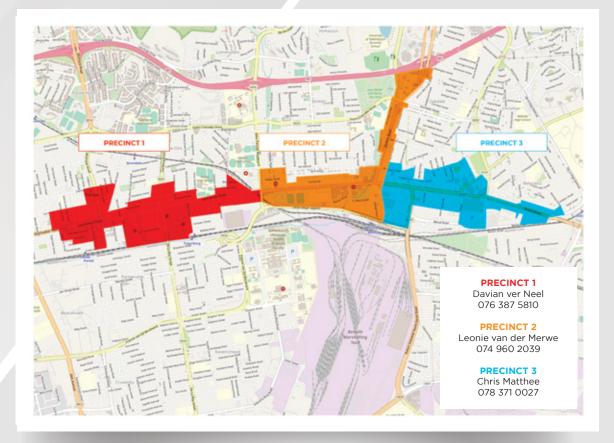
# 2021 - 2022 ANNUAL REPORT

# VRCID

VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT





# **Our Vision**

To create and maintain an urban environment along the Voortrekker Road Corridor that is clean, safe and sustainable

# **Mission**

To improve and upgrade the public environment for the benefit of all.

# **Our Mandate**

The VRCID operates within a clearly defined geographical boundary of eight kilometres, providing top-up support to the City of Cape Town's service delivery teams.

The VRCID is funded by special levies paid by commercial property owners within the operational area.

The boundaries are:

N1 on Durban Road; Steenbras Road in Parow; Stikland Railway Bridge and the Tienie Meyer bypass in Bellville.

#### CHAIRMAN'S MESSAGE | HARDUS ZEVENSTER



# How can we leave it better?

The ten-year milestone is a moment to reflect on what worked, what didn't, what lessons we learned and what we can build on through our journey from day one to today.

I will be honest: Bellville and Parow are complex urban environments. The VRCID has set itself apart by its commitment to innovation and the ongoing follow-through to make sure the job gets done. We have spent many years working to get the basics right; to improve the lived experience of the people who live, work and play in, and who pass through, the VRCID area every day. We have been able to establish new ways of achieving our goals, by constantly pushing the boundaries against the constraints of a relative low budget and a large geographic area.

There are also issues over which we have no control, many of which are the responsibility of national, provincial or City-led institutions. However, despite these challenges, our priority is to maximise our limited resources to ensure we can make maximum impact.

To our critics, and as a reminder to ourselves, we are always conscious of the parallel scenario. It is a scenario in which the streets and public spaces are irreparably degraded, the streets are deserted of customers and businesspeople because people do not feel safe, and the number of homeless people sleeping on the streets is unmanageable. If the VRCID were absent, these would be the scenes we'd see every day. The statistics in this report bear this out, and I want to congratulate Derek, Wilma and the entire operational team, our service providers, partners, and especially, the Board and the City's representatives on the Board, for their tireless work to ensure that that scenario is not a reality.

In sometimes difficult circumstances, their partnerships, their innovative mindset and their dogged determination to make a difference have taken us from that bleak picture. There are many examples of this, from the technology-supported security strategy we implemented at the five year mark, the social development team's Safe Space in Bellville, which was the first of its kind in Cape Town, and the urban management processes to take control of seven parking areas to keep commuters and property safe, reducing car crime within those areas to zero.

But we haven't done it alone. The partnerships, alliances and collaborations we have built with organisations and individuals who share the same values have been crucial in taking us on this ten-year journey and beyond. Among these are the City of Cape Town, the Greater Tygerberg Partnership, MES, Securitas, the South African Police Service and many others.

In particular, the operational team has had the full support of a Board that has been completely clear on the vision from the beginning. Every member of the Board brings their skills to the table, and with that expertise we have been able to make a significant impact in Bellville and Parow over the past decade.

Today, we look back at the last ten years and also consider the next decade beyond. Throughout our work, we ask ourselves one question: how can we leave it better? In five, ten or more years down the line, we need to be conscious, always, of what we are leaving in our wake. It's the notion of what legacy we are leaving that drives us forward with innovation, creative thinking and a collaborative mindset.

I've said it many times before: our work is never done. There is still an enormous amount to do, as the improvement district with the lowest budget per kilometre to be serviced. We will continue to do what we do best: We embrace complexity, learn from our mistakes, build partnerships and constantly seek practical ways to come up with better ideas of how to serve this community to ensure that the VRCID area is clean, safe and sustainable, for everyone to thrive.

#### BOODSKAP VAN VOORSITTER | HARDUS ZEVENSTER



# Hoe kan ons dit beter nalaat?

Die tien jaar mylpaal is 'n oomblik om te besin oor wat gewerk het en wat nie; watter lesse ons geleer het en waarop ons kan voortbou deur ons reis van dag een tot nou.

Ek sal eerlik wees: Bellville en Parow is komplekse stedelike omgewings. Die VRCID het homself onderskei deur toewyding tot innovasie en voortgesette opvolgwerk om seker te maak dat die werk gedoen word. Ons het baie jare daaraan gewerk om die basiese beginsels reg te kry; om die daaglikse ervaring van die mense wat in die VRCID-area woon, werk en speel en elke dag deur die VRCID-area beweeg, te verbeter. Ons was in staat om nuwe maniere te vestig om ons doelwitte te bereik, deur voortdurend, beperkings soos 'n relatiewe lae begroting en 'n groot geografiese gebied, die hoof te bied.

Daar is ook kwessies waaroor ons geen beheer het nie; waarvan baie die verantwoordelikheid van nasionale-, provinsiale- of Stadsinstellings is. Ten spyte van hierdie uitdagings is ons prioriteit egter om ons beperkte hulpbronne te optimaal aan te wend om te verseker dat ons maksimum impak kan maak.

Aan ons kritici, maar ook om onsself te herinner, ons is altyd bewus van wat die omstandighede in die afwesigheid van ons werk sou gewees het. Dit is 'n scenario waarin die strate en openbare ruimtes onherstelbaar verniel en verwaarloos is, die strate verlate is van klante en sakelui omdat mense nie veilig voel nie, en die aantal hawelose mense wat op straat slaap ondenkbaar hoog sou gewees het. As die VRCID afwesig was, sou dit die tonele wees wat ons elke dag sou ervaar. Die statistieke in hierdie verslag bevestig dit, en ek wil vir Derek, Wilma en die hele operasionele span, ons diensverskaffers, vennote, en veral die Direksie en die Stad se verteenwoordigers op die Raad gelukwens vir hul onvermoeide werk om te verseker dat u hierdie alternatief nie die werklikheid word nie.

In moeilike omstandighede het hul vennootskappe, hul innoverende ingesteldheid en hul vasberadenheid om 'n verskil te maak ,ons gered van daardie donker alternatief. Daar is baie voorbeelde hiervan: van die tegnologie-gesteunde sekuriteitstrategie wat ons by die vyfjaar merk geïmplementeer het, die maatskaplike ontwikkelingspan se Safe Space in Bellville, wat die eerste van sy soort in Kaapstad was, en die stedelike bestuursprosesse om beheer te neem van sewe parkeerareas om pendelaars en eiendom veilig te hou, en om motormisdaad binne daardie gebiede tot nul te verminder.

Maar ons het dit nie alleen gedoen nie. Die vennootskappe, alliansies en samewerking wat ons gebou het met organisasies en individue wat dieselfde waardes deel, was deurslaggewend om ons op hierdie tien jaar lange reis en tot in die toekoms te neem. Onder meer tel ons die Stad Kaapstad, die Groter Tygerberg-vennootskap, MES, Securitas, die Suid-Afrikaanse Polisiediens en vele ander.

Die operasionele span het die volle ondersteuning gehad van 'n Direksie wat van die begin af heeltemal duidelik was oor die visie. Elke lid van die Raad bring hul vaardighede na die tafel, en met daardie kundigheid kon ons die afgelope dekade 'n beduidende impak in Bellville en Parow maak.

Vandag kyk ons terug na die afgelope tien jaar maar kyk ook na die volgende dekade daarna. Reg deur ons werk vra ons onsself een vraag: hoe kan ons dit beter los? Oor vyf, tien of selfs verder in die toekoms; ons is altyd bewus van dit wat ons agterlaat. Dit is die idee van watter nalatenskap ons gaan nalaat wat ons vorentoe dryf met innovasie, kreatiewe denke en 'n samewerkende ingesteldheid.

Ek het dit al baie keer gesê: ons werk is nooit klaar nie. Daar is nog geweldig baie om te doen, veral as die verbeteringsdistrik met die laagste begroting per kilometer wat gediens moet word. Ons sal voortgaan om te doen wat ons die beste doen: Ons verwelkom kompleksiteit, leer uit ons foute, bou vennootskappe en soek voortdurend praktiese maniere om vorendag te kom met beter idees van hoe om hierdie gemeenskap te dien, om te verseker dat die VRCID-area skoon, veilig en volhoubaar is, vir almal om te floreer.

