicles	733,628	(446,094)	287,534	518,888	(377,465)	141,423
Office equipment	235,847	(53,185)	182,662	82,348	(45,892)	36,456
Computer equipment	251,908	(194,935)	56,973	237,602	(139,678)	97,924
Leasehold improvements	338,281	(135,312)	202,969	338,281	(67,656)	270,625
Security System	8,668	(8,667)	1	8,668	(8,667)	1
Total	1,721,803	(905,726)	816,077	1,339,258	(685,350)	653,908

Reconciliation of property, plant and equipment - 2020

	Opening balance	Additions	Depreciation	Closing balance
Furniture and fixtures	107,479	-	(21,541)	85,938
Motor vehicles	141,423	214,740	(68,629)	287,534
Office equipment	36,456	153,499	(7,293)	182,662
Computer equipment	97,924	14,306	(55,257)	56,973
Leasehold improvements	270,625	-	(67,656)	202,969
Security system	1	-	-	1
	653,908	382,545	(220,376)	816,077

Reconciliation of property, plant and equipment - 2019

	Opening balance	Additions	Depreciation	Closing balance
Furniture and fixtures	4,496	125,000	(22,017)	107,479
Motor vehicles	9,390	146,300	(14,267)	141,423
Office equipment	-	43,750	(7,294)	36,456
Computer equipment	62,406	91,446	(55,928)	97,924
Leasehold improvements	-	338,281	(67,656)	270,625
Security system	1	-	-	1
	76,293	744,777	(167,162)	653,908

Net carrying amounts of leased assets

Leasehold improvements	202,969	270,625
------------------------	---------	---------

	2020 R	2019 R
3. Trade and other receivables		
Trade receivables	510,345	839,263
Deposits	51,635	51,635
VAT	53,755	-
	615,735	890,898

Trade Receivables relates to current rent outstanding as well as a prior period adjustment made during 2018, and had been raised to include the prior period income.

	2020 R	2019 R
4. Cash and cash equivalents		
Cash and cash equivalents consist of:		
Cash on hand	1,343	-
Bank balances	5,721,685	5,754,716
	5,723,028	5,754,716
5. Trade and other payables		
Trade Payables	781,505	629,845
VAT	-	39,178
	781,505	669,023
Trade payables relates to payments due to the City of Cape Town for current year rent as well as for a prior year adjustment made during 2018 to include the prior year operating expenses which had not yet been recognised previously.		
6. Revenue		
COCT - Retention Funds	1,322,099	2,258,859
Revenue - SRA Rates	19,536,655	18,089,496
	20,858,754	20,348,355
7. Other income		
Insurance claim received	8,609	12,130
Monthly Parking Management Fee	2,222,776	1,960,607
Other income	77,247	102,755
Rental income	506,628	470,181
	2,815,260	2,545,673
8. Investment revenue		
Interest revenue		
Bank	165,791	197,075
9. Finance costs		
SARS interest	-	4,804
10. Auditor's remuneration		
Fees	24,700	20,000
11. Cash receipts from participants / special levy payers		
Revenue - SRA Rates	19,536,655	18,089,496
COCT - Retention Funds	1,322,099	2,258,859
Changes in working capital: Trade and other receivables	275,163	776,108
	21,133,917	21,124,463
Changes in working capital: Trade and Other receivables		
Opening balance	(890,898)	(1,667,006)
Closing balance	615,736	890,898
(Increase) / decrease in Trade and Other Receivables	(275,162)	(776,108)

	2020 R	2019 R
12. Cash generated from operations		
(Deficit) surplus before taxation	(257,164)	1,865,413
Adjustments for:		
Depreciation	220,376	167,162
Interest received	(165,791)	(197,075)
Finance costs	-	4,804
Changes in working capital:		
Trade and other receivables	275,163	776,108
Trade and other payables	112,482	(468,639)
	185,066	2,147,773

13. Related parties

Relationships

Common Directors

Bubesi Investments 34 Proprietary Limited

Radio Tygerberg NPO

Greater Tygerberg Partnership NPO

Related party balances and transactions with other related parties

Related party balances

-

-

Payment received by company from related parties with regards to the rent and services agreement

Greater Tygerberg Partnership NPC

317,028

291,192

14. Directors' remuneration

No emoluments were paid to the directors or any individuals holding a prescribed office during the year.

DETAILED INCOME STATEMENT

	Note(s)	2020 R	2019 R
Revenue			
Revenue - SRA Rates		19,536,655	18,089,496
COCT - Retention Funds		1,322,099	2,258,859
	6	20,858,754	20,348,355
Other income			
Insurance claim received		8,609	12,130
Interest received	8	165,791	197,075
Other income		77,247	102,755
Parking Management Fees		2,222,776	1,960,607
Rental income		506,628	470,181
		2,981,051	2,742,748
Operational Expenses (Refer below for detail)		(24,096,969)	(21,220,886)
Operating (deficit) surplus		(257,164)	1,870,217
Finance costs	9	-	(4,804)
(Deficit) surplus for the year		(257,164)	1,865,413
Operating expenses detail			
Accounting fees		64,200	60,000
Advertising		289,718	296,426
Auditors remuneration	10	24,700	20,000
Bad debts provision		546,915	-
Bank charges		9,090	8,952
Cleansing		2,883,130	2,645,163
Computer expenses		36,459	46,182
Conference participation costs		-	47,432
Depreciation		220,376	167,162
Employee costs		3,309,947	2,996,461
Environmental upgrading		99,447	68,169
Insurance		56,012	52,825
Law Enforcement		231,273	357,120
Legal expenses		-	65,204
Meeting expenses		-	38,839
Office cleaning		38,360	36,004
Other expenses		65,495	105,571
Parking Management - Lease COCT		2,202,434	2,005,999
Parking management expenses		-	587
Printing and stationery		57,677	85,667
Project - COVID-19		103,856	-
Project - VRCID Launch event		-	12,000
Project - Additional cleansing		38,606	46,304
Project - Additional security safety		1,089,963	470,000
Project - Additional social upliftment		381,401	171,121
Project - environmental upgrade		4,025	-
Project - marketing		55,382	-
Project - office upgrade		11,000	-
Project - social upliftment		4,550	-
Project - staff medical		11,818	-
Public safety		11,161,828	10,379,304
Rent and utilities		642,446	612,002
Repairs and maintenance		43,490	34,420
Secretarial fees		7,050	7,550
Social upliftment		134,819	119,129
Telecommunications		178,259	175,410
Travel - local		61,499	39,363
Travel - overseas		31,744	50,520
		24,096,969	21,220,886

The supplementary information presented does not form part of the annual financial statements and is unaudited.





ADDING VALUE | IMPROVING LIVES | BUILDING PARTNERSHIPS

through our people, our technology and our passion



Proud Service Providers To



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