#### CHIEF OPERATIONS OFFICER | DEREK BOCK



# Partnerships of great importance

The City of Cape Town is one of the VRCID's most important partners. The City administers the collection and distribution of top-up levies from commercial building owners in the area. These levies fund our operations.

They are calculated based on property value and associated rates paid for municipal services. For years, our budget in real terms has remained largely unchanged, because the rates base in the area has been relatively stable. With property values lower in comparison with other centres in Cape Town, we need to use maximum ingenuity to deploy resources to maximum effect. The budget is reassessed every five years and allocated on approval of the VRCID's business plan by the City.

The City is also the first responder for urban management, with multiple departments having a hand in the upkeep and maintenance of Bellville and Parow CBDs. It is a partnership we value highly, even when the going gets tough and the challenges we face sometimes seem to be escalating. As top-up service providers, our operational teams are in touch with the City's teams daily and we rely heavily on them to respond to the notifications and call outs we process through their system. Often, our teams are first on the scene, and we hand over or brief the relevant urban management or law enforcement agencies according to protocol when they arrive.

Given the direct influence of the City's administration on our own, we were delighted to welcome the new Mayor of Cape Town, Geordin Hill-Lewis, and his Deputy Mayor and Mayoral Committee Member for Spatial Planning and Environment, Eddie Andrews, who were elected to their posts in November. The executive team, with the various Mayoral Committee members, have already shown promise and commitment to supporting the work of the VRCID, and the communities of Bellville and Parow. It was especially gratifying to hear that the Mayor recognises the value that city improvement districts add to the smooth-running of the city's urban centres. Mayor Hill-Lewis has been clear about his desire to see the City's officials working even more closely with organisations like the VRCID.

One important example of this close working relationship is the revitalisation project, launched in January under the auspices of Ivan Anthony, Manager of the Mayoral Urban Regeneration Programme; and the Local Spatial Development Framework launched by Frank Cumming, Director of the Urban Catalytic Investment and his team in June. These initiatives have the potential to kickstart the regeneration and improvement of the Bellville and Parow CBDs. They galvanise the various departments – law enforcement, social development and urban management – to action in addressing the many issues that plague our area. These initiatives are much needed and long overdue.

The VRCID operates within a four-square kilometre area, which requires intensive logistical planning to manage. Our Precinct Managers, Chris Matthee, Leonie van der Merwe and Davian Ver Neel, are on the ground every day, advising the security, urban management and social development teams of what support is needed where. It can be a gruelling, sometimes thankless task, but they do it with total commitment and intention to build a better city for everyone.

While we use technology extensively, through CCTV, the central monitoring control room and data-driven targeting, we are limited by the resources we can deploy on the ground. With just six patrol vehicles and 18 public safety officers and several cleaning operatives on day duty, our urban management resources are thinly spread. Our social development team, ably led by Wilma Piek and newly appointed deputy Tinashe Mhangara, and the three fieldworkers, is faced with the mammoth task of helping hundreds of people to get off the street. The needs are great.

The VRCID has been active in Bellville and Parow since 2012. For ten years we have been tackling the many challenges in this area head on. It has felt at times like we're rolling up a hill with no plateau to rest at the top. At other times, we have risen to a wave of success and achievement. It is a roller coaster which we remain motivated to ride.

### The key to making progress has always been, and is still, summarised in one word: collaboration.

We saw in January the positive effect when resources are concentrated with a specific objective in mind. It raises a key question, and a request: how can this become the norm rather than the exception? How can institutional resources be crowded in to make that kind of sustained action a regular feature, for the good of the area?

The Bellville Future City masterplan development lays out a long-term vision for Bellville CBD. It is a bold plan, with immense potential. But it offers only a cursory nod to the most immediate needs for the area. There needs to be active commitment and ongoing collaborations dedicated to solving homelessness, to reducing criminal activity, and to improving the public realm, starting today.

The urgency of this need is magnified with the new developments going up in Bellville. Investors are putting their money where their mouths are, and we're excited to see the plans becoming reality. While these are indications of developer confidence, the residents – who are students – occupying those new buildings will need to feel safe and have faith that they will be able to travel through, live, play and study in the area without fear.

I believe strongly that the key to unlocking this kind of success is through a dedicated strategic and operational focus on the needs of Bellville, Parow. Bellville is recognised as Cape Town's secondary city centre. Its status and potential should be prioritised as a lever for ongoing prosperity and sustainable success.

#### Working together, this is possible.

I'd like to thank all involved in helping the VRCID to retain its place as an improvement district to be reckoned with over the past decade. To the City of Cape Town politicians and officials, to Securitas, MES, the Greater Tygerberg Partnership, to South African Police Services and so many other organisations, I am grateful for your ongoing support and shared commitment. To our Chairman, Hardus Zevenster, and the entire board, thank you for your guidance and advice, and hard work put in behind the scenes on a voluntary basis. To the levy payers, we acknowledge the confidence you have in us to manage your levies. And to the communities of Bellville and Parow, thank you for enabling us to do our work to the best of our ability.

We commit to doing just that: to doing the best we can, for everyone in our city, to ensure that Bellville and Parow remain clean, safe, and sustainable for the next decade and beyond.





# Progress and hope, with caution

Sometimes, when you're in the thick of delivering daily tasks, its' difficult to see the growth and progress. This year, we reviewed our entire social strategy, presenting a decade of statistics to the board, to motivate for additional support for our tireless team.

This both enlightening process was and disheartening. While the number of sheltered bed spaces/mattress spaces in Bellville has increased by 168, the number of people living on the street has more than doubled in the last decade. At the same time, the extent and impact of our collaborations with our partners has enabled us to deliver much-needed services that were entirely absent a decade ago. We are grateful for the support from MES, Greater Tygerberg Partnership, Bellville Haven, U-Turn, Elim Night Shelter, Kids Rise Above Circumstances (KRAC), El-Theos, TB/HIV Care, SANCA, Department of Health and the City of Cape Town,

By demonstrating the progress we've made, albeit slow and incremental at times, this impact review facilitated the board's decision to bolster our social development resources. Most notably, we were able to secure the appointment of Tinashe Mhangara as Deputy Social Development Manager. As well as deputising for Wilma, Tina will have a particular focus to help children get off the street by formalising the street children's social work programme, working closely with the El-Theos Drop-in Centre for Street Children in Parow and KRAC.

#### Greater momentum in the right direction

There is a greater momentum going in the right direction, with some exciting partnerships and projects beginning to take flight after months, and in some cases, years, of planning.

Our partnership with MES has expanded. A significant outcome of the COVID pandemic is greater and more deliberate collaboration between all organisations. With around 1 000 people who are homeless in and around Bellville and Parow, collaboration is crucial. There are many new faces, indicating to us that the pandemic has had long-reaching impacts on the most vulnerable in our society. Sadly, however, we are also grappling with an increased criminal element who intimidate and abuse vulnerable homeless people with their anti-social activities.

Two programmes are worth highlighting for this report. First is the Public Employment Programme (PEP), part of the national Expanded Public Works Programme (EPWP). This programme was driven by Streetscapes, who included MES (supported by the VRCID Social Department) as one of 14 organisations working with the homeless in a proposal to share a budget of R14m to support individuals in development programmes and work programmes. The 14 organisations included were located across the Cape Town Metropole and all of them delivered the same results. Based on this success, we know we can scale the solution to homelessness and begin to make a real difference.

The social and rehabilitation system has multiple touch points, from harm reduction to job creation to reintegration. The PEP programme enables us to pool resources and allocate services to clients along the entire rehabilitation spectrum, from treatment for substance use, to trauma therapy, skills development, logistical support and access to work opportunities and affordable accommodation. The programme is being administered by the Economic Development Partnership (EDP) who is better equipped to deploy national government funding.

Run properly, and with the right resources over a three-year period, this could be a game-changer for our social programme. Most EPWP programmes are only a drop in the deep end of need, but the three-year funding helps individuals to stabilise and create new habits, on a sustainable basis.

#### Scaling our impact

As part of the PEP programme, a therapy day for 100 people (the participants of PEP) in Parow, Bellville and Durbanville were introduced. On that day, we offered workshops focusing on contemplation, substance abuse, trauma, parenting and coping skills. Of these, 70 people in Bellville and 15 in Parow were able to earn a small stipend. At least two of the individuals on the programme now has full-time employment with Securitas. Another is running the recycling programme in Bellville and is completing his studies in social work, thanks to support from Kaap Kerk. Other programme participants will have first access when jobs become available.

The Grant-in-Aid (GIA) programme was another win for us this year. With MES, Bellville Haven and U-Turn, they were able to secure R1.2m in GIA funding to create a fully-fledged drop-in centre programme at the Bellville MES Safe Space and the Parow Centre of Hope. While it was confirmed at the end of the financial year, we are gratified that the planning for the programme has delivered results that we know can enhance our impact.

This programme will enable us to provide services related to trauma-informed substance abuse disorders to empower individuals to address their addictions and use their money responsibly.

The programme runs in phases: first is social relief and outreach, where our fieldworkers play a vital role, next is change- and work-readiness, and finally, exit and reintegration. Individuals can meet their basic hygiene needs and are referred to a six-week rehabilitation programme, focusing on substance abuse, contemplation and trauma and behavioural management. Their incentives are translated into vouchers for meals, toiletries and clothes that enable them to find temporary accommodation off the streets and to change their behaviour. Participants are required to test clean for drugs three times, after which they are referred to additional outpatient rehabilitation programmes for three months. They are also supported in terms of creating CVs, computer training and other skills development, ready for them to exit into further phases. This offers homeless people struggling with substance use disorders an opportunity to release the grip of abuse and harmful behaviours and to learn better ways to make new choices about their lives.

Homeless support NGO U-Turn estimates it takes 18 months to two years to fully rehabilitate an individual. Through the GIA and PEP programmes it becomes viable to offer an individual a holistic, long-term service which will also have a long-term positive outcome and move people off the streets permanently.

#### **Centre of Hope**

In terms of resources, the Parow Centre of Hope, located in Alexander Road, has been completed, adding 64 bed spaces for people seeking sheltered accommodation and developmental services. The Centre is a one-stop shop for psycho-social support, including voucher access, step-down, first phase and second phase accommodation and training facilities. Like the Safe Space in Bellville, the Centre of Hope is the first of its kind, thanks to the innovative thinking of MES. U-Turn has come on board to support the implementation of a comprehensive change readiness programme, offering accessible drop-in services to clients in Parow. This includes the launch of the MiChange voucher, which clients can use regardless of where the voucher originated.





Change fer Change

Give nesponsi

You carry the power to change lives in your pocket. U-turn in partnership with MES is launching a universa voucher to reduce homelessness across Cape Town. Find out more at michange.org

Powered by multurn and INES Mi Change

#### **Collaboration is crucial**

The Joint Operations Committee (JOC) strategy is finally beginning to pay off, emphasising the importance of collaboration and cooperation. Both the Bellville Safe Space and Centre of Hope have been a dream for us for a long time and have been among the suggested outcomes of the JOC. We are exhilarated that they are both now a reality.

This year, the JOC service delivery task team considered the process flow for homeless people, and we sought the buy-in of all service providers to play their part as a crucial link in the chain. Most organisations have come on board, but there are others who need additional encouragement to participate.

As we have reported every year, these successes come with a caveat: there is no one silver bullet for solving the homelessness crisis. Ultimately, while NGOs have solutions and plans, the lack of money prevents their ability to implement effectively. This will become even more important as the plans for the Bellville Future City masterplan begin to solidify. If long term plans do not accommodate funding or planning for social initiatives, we cannot make any changes on the streets. The PEP and GIA projects have shown the importance of finding funding and collaborating with committed partners, to make an active difference.

Although the ideal is to have no homeless people, our resources are simply not enough to achieve that. The key is to have a harm reduction approach – minimising harm to the environment, caused by people living on the street, and to the individuals themselves.

Having temporary solutions in place, that encourage homeless individuals to take responsibility and ownership for their circumstances enables us to address an intractable immediate problem while we work together to find sustainable permanent solutions.

In this regard we would like to thank our fieldworkers who work tirelessly on the streets to be that first contact of hope. Through their outreach we can address immediate needs and build trust relationships with homeless people, to connect them with services that can help them off the street permanently, or at least reduce the harm done to people and environment, while restoring their dignity by giving them access to proper health and other services.



#### A BRIEF BIOGRAPHY

#### TINASHE MHANGARA DEPUTY SOCIAL DEVELOPMENT MANAGER

Tinashe Mhangara graduated from the University of Fort Hare with a Bachelor in Social Sciences and Bachelor of Social Sciences-Interdisciplinary (Hons) in 2009 and 2010 respectively. She worked in the construction and engineering sector while pursuing her Social Work degree and in 2014 was registered with the South African Council of Social Service Profession. In the same year, she volunteered for a year at Child Welfare Makhanda, where she worked with vulnerable children. She relocated to Cape Town and joined Living Hope Palliative Care Unit, where she was a social worker until 2017.

Tinashe's passion for serving homeless people was sparked when she started working at The Haven Night Shelter Bellville, where she was able to make a contribution to the homeless sector. She was appointed VRCID Deputy Social Development Manager in March 2022.

"I feel this position will enable me to have a greater impact on the lives of people living on the street and will strengthen my skills to support the VRCID's social development programme."

Currently, Tinashe is continuing her studies in Master of Social Work, focusing her research on the impact of social work services for homeless women in the VRCID area, with the aim of providing a clearer insight into the challenges facing homeless women and offering recommendations and solutions.



### Social Development 2021 - 2022 IN NUMBERS

- 8 785 Total number of contacts
  - **122** Number of People Placed at Shelters
  - **354** Number of People referred to Winter Readiness
  - **148** Emergency Winter Sleeps
    - 84 Number of People Referred to Hospital
    - **42** Number of People Reunified/Relocation
  - **1158** Number of contacts with Day Strollers
    - 9 Number of people assisted to apply for SASSA Grants
       Number of contacts with Street Children:
    - **148** Parow
      - Bellville
    - **101** Donations received and re-distributed
    - **178** Number of Life Skills Training sessions facilitated
      - **45** Number of Outreach Operations
    - **198** Number of people referred to GROW/CV/Social Work interventions
    - **258** Number of people assisted with social relief
    - **225** Assist with Food Vouchers
    - **389** Assist with Safe Space Sleeping Vouchers
      - 80 Number of Assistance for ID Applications
- **4 945** Number of meals served at Parow and Bellville during lockdown period (level 1 3)



#### URBAN MANAGEMENT REPORT

PRECINCT MANAGERS BRADLEY ABRAHAMS, LEONIE VAN DER MERWE, CHRIS MATTHEE

# Slow but mostly steady progress

In January, the City of Cape Town, Metropolitan Police, South African Police Services and Law Enforcement units launched an intensive operation in Bellville. The operation lasted for three months, and we could see the impact it had on the streets.

However, this operation could not be sustained due to constrained resources and the need for similar operations elsewhere in the city. This, in a nutshell, is a summary of the complex challenges we faced in the VRCID area in the last year. There has been progress, but it was often slow, and obstructions and blockages hinder our ability to move forward. The operation was one of the short-term components in the City's Local Spatial Development Framework (LSDF) for the revitalisation of the Bellville CBD.

The revitalisation project was an opportunity to accelerate actions to improve the area. It was also an opportunity to bring together all the different workstreams, reducing siloed working and enabling a more concentrated effort, with greater accountability, to improve public safety and urban management in Bellville.

It was also gratifying to see the beginnings of changes taking place at the public transport interchange (PTI) which we have repeatedly identified as an area that requires priority attention. The changes, for example building better trading facilities, among others, are long overdue and urgent interventions have been long needed to improve the public realm and the experience for commuters using it. While we did see short-term improvements, we were also conscious that some of the same issues we have been working to resolve continue. Illegal trading, illegal dumping, illegal parking and anti-social behaviour remain a reality. The responsibility for stopping this behaviour lies in the hands of those who are doing the dumping, trading and parking. However, it is also our task to enforce the prevention of these actions and to remove the debris left behind.

Our own response to this is to find ways to go over and above our duties, to identify hotspots and apply response strategies against behaviour there. Once we have done our duty, to maximise our effectiveness, we need the full, continued cooperation of our partners in City management, law enforcement and social and urban management to provide the vital follow-through required to fully resolve the issues at hand. There needs to be greater continuity between the work of the VRCID and the work of other responders in the area. Without that, progress will be achingly slow, and confidence will continue to be eroded.

#### **Perceptions matter**

It's important to remember that, regardless of what is happening internally, the perception of external realities will influence business and individual confidence in the area. We are encouraged by the collective action of businesses in and around the PTI calling for urgent changes. The short-term intervention delivered at the start of the year showed us what is possible – the challenge now is to continue with the same momentum, even if the injection of money to facilitate that intervention has been directed elsewhere. We, collectively, owe it to the ratepayers, and in particular, the levy payers who fund the VRCID's budget.

While this report reflects the degree of operational frustration with the slow pace of change, we are relieved that the business environment appears to be relatively stable, with low vacancy rates and commercial activity continuing. We are also starting to see new developments going up, which is a signal that developers are taking gradual steps to invest in the area. Cranes in the sky are good indicators of progress.

We are excited that the LSDF process could be a lever for greater action in the Bellville CBD, and a spill over into Parow. For our part, we continue to nurture the relationships we have with our partners in finding ways to be more effective as top-up service providers.

Through the revitalisation project, we have been able to cut through workstreams to ensure our requests land on the right desks and action is taken.

We pay tribute in this regard to Ivan Anthony in particular, who has helped to forge better access points throughout City departments. We are also grateful to Securitas, our service provider, and the other partners we work with who help us to get the job done.

We have always said that the more we do, the more there is to do. Our work will continue every day, as it has done for the last ten years, in beautifying the urban realm, responding to criminal activity and ensuring the streets and public spaces we have control over are well managed and clean. We have also said that everyone has a part to play in this process. Progress might be slow; steps might be small, and change might be incremental. But if we are all making slow, steady progress, moving forward in small steps, with relentless, consistent determination, together the impact we can have is much greater than what we can do on our own.



#### A BRIEF BIOGRAPHY

#### DAVIAN VER NEEL PRECINCT MANAGER

Davian ver Neel is a 30-year-old, middle child from Tulbagh in the picturesque Boland. He went to Tulbagh High School, became the editor of the school newspaper, was elected head boy, played A-team tennis, achieved silver plus in the drama club and graduated top of his class in 2010.

He entered the corporate world through an internship with one of South Africa's top engineering companies and continued to form part of projects across the country. He was in the team that established two wind farms in the eastern Cape, built hundreds of kilometres of new roads in the Northern and Western Cape and also assisted on a water treatment plant in the Southern Cape.

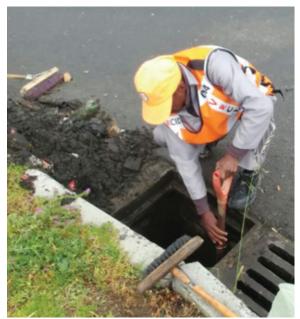
He graduated with a national diploma in civil engineering in 2020 and soon after became an associate member of the south African institute for civil engineering. Davian also studied in the field of forensic sciences and is trained in health and safety, project management, contract tendering and costing, and a variety of engineering programmes.

After completing ten years in the engineering industry, he was appointed precinct manager in Durbanville under sub-council 7 and soon after became the precinct manager for Parow with the VRCID.

Davian has suitcases full of goals and aspirations, amongst those to travel the rest of our beautiful country, volunteer at NGO's who assist the less fortunate, take up self-defence lessons and study further in project management and public administration.

His motto in life is "do what you can until you know better, and when you know better, do better".











# **Urban Management Safety & Security**

### 2021 - 2022 IN NUMBERS

10 048	Calls received in SOC
9 275	Incidents observed via CCTV
79 999	Incidents attended too by Public Safety Officers
346 521 km	Public Safety Officers patrolled distance
322	Graffiti removed
130 838	Bags of litter removed
212	Arrests made by PSOs
3 466	Service requests logged with City
704	Operations with SAPS/Law Enforcement
6 744	Vagrancy issues attended to
288	Render assistance at m/v accidents
1 474	Substance abuse complaints from public
6 560	Traffic Fines issued by LE officers
R2 639 500	Traffic Fines issued by LE officers in Rand value
1 4 9 0	Stormwater drains cleaned
110 500	Illegal dumpings collected
601	Tons of litter collected by VRCID
63	Tons of litter collected by MES
5 206	Number of complaints re vagrancy from the public
34 459 211	Vehicles through the LPR



# **Before 2012**

Before the VRCID was created, Bellville and Parow city centres were in serious decline. Crime, grime and social deprivation were creating a spiral of capital flight and ongoing decay.



### Voortrekker Road **CID** a big success

The

VRCID: OPE UITNODIGING AAN GEMEENSKAP OM GEBIED TE VERBETER

#### 14 | ANNUAL REPORT 2022 VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT

The VRCID does n

u op kla en help'

### First board of VRCID is chosen

Type Angus Wy

months." During the mesting Bock said prosti-tion, anti-social behaviour and landles that allow their buildings to become dur wave the biggest challenges for the 'ROC "in terms of prestitution, it is all also supply and demand, people will be shock to use who the actual clients of the prov-tores are in the Vuorteehcher Bond Carthol

Back and each of the based members played a major relie in the dermation of the VRCD. "If it was not for their support, the VRCD weak not have been formed and the comparison of the theory of the theory of the relies of the theory." In such control was the model of all peoperity compar-in terms of the City Improvement District travel which is possible every mouth. 'We CitD Board and it is very impresent that all adversars that our survey impresent that all indevenues that we convending of their proper-ties and communities. 'Looking back to be we find the VRCD has made a analog descrete the VRCD has made a snajed



Derek Bock, the COO of the VRCID Bock and his team who have worked tire-leady to achieve so much in a mere four





operations officer of the VB-are in place to tackle crime

erms of urb

He said this VBCID will a wished to we Book said b operations control control part of the Mayoral Urban Re-gramme of the City of Cape layor Patricia de Lille, sortant to remember the VIRCID,

less-does not give sively beg or has ter or urinate o

ou are respons troots," he said The 24-hour that: arrent, VBCID seconomics of the public, can en- arrent a person for related will respond respondent of the second s

cleaners per streets and will also co-ts with the

ing The VBC ming operations all staff.

New centre a

place of hope

## Winter emergency shelter provided

ould Empower Serve (MES) and the Voortrekker Road Corridor Improvement District (VRCID) are providing emergency shelter for the homeless during severe winter cold fronts

cold fronts. Each winter, MES and the VRCID set

Each winter, MES and the VRCID set up emergency winter sleeping sites for the homeless in the Voortrekker Road Corridor. "As of August 2021, there were 10 emergency sleeping sites set up," a combined press release says. "The number of sites used at any one time is determined by the weather and demand, as the sites are only needed during severe cold fronts, when it is life threatening to sleep cutside in the threatening to sleep outside in the elements. MES has three Winter Sleep

the extension is the second state of the elements. MES has three Winter Sleep Sites that they can open for this purpose whenever necessary, in Bellville, Parow and Durbanville Drop-in Centres, although VRCID only assists at the Bellville and Parow sleeping sites. The Bellville and Parow sleeping sites, and the sleeping sites. Each homeless person is registered and food and utensils distributed as needed. "Volunteers strive to engage with everyone individually and as a group, in order to pinpoint and alleviate any significant issues that might arise and to make everyone feel welcome and safe." Last week volunteers also handed out 200 shelterbags donated by the Sheltersuit Foundation.

SHELTERBAG

SHELTERBAG The shelterbag is a portable, sheltered bed that rolls up into a bag. It comes with a built-in mattress and a pillow, but also has room for an extra sleeping bag or blanket, making it adaptable for all seasons. "Reeping belongings safe is one of the biggest challenges that those experiencing homelessness face. When you have to move from place to place throughout the day, whether it is to get food, services, or to work, having an efficient storage system is crucial -which is why the shelterbag has a special storage compartment for this purpose."

It can also fold up like a backpack, making it easy to carry. "Each homeless person has to sign for

### HOMELESSNESS Back on his feet to help others

#### MURPHY NGANGA

CARLOS Filipe Mesquita's journey epitomises a world filled with second chances. After having had a perfect view from his apartment in Sea Point, Mesquita went downhill to being rock bottom: sitting in a prison cell,

#### THE SHELTERBAG IS A PORTABLE, SHELTERED BED THAT ROLLS UP INTO A BAG. IT COMES WITH A BUILT-IN MATTRESS AND A PILLOW.

Centre during the day and then collect them for the evening when they visit the food canteen, as many homeless individuals are victims of theft and

towards engaging with the homeless in this sector in a positive and uplifting way

assistance, especially during the cold winter months. "The late winter has only started, and the Cape braces for a number of cold fronts in the coming months. Businesses and individuals can months. Businesses and individuals can show support by donating to MES Cape Town on 3 Davis Street, Bellville, or to donate or volunteer, contact Clarina Hanekom via enail: prcapetown@mes.org.za."

CARLOS Me **BRENDAN MAGAAR** Mrican N

selves with support services. "This was the beginning of Our House, independent living space for homeless peop meless people.



I SUPPLIED

ment and preserving meaningful rela-tionships, the goal is that the client can recognise that change is possible and that he or she has the ability to and that he or she has the ability to do so. We try to create hope in the individual that he can change. That is why the workshops often include tes-timonials of previous homeless people who managed to change their lives. The workshops also motivate the cli-ents to access the social work services and other services to create change in

centre after losing their jobs due to

centre after losing their jobs due to the pandemic. They attend the workshops in order to get back on their feet. The staff at the VRCID have helped Van der Wes-thuizen with his CV so that he could get a permanent job and they've also been training Marinus to become one of their team leaders.

of their ream leaders. "The workshops are very interest-ing – they have inspired me a lot. To anyone living on the street who has lost all hope, I urge you to come and see the MES and VRCID social workers

for assistance," said Marinus. Van der Westhuizen and Marinus's experiences show how a little assis-



Road Contain improvement assume (VRCID) have recently opened a new drop-in centre in the Parow region that aims to provide social relief while offering skills development to homeless people in the area. THE TEAM at MES Parow Drop-in Centre. left to right: Allistair Scholtz, Gerda Gerber Gertrude Bosman-April, Nomdimusu Tofile homeless people in the area. After many years of struggling to gain access to basic services for the bomeless adults in Parow, Matthew Dundas, owner of a building in the Station Arcade in Parow, made his building available to MES for the full-time drop-in centre. The centre allows homeless adults to report for a growth shift (job reha-bilitation), receive a meal and have

start to contemplate that change is possible. "Through exposure to soft skills, life skills like conflict manage-

and other services to create change in their lives," said pick. In line with their vision, the drop-in centre was able to assist peo-ple like Lucien Marinus and Jantije and Jantibushelsen who committee van der Westhuizen, who came to the

"The venue will also be utilised as a 'winter sleep' location, where street-based adults will be accommodated during severe cold weather. "Our other aim is to involve all Parow businesses, faith-based organi-sations, and community members in this faithering. of their team leaders. "We are also planning a Centre of Hope (one-stop-service-centre) to provide holistic services to the vulnerable communities in Parow,"

tance can go a long way.

VRCID social development man-ager Wilma Piek said the goal of the workshops is to assist the clients to enter the cycle of change where they

#### all clearly Publication: Saturday Weekend Argus (First Edition) Date: Saturday, June 19, 2021 Page: 4 SOCIAL RELIEF

MURPHY NGANGA

ngai@ini.co.za

bilitation), receive a meal and have

MES branch manager IIse Maartens said that the vision for the centre is

to have a long-term impact for every homeless individual in Parow. "We aim to offer accessible and developmental social services for those who are in need, offer enough

those who are in need, other enough GROW life trial working shifts, so that they can generate an income and assist in developing skills that will enable them to be equipped and functional at businesses in Parow,"

said Maartens.

this initiative.

added Maartens.

their shelterbag, which has been marked with their name, and each bag has an individual serial number. To sell or buy a shelterbag is a criminal offence, and it is hoped that these bags will be used by their individual owners for a long time." Those who have received shelterbags can safely store the bags at MES Drop-in Centre during the day and then collect

individuals are victims of theft and intimidation. "Not only will the shelterbags protect those experiencing homelessness against the severe Cape winter conditions, but it will also reduce the litter such as boxes or pieces of plastic that the homeless ormally use to insulate themselves against the cold. This is the first step towards enswering with the homeless in

Last year the community and

Last year the community and businesses opened their hearts and donated soup, tolletries and blankets, a much larger reaction than any of the MES organisers expected. "Shoprite also assisted greatly with warm meals and blankets as part of the charity drive. Roman's Pizza in Bellville provided pizzas on two occasions and many individual community members and churches assisted with soup, sandwiches, socks and whatever they could give." of their 001 ould give." MES and the VRCID always welcome

### ads The Homeless Hut an News Agency (ANA)

# YEAR ANNIVERSARY

## VRCID celebrates 10 years

#### IN NIELEN DE KLERK

The Voortrekker Road Corridor Improvement District's (VRCID's) staff and board members had reason to celebrate at an event held to mark the CID's 10th birthday. Not only are they the biggest CID in the country by geographic region, but they've also arguably been the most successful, with many successful innovations starting at their offices. Last Thursday's event was held at Nitida Wine Farm and many high-ranking City officials and councillors joined the event, including Cape Town Mayor Geordin Hill-Lewis, who also gave the keynote address. he Voortrekker Road Corridor

Mayor Geordin Hill-Lewis, who also gave the keynote address. Hardus Zevenster, chair of the VRCID's board, explained the CID had its roots 12 years ago when concerned residents and business owners decided to take the future of Bellville and Parow into their own hands. It took two years to complete their application and have it accepted.

CITY IMPROVEMENT DISTRICTS City Improvement Districts (CIDs) or Special Ratings Areas (SRAs) charge additional property rates which they then

Publication: Tygerburger (Bellville) Date: Wednesday, July 07, 2021 Page: 4

#### Over the years

678 350 kg illegal during collected
 3526 91k con of waste collected
 1960 public arrests made
 22534 tantis fines issued
 16 959 contact crimes attended to
 1732 poople remulted with finallies or
reintegrated into community
 13066 people placed at shelters
 2794 final contact and help for people
living or begging on streets.

use for top-up services like security and cleaning. There are currently 47 of these CIDs in Cape Town. Zevenster said their 10-year anniversay

Zevenster said their 10-year anniversay is very special and thanked all their partners, business owners and coancillors for support over the years. He highlighted changes the VRCID made, like fencing and leasing out dilapidated parking, "A car was never stolen there again." The control room keeps watch on scores of CCTV cameras placed around the CBD. There are 24/7 helplines, trained guards and visible, fast and fully equipped rapid pancoase valueling



Derek Bock, head of the VRCID.



, chair of the VRCID's board

## **Recycling champions in Bellville**

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Waste collector Mark le Roux, OK Cakdale receiving manager William Koopman and waste collector Cheswon Booysen were all winners in the GTP's business recycling challenge 2021.

or and is not for

ville, said, "The project has helped me to were able to earn R8 116,70 in stipends from save some money, and I also cripy the fact the buy-back centres. The data can contribute to cleaning up the centre." The challenge is now closed, but business-roument." Between them, Mark, Chewwon and their six other fellow trolley operations infoggroups to register.



Mark le Roux, left, and Cheswon Booysen with their trophies awarded for Most Dedicated Waste Collector in the GTP's 2021 Business Recycling Challenge.

### **OUR IMPACT OVER 10 YEARS**

# **Social Development**

- **27 974** First contacts and help for adults living, begging or working on the streets
- **12 083** First contacts and help for vulnerable children living, begging or working on the streets
  - **3 066** People placed at shelters
    - **732** Family reunifications or community reintegrations
- **10 344** Sponsored Safe Space lunch and sleeping vouchers
- **36 195** Sponsored GROW job rehabilitation shifts
  - **2 216** Help and referrals to medical care
    - **229** Help with ID or temporary ID applications
    - 173 Help with SASSA grants
  - **1788** Referrals to Winter Readiness Programmes
    - **300** Assistance with emergency cold front sleeping sites

## **Urban Management**

- 699 Tons illegal dumping collected by VRCID
- 8 157 Storm water drains cleaned
- **3 149** Grafitti removed
- **3 524 172** Tons of waste removed
  - 881 043 Bags of waste removed

# **Safety & Security**

- 67 450 By-Law infringements attended to
  - **1960** Public arrests made
- **22 674** Number of traffic fines issued
  - 6 959 Contact crimes attended to
  - **3 592** Assistance given at vehicle accidents
- **23 686** Faults reported to City via C3 system

# CORPORATE GOVERNANCE

#### BOARD

The following Directors served on the Board of the Voortrekker Road Corridor Improvement District in a voluntary and non-executive role:

Hardus Zevenster (Radio Tygerberg): Chairperson,

Johan Bester (Sanlam): Vice Chairperson, Lamesa Modak (Growthpoint Properties), Allen Bosman (The Foschini Group), Romanie Smithdorf (Vodacom), Piet Badenhorst (Laubscher & Hattingh Attorneys), Reg Barry (private property owner), Johan Oosthuizen (private property owner), Geo Nel (McCarthy Volkswagen Parow) and Ciska Mouton (CM Physiotherapy)

The City of Cape Town was represented by the following Councillors. They are Councillor Mercia Kleinsmith, Jacoline Visser, Leonore van der Walt, Franshesca Walker and Cecille Janse van Rensburg.

During the year in review, the VRCID Board met four times, some via Zoom, to develop strategy and consider reports as submitted by the Chief Operations Officer of the VRCID. In addition, the Board decided to form various sub-committees which would in turn lend support and guidance to the VRCID staff. These committees, with the nominated Directors, are as follows:

#### CHARTER: FINANCIAL & HR MANAGEMENT COMMITTEE

(Hardus Zevenster (Chair); Allen Bosman, Johan Bester, Reg Barry, Geo Nel and Derek Bock)

#### Membership

The Board will annually appoint a Financial & HR Management Committee consisting of at least four members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee. A representative nominated by the City will also be a member of this committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least four times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

#### Responsibilities

The Committee will in general be responsible to manage the financial affairs of the Company with reference to its approved Business Plan and Operational Budget. Furthermore, it will in general be responsible for the Company's intellectual capital including a supportive remuneration strategy. It is also involved in establishing and maintaining an effective operational and management team.

The Committee is specifically authorised to perform the following tasks:

A nominated committee member to have access to the VRCID's bank account to ensure that no improper transactions take place.

The above nominated committee member will at the end of each month or whenever a payment is made by the COO, be informed in writing of each transaction made and the reason thereof.

Such committee member will be the Committee representative in the event of any communication between this Committee and the appointed accounting officers if necessary.

The Chairman of the Board, who as a rule will always serve on this Committee, will together with the COO sign off on the Annual Financial Statements. The more comprehensive Annual Report on the VRCID's activities to be approved by the Board.

To ensure that the VRCID stays within its allocated budget.

To pre-approve all material capital expenses and the terms of all major service provider agreements.

To approve all unbudgeted or "out of the norm" types of expenses with a full explanation thereof before such expenses incurred.

To approve recommendations by the COO regarding possible fixed deposits (short, medium or long-term) with specific reference to surpluses.

To approve any local and international travel by the COO and staff.

To assist the COO, if deemed necessary, by conducting interviews for vacant staff positions.

To approve the appointment of staff on the recommendation of the COO.

To approve and or make recommendations on any staffing changes and or requirements which the COO may wish to implement.

To approve all staff bonuses and salary adjustments as and when motivated by the COO.

#### CHARTER: OPERATIONAL COMMITTEE

(Johan Oosthuizen (Chair); Piet Badenhorst; Johan Bester; Lamesa Modak; Romanie Smithdorf, Allen Bosman, Reg Barry and Derek Bock)

#### Membership

The Board will annually appoint an Operational Committee consisting of at least three members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least two times per year. The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

#### **Responsibilities**

The Committee will in general be responsible for developing and implementing an operational strategy for the Company in cooperation with the COO.

### The Committee is specifically authorised to perform the following tasks:

The Committee to approve the request for additional manpower by the COO after which such request is then forwarded by the COO to the Financial and HR Committee for financial approval.

The Committee may at its discretion meet with the COO, Operational staff and the main Service providers as and when needed to discuss security concerns or general operational matters.

The Committee may at is discretion request to be briefed on deployment of operational personnel.

The Committee to consider all legal aspects regarding the operational activities of the Company.

#### **CHARTER: EXECUTIVE COMMITTEE**

(Hardus Zevenster (Chair); Johan Bester; Romanie Smithdorf and Allen Bosman)

#### Membership

The Board will annually appoint an Executive Committee consisting of at least four members, the majority of whom shall be non-executive directors. The Chairman of the Board will ex-officio be a member of the Committee and the COO will attend all meetings. A representative nominated by the City will also be a member of this committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

#### Responsibilities

The Committee will in general be responsible to assist the COO in urgent matters arising between Board meetings. In exceptional urgent matters the Committee may take interim decisions on behalf of the Board.

### The Committee is specifically authorised to perform the following tasks:

The Committee will have the authority to make an immediate and well-informed decision in the event of an emergency or crisis. The Board to be informed thereof as soon as practically possible.

A nominated Committee member can stand-in for the COO in terms of decision making when and if the COO is not in a position to do so.

#### CHARTER: SOCIAL DEVELOPMENT COMMITTEE

(Lamesa Modak (Chair); Geo Nel; Wilma Piek and Derek Bock)

#### Membership

The Board will annually appoint a Social Development Committee consisting of at least three members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least two times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

#### **Responsibilities**

The Committee will in general be responsible for developing a Social Development strategy for the Company in cooperation with the Social Development Manager and COO for consideration by the Board. After the approval of the strategy by the Board, the Committee will be responsible for overseeing the implementation thereof.

### The Committee is specifically authorised to perform the following tasks:

The Committee to consider requests for additional funding by the Social Development Manager after which such requests are then forwarded by the COO to the Financial Committee for financial approval.

The Committee may at its discretion meet with the Social Development Manager and COO as and when needed to discuss general vagrancy, homelessness, anti-social behavioural etc. matters.

The Committee may at is discretion request to be briefed on the cooperation with the City of Cape Town and NGO's of choice within the VRCID.

The Committee may request a Director to accompany either the Social Development Manager and / or COO when he or she meets with the City of Cape Town on issues of mutual concern.

### VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT NPC

#### (Registration number 1996/004458/08) Annual Financial Statements for the year ended 30 June 2022 These annual financial statements were prepared by:

#### ROSLYN EACHUS

#### ACCOUNTANT

These annual financial statements have been audited in compliance with the applicable requirements of the Companies Act of South Africa.

or south Ame

Issued 31/08/2022

### **GENERAL INFORMATION**

Country of incorporation and domicile	South Africa
Nature of business and principal activities	To provide over and above the services rendered by SAPS and COCT, security, cleansing and social development support within the Voortrekker Road Corridor Improvement District.
Directors	PJ Badenhorst GS Zevenster AM Bosman RG Smithdorf SJ Oosthuizen LM Modak JP Bester RM Barry GP Nel SW Mouton
Registered office	3A Bell Park Cnr Durban and De Lange Road Bellville 7530
Business address	3A Bell Park Cnr Durban and De Lange Road Bellville 7530
Postal address	PO Box 902 Bellville Western Cape 7535
Bankers	ABSA
Auditors	Cecil Kilpin & Co. Chartered Accountants (S.A.) Registered Auditors
Secretary	PJ Badenhorst
Company registration number	1996/004458/08
Level of assurance	These annual financial statements have been audited in compliance with the applicable requirements of the Companies Act 71 of South Africa.

### INDEPENDENT AUDITORS' REPORT

To the members of Voortrekker Road Corridor Improvement District NPC

#### **Opinion**

We have audited the annual financial statements of Voortrekker Road Corridor Improvement District NPC (the company) set out on pages 25 to 32, which comprise the statement of financial position as at 30 June 2022, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and the notes to the annual financial statements, including a summary of significant accounting policies.

In our opinion, the annual financial statements present fairly, in all material respects, the financial position of Voortrekker Road Corridor Improvement District NPC as at 30 June 2022, and its financial performance and cash flows for the year then ended in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Annual Financial Statements section of our report. We are independent of the company in accordance with the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of annual financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the corresponding sections of the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other information

The directors are responsible for the other information. The other information comprises the information included in the document titled "Voortrekker Road Corridor Improvement District NPC annual financial statements for the year ended 30 June 2022", which includes the Directors' Report as required by the Companies Act of South Africa and the supplementary information as set out on page 32. The other information does not include the annual financial statements and our auditor's report thereon.

Our opinion on the annual financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### **Responsibilities of the directors for the Annual Financial Statements**

The directors are responsible for the preparation and fair presentation of the annual financial statements in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa, and for such internal control as the directors determine is necessary to enable the preparation of annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the annual financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the audit of the Annual Financial Statements

Our objectives are to obtain reasonable assurance about whether the annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these annual financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the annual financial statements, including the disclosures, and whether the annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Cecil Kilpin & Co. Chartered Accountants (S.A.) Registered Auditors Per Partner: Sidney Schonegevel

Century City Date: \_\_\_\_\_ 29/08/2022

### DIRECTORS' RESPONSIBILITIES AND APPROVAL

The directors are required by the Companies Act of South Africa, to maintain adequate accounting records and are responsible for the content and integrity of the annual financial statements and related financial information included in this report. It is their responsibility to ensure that the annual financial statements fairly present the state of affairs of the company as at the end of the financial year and the results of its operations and cash flows for the period then ended, in conformity with the International Financial Reporting Standard for Small and Medium-sized Entities. The external auditors are engaged to express an independent opinion on the annual financial statements.

The annual financial statements are prepared in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The directors acknowledge that they are ultimately responsible for the system of internal financial control established by the company and place considerable importance on maintaining a strong control environment. To enable the directors to meet these responsibilities, the board sets standards for internal control aimed at reducing the risk of error or loss in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the company and all employees are required to maintain the highest ethical standards in ensuring the company's business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management in the company is on identifying, assessing, managing and monitoring all known forms of risk across the company. While operating risk cannot be fully eliminated, the company endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

The directors are of the opinion, based on the information and explanations given by management, that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute, assurance against material misstatement or loss.

The directors have reviewed the company's cash flow forecast for the year to 30 June 2023 and, in the light of this review and the current financial position, they are satisfied that the company has or has access to adequate resources to continue in operational existence for the foreseeable future.

The external auditors are responsible for independently auditing and reporting on the company's annual financial statements. The annual financial statements have been examined by the company's external auditors and their report is presented on pages 21 to 22.

The annual financial statements set out on pages 25 to 32, which have been prepared on the going concern basis, were approved by the board and were signed on its behalf by:

#### APPROVAL OF ANNUAL FINANCIAL STATEMENTS:

23/08/2022

Director

DECLARATION BY COMPANY SECRETARY

In my capacity as company secretary, I hereby confirm that to the best of my knowledge and in terms of the Companies Act 2008, that for the year ended 30 June 2022, the company lodged with the Registrar of Companies all such returns as are required of a Company in terms of this Act and all such returns are true, correct and up to date.

Date: \_\_\_\_\_23/08/2022

Date: ///// (Company Secretary)

### **DIRECTORS' REPORT**

The directors have pleasure in submitting their report on the annual financial statements of Voortrekker Road Corridor Improvement District NPC for the year ended 30 June 2022.

#### **Review of financial results and activities**

The annual financial statements have been prepared in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa. The accounting policies have been applied consistently compared to the prior year. Full details of the financial position, results of operations and cash flows of the company are set out in these annual financial statements.

The Voortrekker Road Corridior Improvement District NPC is engaged in providing over and above services rendered by SAPS and the City of Cape Town ("COCT"), security, cleansing and social development support within the Voortrekker Road Corridor Improvement District and operates principally in South Africa.

During the 2016 financial year the VRCID and the City of Cape Town concluded a property lease agreement whereby the VRCID manages certain public parking areas on behalf of the City of Cape Town. Subsequently, the VRCID concluded a parking management agreement with Safe2Park Managed Services (Pty) Ltd ("S2P"). The net income derived from these two agreements is to be utilised in the support of the VRCID's principle activities. These two agreements reached an end of their agreed upon term on 30 June 2020. Notwithstanding all the Board's efforts to formally extend the term of the original agreement or to negotiate a new agreement with effect from 1 July 2020, nothing has yet been finalised. The VRCID has in the meantime in the interest of both the COCT and the VRCID continued to act as the City's custodian of the relevant parking areas without a formal leasing agreement being in place. They could not afford the Bellville CBD to degenerate further from the state in which is currently is. The VRCID's actions in this regard are aligned with the Mayor's vision for a "Future Bellville City" which is clean and safe. It should also be noted that no provision has been made in these financial statements for any costs related to parking management.

The special rating area is financed by additional property rates levied on all commercial properties by the COCT on the Improvement District's behalf, within the boundaries of the Voortrekker Road Corridor Improvement District.

The net surplus of the company for the current year was R 177,847.

#### Directors

Directors

The directors in office at the date of this report are as follows:

PJ Badenhorst	GS Zevenster	AM Bosman	RG Smithdorf	SJ Oosthuizen
LM Modak	JP Bester	RM Barry	GP Nel	SW Mouton

There have been no changes to the directorate for the period under review.

#### Events after the reporting period

The directors are not aware of any material event which occurred after the reporting date and up to the date of this report.

#### **Going concern**

The annual financial statements have been prepared on the basis of accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of assets and settlement of liabilities, contingent obligations and commitments will occur in the ordinary course of business.

The council of the City of Cape Town approved the VRCID's Business Plan for a further 5 years with effect from 1 July 2022.

The directors believe that the company has adequate financial resources to continue in operation for the foreseeable future and accordingly the annual financial statements have been prepared on a going concern basis. The directors have satisfied themselves that the company is in a sound financial position and that it has access to sufficient borrowing facilities to meet its foreseeable cash requirements. The directors are not aware of any new material changes that may adversely impact the company. The directors are also not aware of any material non-compliance with statutory or regulatory requirements or of any pending changes to legislation which may affect the company. It should be noted that the City of Cape Town is in the process of reviewing it's existing CID policies and by-laws.

#### **Auditors & Secretary**

Cecil Kilpin & Co. continued in office as auditors for the company for 2022. The company secretary is PJ Badenhorst.

#### Reserves

Accumulated reserves on 30 June 2022 was R 7,154,049 (2021: R 6,976,202). These reserves comply with the COCT's minimum reserve guidelines for 2022 R 4,367,615 (2021: R 4,044,088), equal to 2 month's budgeted operational expense plus VAT thereon. The board decided to set aside another month's operational expense plus VAT and has no intention to grow it in excess thereof. The non-receipt of retention funds from COCT during the year was countered by investment income received and savings in the budgeted operational expenses.

STATEMENT	<b>OF FINANCIAL</b>	<b>POSITION AS AT</b>	30 JUNE 2022
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	Note(s)	2022 R	2021 R
Assets			
Non-Current Assets			
Property, plant and equipment	2	427,558	574,846
Current Assets			
Trade and other receivables	3	345,590	329,265
Cash and cash equivalents	4	6,420,815	6,390,773
		6,766,405	6,720,038
Total Assets		7,193,963	7,294,884
Equity and Liabilities			
Equity			
Retained income		7,154,049	6,976,202
Liabilities			
Current Liabilities			
Trade and other payables	5	38,290	121,074
Current tax payable		1,624	197,608
		39,914	318,682
Total Equity and Liabilities		7,193,963	7,294,884

### STATEMENT OF COMPREHENSIVE INCOME

		2022	2021
	Note(s)	R	R
Devenue			21 000 500
Revenue		22,787,554	21,099,586
Other income	7	748,694	1,159,349
Operating expenses	(23	3,548,463)	(22,214,202)
Operating (deficit) surplus		(12,215)	44,733
Investment revenue	9	249,334	755,743
Finance costs		(3,458)	-
Surplus before taxation		233,661	800,476
Taxation	10	(55,814)	(197,608)
Surplus for the year		177,847	602,868
Other comprehensive income		-	-
Total comprehensive income for the year		177,847	602,868

### STATEMENT OF CHANGES IN EQUITY

	Retained Income R	Total Equity R
Balance at 01 July 2020	6,373,334	6,373,334
Surplus for the year Other comprehensive income	602,868 -	602,868
Total comprehensive income for the year	602,868	602,868
Balance at 01 July 2021	6,976,202	6,976,202
Surplus for the year Other comprehensive income	177,847 -	177,847
Total comprehensive income for the year	177,847	177,847
Balance at 30 June 2022	7,154,049	7,154,049

### STATEMENT OF CASH FLOWS

	Note(s)	2022 R	2021 R
Cash flows from operating activities			
Cash generated from (used in) operations Interest income Finance costs	11	95,094 249,334 (3,458)	(87,998) 755,743 -
Tax paid	12	(251,798)	-
Net cash from operating activities		89,172	667,745
Cash flows from investing activities			
Purchase of property, plant and equipment	2	(59,130)	-
Cash flows from financing activities			
<b>Total cash movement for the year</b> Cash at the beginning of the year		<b>30,042</b> 6,390,773	<b>667,745</b> 5,723,028
Total cash at end of the year	4	6,420,815	6,390,773

### **ACCOUNTING POLICIES**

#### 1. Basis of preparation and summary of significant accounting policies

The annual financial statements have been prepared on a going concern basis in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities, and the Companies Act of South Africa. The annual financial statements have been prepared on the historical cost basis, and incorporate the principal accounting policies set out below. They are presented in South African Rands.

These accounting policies are consistent with the previous period.

#### 1.1 Property, plant and equipment

Property, plant and equipment are tangible assets which the company holds for its own use or for rental to others and which are expected to be used for more than one period.

Property, plant and equipment is initially measured at cost.

Cost includes costs incurred initially to acquire or construct an item of property, plant and equipment and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of property, plant and equipment, the carrying amount of the replaced part is derecognised.

Property, plant and equipment is subsequently stated at cost less accumulated depreciation and any accumulated impairment losses, except for land which is stated at cost less any accumulated impairment losses.

Depreciation of an asset commences when the asset is available for use as intended by management. Depreciation is charged to write off the asset's carrying amount over its estimated useful life to its estimated residual value, using a method that best reflects the pattern in which the asset's economic benefits are consumed by the company.

The useful lives of items of property, plant and equipment have been assessed as follows:

ltem	Depreciation method	Average useful life
Furniture and fixtures	Straight line	6 years
Motor vehicles	Straight line	5 years
Office equipment	Straight line	6 years
IT equipment	Straight line	3 years
Security systems	Straight line	3 years

When indicators are present that the useful lives and residual values of items of property, plant and equipment have changed since the most recent annual reporting date, they are reassessed. Any changes are accounted for prospectively as a change in accounting estimate.

Impairment tests are performed on property, plant and equipment when there is an indicator that they may be impaired. When the carrying amount of an item of property, plant and equipment is assessed to be higher than the estimated recoverable amount, an impairment loss is recognised immediately in profit or loss to bring the carrying amount in line with the recoverable amount.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its continued use or disposal. Any gain or loss arising from the derecognition of an item of property, plant and equipment, determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item, is included in profit or loss when the item is derecognised.

#### **1.2 Financial instruments**

#### Initial measurement

Financial instruments are initially measured at the transaction price (including transaction costs except in the initial measurement of financial assets and liabilities that are measured at fair value through profit or loss) unless the arrangement constitutes, in effect, a financing transaction in which case it is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

#### Financial instruments at amortised cost

These include loans, trade receivables and trade payables. They are subsequently measured at amortised cost using the effective interest method. Debt instruments which are classified as current assets or current liabilities are measured at the undiscounted amount of the cash expected to be received or paid, unless the arrangement effectively constitutes a financing transaction.

At each reporting date, the carrying amounts of assets held in this category are reviewed to determine whether there is any objective evidence of impairment. If there is objective evidence, the recoverable amount is estimated and compared with the carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in profit or loss.

#### 1.3 Tax

#### Tax expenses

Tax expense is recognised in terms of Section 10(1)(e).

#### 1.4 Impairment of assets

The company assesses at each reporting date whether there is any indication that property, plant and equipment may be impaired.

If there is any such indication, the recoverable amount of any affected asset (or group of related assets) is estimated and compared with its carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in profit or loss.

If an impairment loss subsequently reverses, the carrying amount of the asset (or group of related assets) is increased to the revised estimate of its recoverable amount, but not in excess of the amount that would have been determined had no impairment loss been recognised for the asset (or group of assets) in prior years. A reversal of impairment is recognised immediately in profit or loss.

#### 1.5 Government grants

Grants that do not impose specified future performance conditions are recognised in income when the grant proceeds are receivable.

Grants that impose specified future performance conditions are recognised in income only when the performance conditions are met.

Grants received before the revenue recognition criteria are satisfied are recognised as a liability. Grants are measured at the fair value of the asset received or receivable.

#### 1.6 Revenue

Revenue is recognised to the extent that the company has transferred the significant risks and rewards of ownership of goods to the buyer, or has rendered services under an agreement provided the amount of revenue can be measured reliably and it is probable that economic benefits associated with the transaction will flow to the company. Revenue is measured at the fair value of the consideration received or receivable, excluding sales taxes and discounts.

Support from the company objectives through non-monetary support and contributions are recognised in the annual report.

Interest is recognised, in profit or loss, using the effective interest rate method.

### NOTES TO THE ANNUAL FINANCIAL STATEMENTS

#### 2. Property, plant and equipment

	2022			2021		
	Cost or	Accumulated	Carrying	Cost or	Accumulated	Carrying
	revaluation	depreciation	value	revaluation	depreciation	value
Furniture and fixtures	153,471	(110,616)	42,855	153,471	(89,075)	64,396
Motor vehicles	733,628	(590,510)	143,118	733,628	(518,302)	215,326
Office equipment	235,847	(118,948)	116,899	235,847	(86,066)	149,781
IT equipment	311,040	(254,012)	57,028	251,908	(241,879)	10,029
Leasehold improvements	338,281	(270,624)	67,657	338,281	(202,968)	135,313
Security systems	8,668	(8,667)	1	8,668	(8,667)	1
Total	1,780,935	(1,353,377)	427,558	1,721,803	(1,146,957)	574,846

#### 2022 | Reconciliation of property, plant and equipment

	Opening balance	Additions	Depreciation	Closing balance
Furniture and fixtures	64,396	-	(21,541)	42,855
Motor vehicles	215,326	-	(72,208)	143,118
Office equipment	149,781	-	(32,882)	116,899
IT equipment	10,029	59,130	(12,131)	57,028
Leasehold improvements	135,313	-	(67,656)	67,657
Security systems	1	-	-	1
	574,846	59,130	(206,418)	427,558

#### 2021 | Reconciliation of property, plant and equipment

	Opening balance	Depreciation	Closing balance
Furniture and fixtures	85,938	(21,541)	64,396
Motor vehicles	287,534	(72,208)	215,326
Office equipment	182,662	(32,881)	149,781
IT equipment	56,973	(46,944)	10,029
Leasehold improvements	202,970	(67,657)	135,313
Security systems	1	-	1
	816,078	(241,232)	574,846

	2022 R	2021 R
Net carrying amounts of leased assets		
Leasehold improvements	67,657	135,313
3. Trade and other receivables	277.630	277.630
Prepayments	16,325	- 277,030
Deposits	51,635	51,635
	345,590	329,265

2022 R	2021 R
-	1,243
6,420,815	6,389,530
6,420,815	6,390,773
11,030	20,464
26,911 349	100,610
38,290	121,074
2,787,554	21,099,586
21,325	11,000
7,826	11,098
29,563 115,000	89,045
-	507,702
574,980	540,504
748,694	1,159,349
31,125	23,750
249,334	755,743
55,814	197,608
	55,814

Section 1c(i)(e) of the Income Tax Act.

	2022 R	2021 R
11. Cash generated from (used in) operations		
Surplus before taxation	233,661	800,476
Adjustments for:	255,001	800,470
Depreciation and amortisation	206.418	241.232
Interest received	(249,334)	(755,743)
Finance costs	3,458	-
Changes in working capital:		
Trade and other receivables	(16,325)	286,469
Trade and other payables	(82,784)	(660,432)
	95,094	(87,998)

#### 12. Tax paid

	(251,798)	-
Balance at end of the year	1,624	197,608
Current tax for the year recognised in deficit	(55,814)	(197,608)
Balance at beginning of the year	(197,608)	-

#### 13. Related parties

#### Relationships

Common Directors	Bubesi Investments 34 Proprietary Limited Radio Tygerberg NPO	
	Greater Tygerberg Partnerships NPO	
Related party balances and transactions with other relat	ed parties	
Related party balances		
Amounts included in Trade receivable (Trade Payable) r	egarding related parties	
Greater Tygerberg Partnerships NPO	(11,033) (20	0,468)
Related party transactions		

Payments from (sales to) related parties		
Income - Greater Tygerberg Partnerships NPO	(360,193)	(341,496)
Expenses - Greater Tygerberg Partnerships NPO	131,124	120,514

#### 14. Directors' and prescribed officer's remuneration

No emoluments were paid to the directors or any individuals holding a prescribed office during the year.

### DETAILED INCOME STATEMENT

	Note(s)	2022 R	2021 R
_			
<b>Revenue</b> Revenue - Additional Rates Received		22,787,554	21,099,586
Other income			
Donations received		21,325	11,000
Insurance claim received		7,826	11,098
Other recovery		29,563	89,045
Parking Management Fee		115,000	-
Recoveries		-	507,702
Rental recovery		574,980	540,504
		748,694	1,159,349
Expenses (Refer below for details)	(2	3,548,463)	(22,214,202)
Operating (deficit) surplus		(12,215)	44,733
Investment income	9	249,334	755,743
Finance costs	-	(3,458)	-
		245,876	755,743
Surplus before toyotion		233,661	000 476
Surplus before taxation Taxation	10	(55,814)	<b>800,476</b> (197,608)
Surplus for the year		177,847	602,868
Operating expenses			
Accounting fees		72,840	68,700
Advertising		311,524	233,788
Auditors remuneration	8	31,125	23,750
Bad debts		-	10,647
Bank charges		7,620	7,370
Catering and food		33,446	-
Cleaning		3,254,604	3,060,770
Computer expenses		37,192	29,617
Depreciation		206,418	241,232
Employee costs		3,245,042	2,918,671
Environmental upgrading		61,887	51,943
Insurance		56,351	52,539 493,800
Law enforcement		366,818	
Office cleaning Other expenses		42,863	43,080
Parking management fee - Ad hoc expense		132,861 59	136,741
Printing and stationery		73,936	63,764
Project - VRCID Launch event		15,361	
Project - additional cleansing		-	27,710
Project - additional social upliftment		225,154	452,418
Project - additonal public safety		1,423,495	1,344,181
Project - staff medical		9,489	20,330
Public safety		12,742,233	11,950,130
Rent and utilities		625,515	600,871
Repairs and maintenance		152,284	58,925
Secretarial fees		12,175	6,050
Social upliftment		205,068	121,526
Telecommunications		165,835	158,846
Travel - local		37,268	36,803
		23,548,463	22,214,202

The supplementary information presented on this page does not form part of the annual financial statements and is unaudited.



### ADDING VALUE IMPROVING LIVES BUILDING PARTNERSHIPS THROUGH OUR PEOPLE, OUR TECHNOLOGY & OUR PASSION



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# 2021 - 2022 ANNUAL REPORT



VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT