

VOORTREKKER ROAD
CORRIDOR IMPROVEMENT DISTRICT

ANNUAL REPORT

2024/25



VOORTREKKER ROAD
CORRIDOR IMPROVEMENT DISTRICT



3A Bellpark | Cnr Durban & De Lange Road | Bellville | 7530



VOORTREKKER ROAD

CORRIDOR IMPROVEMENT DISTRICT

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VRCID'S GENERAL INFORMATION

REGISTERED NAME:

Voortrekker Road Corridor Improvement
District NPC

REGISTRATION NO:

1996/004458/08

PHYSICAL ADDRESS:

3A Bellpark, Cnr Durban & De Lange Road,
Bellville, 7530

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+27 (0)21 823 6713

EMAIL ADDRESS:

derek.bock@vrcid.co.za

WEBSITE ADDRESS:

www.vrcid.co.za

EXTERNAL AUDITORS:

Cecil Kilpin & Co. | We are proud to have had 13 uninterrupted financial years with the same auditors, ensuring the integrity and transparency of the VRCID's operations.

BANKER'S INFORMATION:

ABSA, Strand Street, Bellville

COMPANY SECRETARY:

PJ Badenhorst [Laubscher & Hattingh Attorneys]

VRCID COO:

Derek Bock, +27 (0)21 823 6713, derek.bock@vrcid.co.za

VRCID 24-HOUR EMERGENCY NUMBER:

072 792 7168

ALDERMAN ANDREWS
DEPUTY MAYOR

FOREWORD

As the City of Cape Town, we remain steadfast in our commitment to creating safe, vibrant, and inclusive urban spaces for all who live, work, and invest here. The Voortrekker Road Corridor Improvement District (VRCID) continues to play a pivotal role in driving this vision forward, particularly in the Parow and Bellville areas, where the challenges of urban renewal, social development, and economic growth intersect most clearly.

Over the past year, we have seen tangible progress in addressing social and infrastructure needs in the corridor. Through coordinated efforts with VRCID and partners, thousands of interventions were recorded - from 8,436 engagements with individuals in need to 647 emergency shelter placements and over 2,000 meals provided. These numbers speak not only to dedication but also to the importance of partnerships between local government, business owners, and civic organisations in delivering real change on the ground.

Partnerships remain at the heart of our strategy. By aligning resources, expertise, and shared priorities, we have been able to strengthen urban management, improve safety, and support social development initiatives that uplift the most vulnerable. The success of these partnerships demonstrates what is possible when there is a clear vision and commitment to action.

Looking ahead, the City's priorities for the year include scaling up social relief interventions, enhancing safety and security measures, and driving urban regeneration projects that will attract investment and create a thriving economic hub in the Parow/Bellville corridor. With VRCID as a trusted partner, we will continue to champion initiatives that not only respond to immediate needs but also build long-term resilience and opportunity for all residents, as we build a City of Hope.

Thank you to every partner, stakeholder, and resident who has contributed to this progress. Together, we will continue to make progress possible and sustainable in the years ahead.



HARDUS ZEVENSTER
CHAIRMAN

EFFECTIVE AND CLOSER COLLABORATION

After 13 years, the VRCID is firmly established, and I am pleased to report that our three core focus areas – public safety, cleansing & maintenance, and social development & communications – continue to perform strongly. Our foremost priority remains the creation of a safe and secure environment, and the numbers speak for themselves: this year our teams attended to 44,374 incidents, responded to 6,653 calls to the SOC, and acted on 7,344 CCTV-observed incidents. These results confirm the value of a professional and consistent presence on the ground.

It is particularly encouraging to see Law Enforcement agencies such as the HAWKS and SAPS increasingly utilising our facilities and collaborating in joint operations. The VRCID's credibility and effectiveness as a crime-fighting partner is underscored by this trust.

At the same time, we know that a clean city is the foundation for pride, confidence, and growth. Our cleansing teams have once again delivered outstanding results: 163,403 bags of refuse and 735 tons of waste were removed, and 715 stormwater drains were cleaned over the year. In addition, 6,280 C3 notifications were reported to the City of Cape Town, ensuring that urban management challenges were dealt with swiftly and effectively. You can truly feel and see the change when driving into the VRCID area.

The creation of a dignified public environment remains at the core of our mission, and our social development work is integral to achieving this goal. This year, our teams attended to 9,600 vagrancy-related engagements, connecting vulnerable individuals to the appropriate support and services. This work is often meticulous and patient, but it has the power to transform lives and communities.

I would like to express my gratitude to Derek Bock, COO of the VRCID, and his team, whose dedication and leadership continue to underpin these achievements. Within our Social Development portfolio, we also note a transition: after years of loyal service, Tinashe Mhangara has left the CID, and we extend our gratitude for her contribution. At the same time, we are delighted to welcome Kim Farmer as our new Deputy Social Development Manager. Her energy and professionalism are already making a significant impact.

Looking ahead, a key priority is to deepen our partnership with the Greater Tygerberg Partnership (GTP). From the outset, our boards have come together in a spirit of unity, recognising that Bellville's future, as a thriving urban node in Cape Town's Northern Suburbs, depends on collaboration. For over a decade, the VRCID has laid the groundwork – ensuring safety, cleanliness, and stability – while the GTP provides the vision to amplify this progress and attract meaningful investment. As organisations with distinct roles but a shared mission, we are poised to work more closely than ever before: not simply sharing space, but sharing responsibility, passion, and ambition. Together, with the energy of new partners and the optimism of the youth, we can shape a Bellville where people feel safe, where development rises confidently from strong foundations, and where trust and opportunity go hand in hand.

I would also like to acknowledge the invaluable support of our additional VRCID ratepayers. Their contributions enable us to extend our services and amplify our impact. We place the utmost importance on their trust, and it is precisely this commitment that facilitates the continuity and expansion of our work.

My thanks also go to the City of Cape Town, SAPS, Law Enforcement, Mayor Geordin Hill-Lewis, Alderman Eddie Andrews, our service provider Securitas (for their consistent excellence in cleansing, safety and security), our ward councillors, and my fellow Board members, who continue to give freely of their time and expertise.

Finally, I would like to make special mention of Johan Bester, one of the inaugural directors of the VRCID. For the past 13 years, he has served with distinction, generously sharing his professional expertise and insight. Representing Sanlam, the largest additional levy payer in the VRCID area, Johan Bester's contribution has been invaluable. As he now steps down as a director, we acknowledge with gratitude the steady guidance and wisdom he has provided. The success we celebrate today is in no small measure thanks to his selfless commitment.

“When we collaborate with a sense of purpose, the impossible becomes achievable.”

DEREK BOCK
CHIEF OPERATING OFFICER



STEADFAST IN OUR COMMITMENT

The Voortrekker Road Corridor Improvement District (VRCID) remains unwavering in its mission: enhance the urban environment, improve safety, and enable sustainable growth. This year, that intent translated into visible progress in our public spaces, practical support - through our Social Development team - for people experiencing homelessness and vulnerability, and deeper partnerships that are positioning Bellville and Parow for long-term renewal.

CLEANER, SAFER STREETS THAT SIGNAL CONFIDENCE

Maintaining clean and safe streets is an essential part of creating an environment that instils confidence in the community. In collaboration with our partners, we have removed 735 tons (VRCID) and 67 tons (MES) of litter, demonstrating our commitment to maintaining the cleanliness of this corridor.

Our public safety and urban management teams have once again delivered outstanding results. With 357,870 km patrolled by our Public Safety Officers, 271 arrests made, and 124 joint operations conducted with SAPS, Metro Police, and Law Enforcement, our visible presence is restoring order and strengthening confidence across the area.

The VRCID team is dedicated to enhancing the appearance of public spaces, with a focus on eliminating illegal dumping sites and transforming neglected areas into cleaner, safer environments. I would like to encourage all businesses to follow this example by taking pride in the space outside their premises. By working together, we can transform unsightly areas into valuable assets.

SOCIAL DEVELOPMENT HIGHLIGHTS & TEAM ACKNOWLEDGEMENTS

Our Social Development field workers continue to demonstrate exceptional dedication and commitment in their efforts. Highlights include 8,436 contacts with day strollers, 2,023 meals offered, and 1,468 instances of assistance with sleeping vouchers, alongside referrals to shelters and service providers that restore dignity and hope.

We extend our sincere thanks to Tinashe Mhangara for her dedicated service to the VRCID and wish her every success in her new role at the City of Cape Town. To ensure continuity in our social development program, we welcome Kim Farmer as Deputy Social Development Manager. Kim brings a strong social-work background, including counter-human trafficking expertise, and previously collaborated with the VRCID through MES Bellville.

We also extend our appreciation to Allistair Scholtz (Auxiliary Field Worker) and Shea Manuel (Precinct Manager) for their dedicated service to the VRCID, and we wish them well in their next endeavours. We likewise thank Kassiem Daniels for his committed service and wish him every success in his new senior role at Century City. On the security front, we welcomed the new Securitas contract management team in February: Andre Geslin as Contract Manager and Siya Twalinca as Deputy Contract and Security Manager. Their leadership will help sustain the strong performance of our safety teams.

SHARING INSIGHTS, SHAPING CITIES

In March 2025, Cape Town played host to the International Downtown Association (IDA) World Towns Leadership Summit, co-hosted by the VRCID, the Cape Town Central City Improvement District (CCID) and The Greater Tygerberg Partnership (GTP). With 25 international delegates from the US, Sweden, England, Canada, Japan and Ireland, and a civic welcome by Mayor Geordin Hill-Lewis and Deputy Mayor Eddie Andrews, the summit spotlighted how districts like ours catalyse inclusive urban growth. Workshops at The Old Biscuit Mill and site visits to MES Cape Town and the GTP Waste Resource Centre showcased how cities can uplift lives and turn waste into opportunity.

Closer to home, at the WCPDF Conference, I had the privilege of presenting on the subject of "Facilitating Investment in the Voortrekker Road Corridor." This presentation emphasised the role of CIDs in de-risking investment by enhancing safety, cleanliness and functionality in target areas, thereby establishing the foundations for long-term business confidence.

WHAT'S WORKING AND WHAT WE NEED MORE OF

We have received numerous requests from across South Africa to learn from and replicate the VRCID model. This interest reflects what is working here: focused mandates, measurable delivery, and strong public-private partnerships.

At the same time, the increase in homelessness - and, in certain hotspots, a related rise in petty crime and solicitation - remains a significant challenge. It is important to reiterate that the VRCID is not in a position to address all urban management and safety issues within its boundaries. Our teams are designed to complement existing core city services; they are not intended to replace them.

We therefore call on the City of Cape Town to deploy more permanent resources in the VRCID area, particularly in law enforcement, social services, and cleansing, so that the gains we make daily are sustained and scaled.

A CITY THAT IS BACKING BELLVILLE

We are encouraged by the City's clear intent to make Bellville an investment destination. A concrete example: the demolition of the long-standing problem building on the corner of Charl Malan and Kerk Street - once a hotspot for crime and decay - has paved the way for progress, safety and regeneration. We commend Mayor Geordin Hill-Lewis, the City of Cape Town, the WCB Group, and the GTP for decisive action. The future of Bellville looks promising, and this is only the beginning.

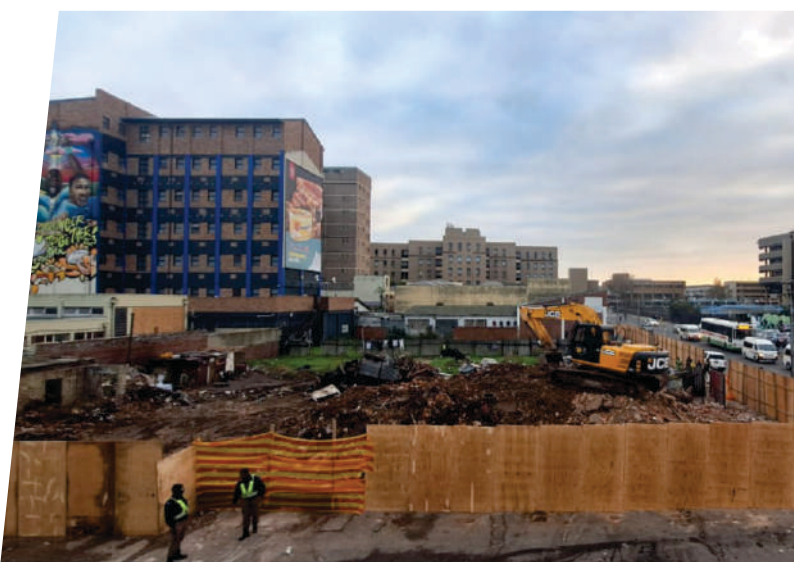
CLOSING THANKS

I would like to express my sincere gratitude to the City of Cape Town, SAPS Bellville and Parow, the Greater Tygerberg Partnership, MES, Securitas, and most importantly, our additional VRCID ratepayers. Your support, collaboration, and shared vision make it possible for the VRCID to continue delivering impactful services and unlocking the full potential of our area.

To our Board and the entire VRCID team: thank you for your stewardship, professionalism and daily commitment to service. Your governance, grit and pride in place are the backbone of our progress.

The VRCID remains committed to strengthening partnerships, delivering services that matter, and shaping a future for Bellville and Parow that is safe, clean, and full of opportunity - one project at a time.

On a personal note, I extend sincere thanks to Johan Bester for his 13 years of service to the VRCID Board. His commitment to good governance has ensured that our organisation remains on solid footing, setting the standard for City Improvement Districts in Cape Town.



STATEMENT OF DIRECTORS' RESPONSIBILITY AND CONFIRMATION OF ACCURACY OF THE ANNUAL REPORT

We confirm that, to the best of our knowledge:

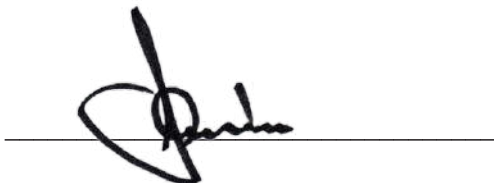
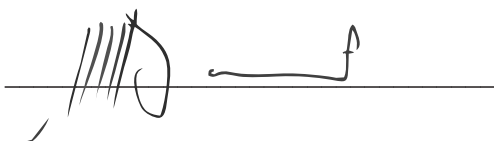
All relevant financial information disclosed in the annual report are consistent with the annual financial statements audited by **Cecil Kilpin & Co.**

The directors consider the annual report, taken as a whole, to be accurate, fair, balanced and free of material omissions.

The Financial Statements, prepared in accordance with the applicable accounting standards, give a true and fair view of the assets, liabilities, and financial position of the company.

The external auditors have been engaged to express an independent opinion on the annual financial statements.

Approved by the board on **Thursday, 28 August 2025** and signed on behalf by:


CHAIRPERSON OF THE BOARD
Hardus Zevenster
28 August 2025**DEPUTY CHAIRPERSON OF THE BOARD**
Johan Bester
28 August 2025**COMPANY SECRETARY**
Piet Badenhorst
28 August 2025

As the Voortrekker Road Corridor Improvement District NPC marks 13 years of service, we remain focused on a clear mandate: to deliver supplementary public safety, cleansing, maintenance, environmental development, social development, and communications across the Voortrekker Road Corridor Improvement District. Our role is to enhance the services provided by the City, address service gaps promptly, and ensure the safety, cleanliness, and welcoming atmosphere of public spaces.

During the past year, our multidisciplinary team has worked in close collaboration with the City of Cape Town, SAPS, NGO partners, businesses, and property owners. We have applied a practical, data-driven approach, focusing on prevention where possible, swift response when necessary and the restoration of public spaces to a standard that fosters pride. This has included visible patrols and problem-solving with SAPS; daily cleansing and rapid-response maintenance; targeted environmental upgrades; hands-on social development with referrals, reunifications and shelter access; and consistent, transparent communication to keep stakeholders informed and engaged.

Moving forward, our strategy is to strengthen partnerships, enhance performance, and invest in effective solutions. By aligning people, technology, and on-the-ground operations, the VRCID will continue to provide reliable, measurable services that support safety, economic activity and a high-quality public realm throughout the VRCID area.

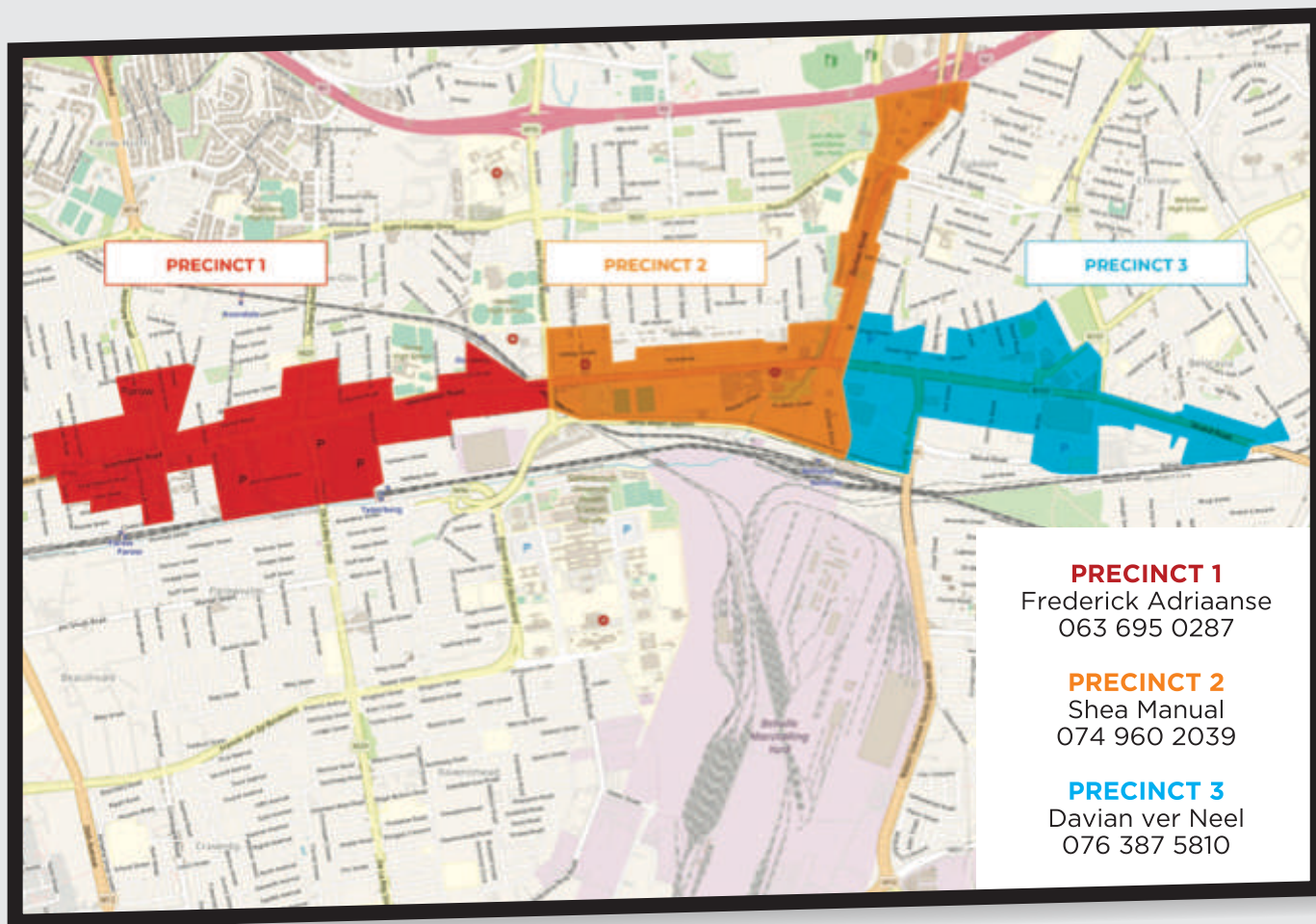


OUR VISION:

To create and maintain an urban environment along the Voortrekker Road Corridor that is clean, safe and sustainable.

OUR MISSION:

To improve and upgrade the public environment for the benefit of all.



7 STATUTORY MANDATE

The Voortrekker Road Corridor Improvement District (VRCID) was established in 2012 as a Special Ratings Area (SRA) to service the area in and around Voortrekker Road in Bellville and Parow.

It provides supplementary services to the City of Cape Town (CCT) in line with the CID By-law and Section 22 of the Municipal Property Rates Act. Funded by special levies paid by commercial property owners, the VRCID enhances urban management - covering safety, cleaning, and public space upgrades - while also driving social upliftment.

Led by COO Derek Bock and its own board of directors, the VRCID collaborates across both public and private sectors to promote and manage the area. The organisation operates under the oversight of the CCT, adhering to public procurement principles enshrined in Section 217 of the Constitution of South Africa.

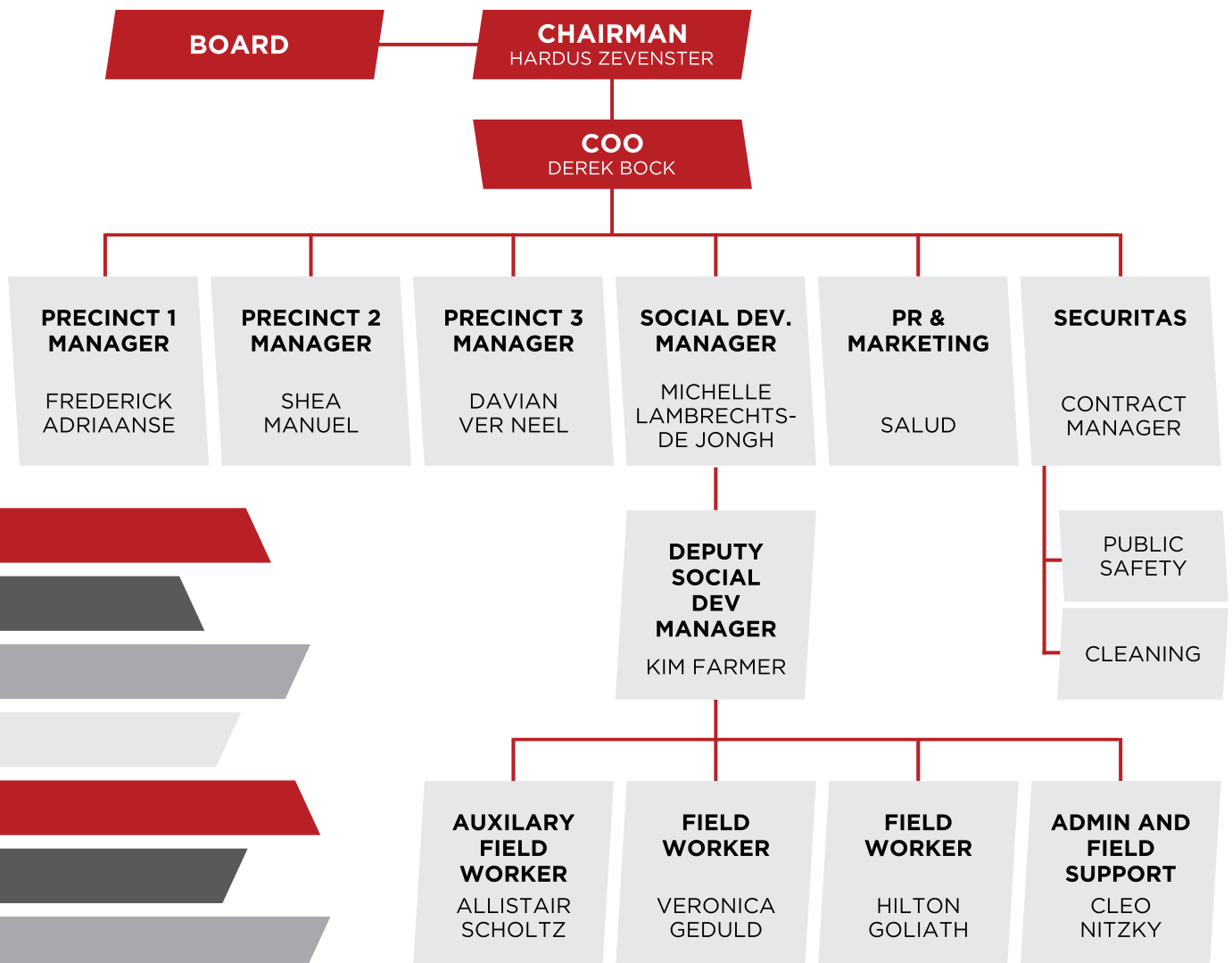


Welcomed in February 2025, the Securitas contract management team strengthens day-to-day leadership and field support - helping our safety and cleaning teams maintain pace, pride, and performance in Bellville and Parow.

(From left to right: Gerhard Barron, André Geslin and Siya Twalinca)



VRCID



MICHELLE LAMBRECHTS-DE JONGH
SOCIAL DEVELOPMENT MANAGER



The VRCID Social Development team provides support to homeless adults within the VRCID area through a coordinated approach that focuses on advocacy, outreach, development and rehabilitation. By fostering partnerships with government, NGOs, NPOs, and other key stakeholders, the team ensures that homeless individuals have access to any required services.

Through a holistic approach that encompasses social relief, rehabilitation, work readiness, and family reunification, the Social Development Team's primary objective is to facilitate the reintegration of homeless individuals back into the community.

THE CORE OBJECTIVES ARE AS FOLLOWS:

1. Social Relief, Outreach- and Awareness Services
2. Change Readiness and Rehabilitation Support
3. Work Readiness and Skills Development
4. Exit, Reintegration, and Reunification

SOCIAL RELIEF, OUTREACH, AND AWARENESS SERVICES

The VRCID Social Development team works closely with Government departments, NGOs and NPOs to provide essential services within the VRCID area, for those affected by homelessness or rough sleeping. The team's objective is to gain an understanding of the support needs of homeless residents. The team aims to ensure they have access to basic needs and support services.

Fieldworkers interact daily with individuals in the VRCID areas and identified hotspots. The objectives being, building relationships and connecting them with services such as psycho-social support, rehabilitation, accommodation, development and family reunification or community reintegration.

The team's Social Intervention Plan has been effective in providing homeless individuals with access to services that address their immediate needs while offering opportunities for long-term stability. Partnerships between CIDs and NGOs have created a cost-effective model for providing "top-up" services, complementing municipal and Governmental services.

KEY ACTIVITIES:

The following activities form part of the VRCID's social development services, with all initiatives focused on addressing homelessness and rough sleeping in Bellville and Parow:

- Fieldwork focused on early intervention and change motivation through relationship building
- Provide referrals, basic case management and family reunification services
- Group work and training to Change Readiness and Work Readiness clients
- Facilitate and manage our own Work Readiness program
- Fieldworker Outreach Initiatives (TB/HIV with Hospice/Reeds clinic (TUTT) | TB/HIV Care – NSP)
- Awareness Campaigns focused on prevention and early intervention
- Winter Readiness Program
- Social Relief and Support to Partnering Organisations
- Stakeholder Relationship Building (Joint Operations Committee (JOC), outreach meetings, forums like the Western Cape Street Children's Forum, and partnerships with the Youth Desk Crime Prevention initiative.)

Through these strategic initiatives and partnerships, the VRCID Social Development team continues to address the challenges of homelessness and rough sleeping in the Bellville and Parow areas, ensuring that individuals receive the support they need to transition from the streets to stable, independent livelihoods. By focusing on collaboration and consistent outreach, the VRCID is making a significant impact on the lives of those most vulnerable in the community.

STRATEGIC OBJECTIVE NO. 1: NETWORKING AND COLLABORATING WITH STAKEHOLDERS AND PARTNERSHIPS

MEASURE	KEY PERFORMANCE INDICATOR	PLANNED TARGET 2024/2025	ACTUAL ACHIEVEMENT 2024/2025	DEVIATION FROM TARGET 2024/2025	COMMENTS ON DEVIATIONS
Work in partnership with NGOs, shelters, the City of Cape Town, Provincial Government departments, faith-based organisations, and other stakeholders to increase support services for the homeless population in Bellville and Parow.	Joint Operations Committee (JOC) meetings in Bellville	6 (bi-monthly)	6	0	
	Joint Operations Committee (JOC) meetings in Parow	6 (bi-monthly)	6	0	
	Hosting outreach partnership meetings	8	9	+1	Project Dependent
	Forum engagement attendance	12	15	+3	Attendance depends on external invitations
	Joint Outreach and Awareness Campaigns (e.g., TUTT, Give Dignity campaigns)	8 (2x4)	9	+1	Event themes were based on service area needs, with a predominant focus on health services this year
	Joint Social Relief programs (Cold Sleep Site support / Winter Readiness) or other need-based initiatives	Need-based	4	0	Subject to requests for support in terms of food and basic needs
	In-Shelter support services in terms of food relief, group work and client support services	Ongoing			Dependent on needs and donations received
	Conduct surveys to understand the changing dynamics on the street	Annual	1	0	Survey conducted in November 2024
	Participate in research, data collection, and advocacy groups to represent the voices of homeless adults and children, while supporting impactful services provided by NGOs. This is done by attending meetings of the Western Cape Street People Forum, the Western Cape Street Children Forum, and the Cities' Network Meetings	Ongoing			The VRCID is passionate about development and advocacy. We participate in research and advocacy groups. Michelle serves as a board member of the Western Cape Street Children's Forum



STRATEGIC OBJECTIVE NO. 2: ENSURE EFFECTIVE DELIVERY OF SOCIAL DEVELOPMENT SERVICES THROUGH CONSISTENT FIELDWORK

MEASURE	KEY PERFORMANCE INDICATOR	PLANNED TARGET 2024/2025	ACTUAL ACHIEVEMENT 2024/2025	DEVIATION FROM TARGET 2024/2025	COMMENTS ON DEVIATIONS
Fieldwork in hotspot areas of Bellville and Parow	Engage with the homeless population, offering holistic services and information	Daily	Daily	0	Fieldworkers aim to understand and become familiar with all client systems in the area to effectively advocate for support services
Identification of homeless individuals within the area	Conduct daily fieldwork to identify new adults or children on the streets	Daily	Daily	0	Identify increase or decrease in client systems within the area
Provide or refer for access to services or intervention	Referrals, assistance and support for medical services, rehabilitation, therapeutic intervention and social services	Daily	Daily	0	Access to services is dependent on the needs identified by client systems
Day Outreach (Bellville and Parow)	Address anti-social behaviour. Motivate for harm reduction programs Offer support services	12	16	+4	VRCID fieldworkers and MES caretakers conducted additional collaborative outreaches
Night Outreach (Bellville and Parow)	Address anti-social behaviour. Motivate for harm reduction programs Offer support services	12	11	-1	During the cold Sleep/Winter Readiness periods, night outreach is reduced due to weather conditions and decreased client willingness to engage
Investigate and advocate for solutions based on service delivery complaints regarding social development services and the homeless population in Bellville and Parow	Address complaints investigated to the satisfaction of the complainant	100%	70%	-30%	All complaints made to the Social Development Department are followed up. However, in terms of homelessness, there are very few instances where success can be easily measured, as services cannot be forced upon a client system
Early intervention and harm reduction services	Educate and support client systems in accessing services by providing individual and group sessions focused on harm reduction, substance use, and health	Daily	Daily		
Promoting Health and Wellness	Assist with voluntary and involuntary admissions related to mental health matters, and provide education on TB/HIV awareness, including the health risks of defaulting on medication	Daily	Daily		One involuntary admission was assisted by the VRCID Social Team during the 2024/2025 year
Provide emergency relief services	Emergency bedspace, ID applications, food and other basic needs for those who are not yet within our shelter programs	Need-based			647 individuals were assisted with emergency bed spaces, Mi-Change vouchers, emergency medical intervention, or reunifications when stranded or mugged within the area

CHANGE READINESS AND REHABILITATION SUPPORT

The VRCID advocates for strong partnerships, recognising that reducing homelessness requires collaboration across a range of service providers. We believe a siloed approach is ineffective when addressing the diverse needs of homeless individuals.

To support this, the VRCID Social Development Team has strategically aligned its interventions

with the Four-Phase Approach to homelessness, a model used by MES and other shelter systems, to ensure comprehensive support and rehabilitation services. The Four-Phase Approach adopted by MES has also been incorporated by the VRCID Social Development Team, ensuring a continuum of services with particular emphasis on the change readiness and work readiness phases.

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STRATEGIC OBJECTIVE NO. 3: PROVIDE & IMPROVE TEMPORARY SHELTER FACILITIES AND SERVICES TO HOMELESS PERSONS IN THE VRCID AREA

MEASURE	KEY PERFORMANCE INDICATOR	PLANNED TARGET 2024/2025	ACTUAL ACHIEVEMENT 2024/2025	DEVIATION FROM TARGET 2024/2025	COMMENTS ON DEVIATIONS
Partner with NGOs and shelter partners to ensure effective support and services are provided during the Change Readiness Phase of the Four-Phase Approach	Provide financial and resource support to shelter and NGO partners. Assist with shelter space, food, clothing, and day-to-day services	Monthly	Monthly	0	No deviations in payments made
	Screening and admission of clients into the temporary shelter systems	Daily	Daily	0	A total of 647 placements were facilitated during this period
	Attend Case Conferences and collaborative partnership meetings to discuss client progress and interventions	Monthly	101	0	Meetings attended or hosted with partners included weekly case discussions, placement negotiations, and support services during this period
	Change readiness services provided to individual clients include assistance in acquiring ID, SASSA, tax number, bank account, and where necessary, referrals for rehabilitation and psycho-social service interventions	Daily	Daily	0	Ongoing support and progress reflected in performance statistics
	Conduct group and community work focusing on substance use, mental health, and overall well-being during the Change Readiness Phase	4	8	+4	Conducted six health and wellness community events in partnership with service providers, as well as two 8-week mental health and substance use group programs

WORK READINESS AND SKILLS DEVELOPMENT

The VRCID Social Development Team collaborates with local NGOs and NPOs, utilising the Four-Phase Approach to homelessness as implemented by MES. The third phase of this model centres on work readiness, aiming to provide both temporary employment and long-term personal development.

THE FOLLOWING ACTIVITIES FORM PART OF THE WORK READINESS AND SKILLS DEVELOPMENT SERVICES WITHIN THE VRCID AREA:

1. **PEP** – A job-readiness program offering entry-level, part-time/temporary work opportunities, combined with structured training initiatives focused on skills development. Clients work four days a week, with one day dedicated to psycho-social development through group work, training, and life-skills development.
2. **GST (Greater Stellenbosch Trust)** – A job-readiness program providing entry-level, part-time/temporary work opportunities. Clients work two days a week. Efforts are under way to add skills development projects to this program to align it more closely with the PEP model.

The Work Readiness program equips individuals with essential skills such as establishing routines, practising ethical behaviour, budgeting, and preparing for reintegration into the mainstream workforce. In addition, it offers psycho-social support and training opportunities to foster overall well-being and future success.

3. **EPWP** (Expanded Public Works program) – Although no new EPWP contracts were provided during this reporting period, the program remains a crucial work-support initiative run by the City of Cape Town. It provides temporary work placements to build experience and earn a stipend.
4. **Skills Development** – Assists participants in securing permanent employment through CV writing, budgeting, and other practical skills.
5. **Psycho-Social Development Programs** – Offers activities such as sports and trauma support, designed to enhance emotional well-being, resilience, independence, and effective communication skills.



STRATEGIC OBJECTIVE NO. 4: PROVIDE SKILLS DEVELOPMENT AND WORK READINESS OPPORTUNITIES

MEASURE	KEY PERFORMANCE INDICATOR	PLANNED TARGET 2024/2025	ACTUAL ACHIEVEMENT 2024/2025	DEVIATION FROM TARGET 2024/2025	COMMENTS ON DEVIATIONS
Provide work readiness opportunities while clients receive psycho-social and work reintegration skills development	Arrange or facilitate development days for all work readiness client systems	Weekly	Weekly		Every Thursday is a non-workday, dedicated to development initiatives
	Ensure development topics are aligned with current and future needs that may arise within client systems	Weekly	Weekly		Topics are based on the specific needs of clients each week
	One-on-one therapeutic support for clients	Monthly	Monthly		
	Provide psycho-social development programs focusing on holistic wellness	Ongoing	Ongoing		
	Develop skills to acquire permanent employment (CV writing, budgeting, etc.)	Weekly	Weekly		
	Explore skills development and job readiness programs with NGOs to create additional entry-level employment opportunities for individuals living on the street	Ongoing	Ongoing		
	Refer job seekers to NGO/NPO partners	Ongoing	Ongoing		
	Assist in sourcing alternative job opportunities to promote financial independence	Ongoing	Ongoing		

EXIT AND REINTEGRATION/REUNIFICATION

The VRCID is firmly committed to the reintegration of individuals into mainstream society, whether through reunification with family or through alternative accommodation options.

Our approach includes educating clients on the importance of mending broken family relationships, rebuilding trust, and accepting responsibility for their actions. We work closely with families to provide the necessary education and support, facilitating successful reunification with their loved ones.

The following activities form part of the Exit and Reintegration / Reunification services within the VRCID area:

- **Family Reunification** – Assisting individuals in reconnecting and reuniting with their families.
- **Work Readiness Reintegration** – Supporting individuals as they reintegrate into the community through work readiness programs.

STRATEGIC OBJECTIVE NO. 5: PROMOTE AND ASSIST IN FAMILY, COMMUNITY AND WORK-FORCE REUNIFICATION AND REINTEGRATION

MEASURE	KEY PERFORMANCE INDICATOR	PLANNED TARGET 2024/2025	ACTUAL ACHIEVEMENT 2024/2025	DEVIATION FROM TARGET 2024/2025	COMMENTS ON DEVIATIONS
Family reunification	Initiate and support programs aimed at preventing family disintegration in surrounding communities, which contributes to homelessness	2	1	-1	As three family days were held in the previous reporting period, the next is scheduled for October 2025
	Provide assessment and transportation for individuals to be reunified with their families outside the area	Ongoing			Services are dependent on needs assessments
	Family support counselling to strengthen communication, provide education, and support reunification into family systems	Ongoing			Services are dependent on needs assessments
	Family conferences, development days, community projects, and advocacy to encourage positive behavioural change within families of rehabilitated clients	Ongoing			Services are dependent on needs assessments
Community and work-force reintegration	Seek alternative mainstream employment opportunities	Ongoing			
	Promote and source second-phase housing options	Ongoing			
	Facilitate awareness and education campaigns for reintegration	Ongoing			

PROJECT SUMMARIES - ACHIEVEMENTS OF THE SOCIAL DEVELOPMENT TEAM IN 2024/25

TARGETED UNIVERSAL TB TREATMENT PROJECT (TUTT)

KPI: Work in close partnership with all relevant organisations to increase support services to the homeless population.

In partnership with the Department of Health and TB/HIV Care, this project focuses on advocacy, awareness, and education related to TB diagnosis. The aim is to reduce TB prevalence, prevent recurring diagnoses, and address treatment defaulting.

This project forms part of the health and awareness promotion focus of this year. Our service areas

have a high TB/HIV prevalence, and the challenge of reducing infection rates and drug-resistant TB remains significant. As a result, the harm reduction approach has been multi-sectoral.

COMMUNITY HEALTH AND AWARENESS

KPI: Engage with the homeless population in hotspot areas to offer holistic services and provide educational and developmental information.

Health and wellness are critical elements in addressing client needs. While health services in our area are supportive and adopt non-judgemental approaches, stigma and prejudice from the broader community persist. Many

homeless individuals remain reluctant to seek medical support due to their physical appearance and hygiene, and the associated judgment.

To overcome this, the VRCID collaborated with health partners in Bellville and Parow, hosting and participating in community wellness events. These included distributing soup in colder months outside clinics to encourage attendance, as well as wellness events in hotspot areas offering testing for blood pressure, cholesterol, diabetes, TB, HIV, and more. These events also provided opportunities for follow-ups and referrals to additional services.

STEP-UP NEEDLE PROJECT

KPI: Address anti-social behaviour, motivate harm reduction programs, and offer support services.

TB/HIV Care runs safe injection projects as part of its harm reduction initiatives. In partnership with TB/HIV Care, the VRCID developed a needle pick-up system. Fieldwork teams provide education and awareness on harm reduction while maintaining community safety. Our precinct management team facilitated the daily collection of needles in affected Bellville areas.

Due to the withdrawal of USA funding, the supply of needles for this project decreased significantly, and daily coordination was no longer required. However, the team continues to respond to complaints when needles are identified in the area.

GIVE DIGNITY CAMPAIGN

KPI: Work in close partnership with NGOs, shelters, the City of Cape Town, Provincial Government departments, and faith-based organisations to increase support services.

The Give Dignity Campaign raises community awareness about responsible giving. The public is encouraged to donate Mi-change vouchers or support organisations that provide long-term services for homeless individuals, rather than giving money directly. Supporting service organisations enables more sustainable rehabilitation and reintegration opportunities.

APPRECIATION OF MOTHERS AND FATHERS

This year, we hosted a Mother's Day event at Bellville Safe Space to celebrate women/mothers, where attendees shared empowering stories and

enjoyed a day of relaxation. The team provided food, hairstyling, handbags, and toiletries to ensure all women felt valued.

For Father's Day, we hosted an event at MES Parow Centre of Hope, inviting men from the community to discuss the daily challenges they face. A motivational speaker and singer celebrated the men, and the event concluded with a braai.

ZAG DEVELOPMENT PROGRAM

From March to April 2025, our PEP and GST participants took part in a dramatic arts program facilitated by ZAG Consultants. The program aimed to promote confidence, self-belief, and self-expression. Participants grew from being self-conscious in public speaking to confidently taking the stage. This program equipped them with skills that extended into both their personal and professional lives.

WORK READINESS PROJECT

KPI: Provide work readiness opportunities while clients receive psycho-social and work reintegration skills development.

Aligned with the Four-Phase Approach, the VRCID provides entry-level work experience to individuals who have completed the change readiness phase. This project offers structure, routine, and experience, complemented by development days and training.

Our Work Readiness Program includes two initiatives:

- **CBD Regeneration Program (PEP)**
- **Stellenbosch Trust Program (GST)**

These programs restore dignity and ownership among participants.

Success stories: PEP expanded from 8 to 21 participants, and GST grew from 15 to 25 participants. Seven of our Work Readiness clients secured permanent employment, supported by the skills and experience gained.

WINTER READINESS PROJECT

KPI: Joint Social Relief Programs.

During the winter months, the VRCID supported cold sleep sites by providing additional sleep spaces in partnership with local faith-based organisations. Support included caretakers, services, food, and basic needs. Assistance was also extended to shelter partners to help manage increased client capacity.

JOINT OPERATIONS COMMITTEE ENGAGEMENTS

KPI: Work in close partnership with NGOs, shelters, the City of Cape Town, Provincial Government departments, and faith-based organisations to increase support services to the homeless population of Bellville and Parow.

The JOC provides a platform for stakeholders to collaborate on addressing social challenges. These engagements strengthen relationships, expand networks of support, and enhance resource-sharing to improve service delivery in Bellville and Parow.

WESTERN CAPE STREET CHILDREN FORUM (WCSCF) BOARD MEMBERSHIP

In September 2024, the VRCID Social Development Manager was invited to join the WCSCF Board of Directors, officially appointed at the AGM. Roles include stakeholder management and forum chairing. Although the VRCID is not mandated to work directly with street children, we support designated child protection organisations in this sector.

POINT-IN-TIME-COUNT

On 13 November 2024, the VRCID co-led the Northern Suburbs count of homeless and rough sleepers, in partnership with MES. This citywide survey, the first of its kind as a pilot for ongoing counts, aimed to map migration patterns, inform service needs, and assess the overall homeless population. The project was divided into four core areas (North, Deep South, CBD, Wynberg) and included all NGO stakeholders working in the sector.

CHALLENGES

INCREASE IN HOMELESSNESS

While homelessness has risen in Parow, Bellville has seen a particularly sharp increase.

Contributing factors include:

1. City of Cape Town evictions from informal settlements, with no realistic alternative accommodation.
2. Increased substance use in surrounding communities, fuelled by the easy and affordable access to drugs in Bellville.
3. Shelters at full capacity, unable to accommodate new clients.
4. Parolees unable to return to families or communities.
5. Gangsterism and crime in neighbouring areas, making Bellville's streets comparatively "safer."
6. Families living on the streets, with children begging due to family breakdowns and financial pressures.

The rise in homelessness has strained service providers. Strategic intervention focuses on motivating change, building capacity among those remaining on the streets, and providing support once trust is established. However, the increase has created heavy demands on fieldwork services.

CHRONIC HOMELESS CLIENTS

Bellville and Parow have a long-term population of chronically homeless clients, many of whom have been on the streets for more than 10 years. Despite repeated interventions and reunification efforts, many struggle to adapt to structured environments. Ongoing harm reduction, education, and relationship-building have helped prevent community complaints, but new disruptive individuals joining chronic homeless sites have raised safety concerns. The VRCID, with its partners, continues interventions and education while supporting community order.

SEX WORKERS

Both Bellville and Parow have seen a significant rise in sex work. Interventions remain complex as alternative income opportunities are limited. The Social Development Team has engaged with sex workers through harm reduction approaches, building relationships to motivate change. Some

have successfully transitioned into change readiness programs through MES shelters and VRCID services.

STREET CHILDREN

Although the VRCID is not a designated child protection organisation, the increase in adult homelessness has also affected children. Economic distress and exploitation - such as using children to beg at intersections - remain pressing concerns. While referrals are made to organisations like Badisa and the Department of Social Development, limited resources and safety placements result in many children returning to the streets after absconding.



SOCIAL DEVELOPMENT



12 691

Total interactions



647

Emergency placement at shelters



267

Intake for services at VRCID



72

Referrals & intake for Work Readiness



23

Reunification/relocations



8 436

Contact with day strollers



14

SASSA grant assistance



359

Assistance offered with winter sleep/readiness



29

Number of home/ family visits



64

Rehabilitation services



94

Donations received and redistributed



101

Number of meetings attended



85

Clients transported

2024
2025

2024/25 IN NUMBERS



11

Outreach operations
after hours



30

Number of psycho-social
counselling provided



2 023

Meals
offered



417

Social work
interventions/ referrals



105

Hospital
assistance



390

Number of people
assisted with social relief



511

Food vouchers
provided



61

ID assistance or late
birth registrations



1 293

Follow up
existing clients



1 468

Assistance with
sleeping vouchers



291

Day fieldwork:
daily in all precincts



7

Work Readiness clients
employed permanently



24

Transport fees
for clients

VRCID





**SHEA MANUEL, DAVIAN VER NEEL
& FREDDY ADRIAANSE**

URBAN MANAGEMENT, SAFETY & SECURITY



Those who have stepped into our precincts for the first time often express admiration for how much more happens behind the scenes than meets the eye. From late-night patrols and rain-soaked drain clean-ups to beautification projects that breathe new life into neglected spaces, quiet conversations with community members and acts of kindness extended to those in need, our team continues to build the trust and relationships that make long-term change possible.

A YEAR DEFINED BY PARTNERSHIP, PROACTIVITY, AND PURPOSE

The past year saw continued progress in improving safety and strengthening partnerships across Bellville and Parow.

The new Securitas management team, introduced in early 2025, brought renewed drive and accountability among officers in both Bellville and Parow. Their “hands-on” approach, combined with strong leadership and clear direction, has elevated the spirit and professionalism of the public safety officers on the ground.

Collaborative efforts with SAPS, Law Enforcement, Metro Police, Community in Blue, and local Neighbourhood Watches remain instrumental, ensuring responsiveness and visibility in high-risk zones. The Minister of Police’s visit in February 2025, along with visits by the City Manager, his team of Executive Directors, and other City of Cape Town officials during the reporting period, highlighted Bellville’s transformation and the renewed investment into law-enforcement infrastructure.

With trains running again and more than 354,000 people passing through Bellville daily, our precinct remained a key metropolitan hub, bringing both opportunity and new challenges. Increased

commuter activity has created a higher demand for interventions to address the growing criminal element, particularly around the Taxi Rank, Bus Terminus, and Home Affairs. Through constant patrols, strategic CCTV repositioning, and proactive interventions by our service provider, Securitas, the VRCID continues to maintain stability in these high-traffic areas.

In Parow, similar visible impact has been achieved through strengthened collaboration between the VRCID, Parow SAPS, Law Enforcement, the CIB, neighbourhood watches, and the CPF. Joint operations, including liquor enforcement drives, student hostel safety campaigns, vehicle checkpoints (VCPs), and anti-drug operations, have led to numerous confiscations and arrests. The Station Arcade, long identified as a hotspot, remains a major focus area, with ongoing multi-departmental enforcement and informal trading compliance operations conducted in partnership with Councillor Francheska Walker and City departments.

In addition, public drinking operations and targeted interventions with student hostels have reduced weekend crime incidents and improved visibility around De La Rey and Wynne Streets.



KEY SAFETY HIGHLIGHTS

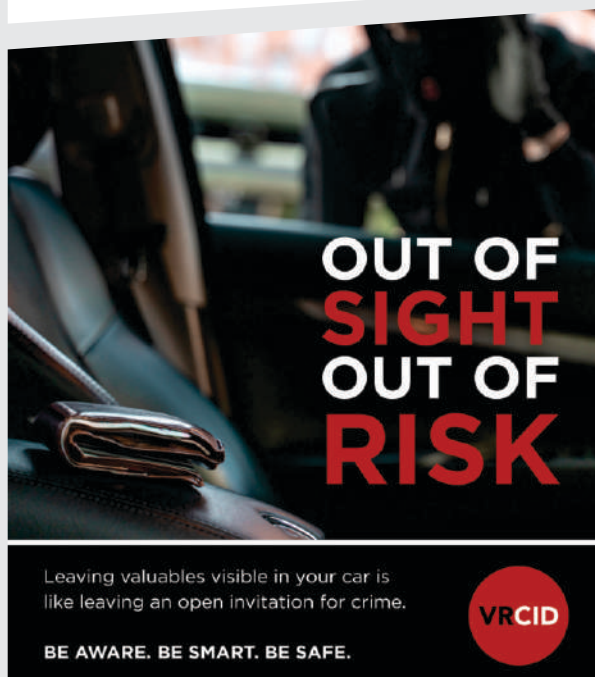
- **Enhanced Proactive Response:** The VRCID team is always available to respond, often going beyond contractual obligations to assist the public and support law-enforcement partners.
- **Integrated Operations:** Regular joint operations with SAPS, Law Enforcement, and Traffic Services continued throughout the year, addressing crime, by-law infringements, and illicit trading.
- **Visible Impact:** The introduction of 11 Community Ambassadors (deployed by the City of Cape Town from February to June 2025) helped strengthen the VRCID's presence in hotspot areas such as Kort Street, Voortrekker Road, Kruskal Avenue, and Vrede Street - assisting the elderly, escorting commuters safely, and reporting illegal activity.
- **Expanded Patrols in Parow:** Increased foot and vehicle patrols in hotspot areas like Picton, King Edward, Wynne, and Louis Trichardt Streets, and at the Station Arcade, contributed to improved visibility and faster response times.
- **Crime Reduction:** Despite resource constraints, Bellville's crime trends show notable decreases in aggravated robbery and burglary cases, supported by the City's allocation of dedicated Metro Police and Law Enforcement officers to Bellville, as well as the combined efforts of Bellville SAPS, neighbourhood watches, and private security companies. In Parow, multiple arrests and over R49,000 in fines were recorded during targeted VCP and immigration operations conducted in the first quarter of 2025, resulting in 10 illegal immigrants detained and several drug-related confiscations.
- **Community Collaboration:** The VRCID played an active role in local Community Police Forums (CPFs), with our Parow Precinct Manager serving as Secretary on the Parow CPF Executive Committee and our Bellville Precinct Manager serving as Secretary on the Bellville CPF Executive Committee and Chairperson of the Bellville Youth Crime Prevention Desk - reinforcing cooperative safety planning, youth-focused prevention, and shared intelligence across both precincts.
- **Youth Empowerment:** The VRCID integrated Chrysalis Academy interns into its operations, fostering leadership and real-world experience in public safety.

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PERSISTENT CHALLENGES

- **Unregulated "Pay-by-the-Hour"**
Guesthouses: These remain a serious concern, operating under false pretences and contributing to solicitation, illegal parking, and noise disturbances. The VRCID continues to report such establishments to the City for investigation.
- **Public Reluctance to Report Crime:** Many incidents go unreported, distorting crime statistics and hampering long-term interventions. Encouraging residents and businesses to open cases remains a daily effort.
- **Constant Migration:** The continuous migration of people to Bellville and Parow in search of economic opportunities adds to the growing number of homeless individuals and informal recyclers within the area.
- **Station Arcade (Parow):** Persistent non-compliance among traders, open drug use, and illegal dumping remain serious challenges despite frequent joint enforcement operations.
- **Public Awareness:** Continuous campaigns encourage the public not to leave valuables in vehicles, remain vigilant in crowded areas, and engage law enforcement when incidents occur.

"The heart of the VRCID's officers lies not in authority, but in service - in the time, effort, and kindness shown to each person they encounter."



SUSTAINING A CITY THAT WORKS

Bellville and Parow's urban landscapes continue to evolve, with the VRCID maintenance teams working tirelessly to preserve public infrastructure, restore neglected areas, and uplift the environment. Despite limited resources - often just two workers per precinct - their efforts speak volumes. Whether it's deep-cleaning stormwater drains, repainting bollards, or replanting gardens damaged by vandalism, their commitment is visible on every street.

Working alongside the Greater Tygerberg Partnership (GTP) through its Better Bellville Together campaign, the VRCID has strengthened collaboration on urban management projects that share the same vision - revitalising public spaces, improving infrastructure, and restoring civic pride in Bellville. This partnership ensures greater impact, resource sharing, and visible progress across the precinct.

In Parow, the urban management team made significant strides through a grid-based cleaning system, focusing on deep-cleaning, minor upgrades, and defect reporting per block. The area benefited from beautification projects at key intersections, while a collaborative upgrade with Parow Mall and the University of the Western Cape further enhanced the precinct's appeal. The introduction of "Report Dumping" posters empowered the public to play an active role in maintaining cleanliness.

KEY HIGHLIGHTS

- **Beautification & Maintenance:** Projects in Vrede Street, Cross Street, Retief Street, and along Voortrekker Road have transformed neglected spaces into vibrant, safer environments. In Parow, upgrades at the centre island (Tierberg & Voortrekker) and the Mike Pienaar entrance created attractive gateways to the area. The Middle Street mural in Bellville, titled "In His Light, Take Flight," brought hope and inspiration to the community - covered widely in the media.
- **Storm Response:** July 2024's record 317mm rainfall tested Bellville's infrastructure, while Parow faced similar flooding impacts due to blocked stormwater systems. Teams cleared drains, removed debris, and restored access in both precincts.
- **Collaboration with the City:** Ongoing engagement with the City of Cape Town supported projects like the Kruskal Avenue upgrade, Bellville Informal Trading Market, and Strand Road resurfacing, along with Parow's Voortrekker Road island upgrade and defect logging through the C3 system.
- **Cleansing Excellence:** Through partnerships with the City's day and night teams, MES, and PEP, Bellville continues to stand out as one of the most steadily improving CBDs in Cape Town. Similarly, Parow's six dedicated cleaning staff, supported by PEP and Stellenbosch Trust clients, collected over 13,000 bags of waste, cleaned more than 700 stormwater drains, and removed nearly 1,000 instances of illegal dumping during the reporting year.





ONGOING ISSUES

- Illegal dumping, refuse bags torn open by recyclers, and limited waste offloading space continue to challenge operational efficiency. With an estimated 354,000 people passing through Bellville and significant pedestrian volumes in Parow's Voortrekker corridor, waste volumes far exceed available capacity. The VRCID continues to engage with the City for larger collection trucks or increased collection frequency - an ongoing challenge that demands constant innovation and new interventions to keep pace with both precincts' growing activity.
- **Budget Constraints:** Limited funding continues to test the team's ingenuity. Repurposing materials, using donated goods, and public appeals for non-usable items have become essential strategies.

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BELLVILLE & PAROW IN ACTION

From rain-soaked pitches to heart-of-the-precinct outreaches, the team stepped up across Bellville and Parow this year: the All Nations 5-a-Side Youth Day Tournament ignited unity through sport; a Parow Health Awareness Outreach with Tygerberg Hospice and Reed Street CDC delivered free screenings, HIV testing and counselling; our

Bellville maintenance crew volunteered after hours to repaint the Tygerberg Hospice Sunshine Shop (with sponsored paint); we stood alongside partners at the 16 Days of Activism campaign launch against GBV; and on Madiba Day we braved the cold for a deep clean with a welcome boost from GTP Express, ending with warm soup and bread at Tygerberg Hospice - proof that this is your CID, always going the extra mile.

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REFLECTION

Over the past year, admiration has deepened - for the officers, cleaners, and maintenance teams who, with limited budgets and boundless determination, turn adversity into achievement. Their unseen hours of labour - on rain-soaked nights or under the summer sun - continue to shape Bellville and Parow into places that function, flourish, and inspire confidence.

"Fuelled by passion and innovation, the VRCID proves that real change begins where others stop looking."

MEASURE	KEY PERFORMANCE INDICATOR (KPI)	FREQUENCY	COMMENTS
Conduct visible, daily foot patrols	VRCID teams joined by Law Enforcement, Securitas, SAPS (South African Police Service), and other safety and security stakeholders on foot patrols	Daily	Patrols are conducted collaboratively to ensure visible law enforcement presence
Conduct visible, daily vehicle patrols	Addressing factors contributing to crime levels in consultation with SAPS, Securitas, CCT (City of Cape Town), Security Services & other stakeholders	Daily	Regular vehicle patrols focus on areas identified as high-risk, based on crime trends
Regular meetings with SAPS, CCT, Securitas & other stakeholders to discuss crime trends and focus areas	Collaborative discussions to inform crime-prevention strategies	Monthly	Meetings help adjust focus areas based on up-to-date crime statistics
Maintain the VRCID's incident reporting system	Record and track crime incidents and trends to identify "hotspots"	Daily	Hotspot lists are updated quarterly
Utilize CCTV camera infrastructure	Identifying crime hotspots and redirecting resources accordingly	Daily	CCTV cameras were relocated based on evolving crime patterns
Conduct a crime threat analysis	Identifying threats and specific crime hotspots within the VRCID's footprint using SAPS crime statistics	Monthly	Crime threat analyses guide resource allocation
Suspect profiling in consultation with SAPS, Security Services, & other stakeholders	Profiling suspects to support targeted crime prevention efforts	As needed	Information shared with stakeholders for focused action
Conduct joint crime prevention operations	Collaborate with stakeholders to conduct crime prevention initiatives	Daily/Weekly/Monthly	Regular joint operations reflect consistent collaboration in crime reduction
Respond swiftly to public assistance requests	Monitor and track cases where public assistance is provided (vehicle accidents, medical emergencies, alarm activations, etc.)	As required	VRCID teams maintain monthly statistics on all public assistance cases
Implement a targeted public safety awareness program	Provide safety talks and advice on crime trends and safety tips	Regular	Safety information is shared via street-level interactions, briefings, email, WhatsApp, pamphlets and social media platforms
Develop and maintain positive relationships with primary safety partners	Conduct joint operations, provide logistical support, attend Community Policing Forum meetings and SAPS sector meetings	Daily / Weekly / Monthly	Sustained collaboration and active participation in safety meetings and forums

STRATEGIC OBJECTIVES NO. 2: CLEANING & MAINTENANCE

MEASURE	KEY PERFORMANCE INDICATOR (KPI)	FREQUENCY	COMMENTS
Provide clean streets and sidewalks through top-up cleaners	Ensure cleaners address litter on pavements, sidewalks, parking areas, public parks and medians	Daily	Top-up cleaning services complement the City's efforts
Address illegal dumping	Report illegal dumping to the City of Cape Town and remove illegally dumped materials	Daily	VRCID waste truck offloads to CCT truck twice a day
Clear litter from electrical substations	Ensure electrical substations are litter-free	Monthly	Urban Management coordinated with the City to open electrical substations for cleaning
Clean and disinfect public spaces where ablutions occur	Ensure public spaces are clean and do not pose health risks	Daily	Focused cleaning efforts prevent health hazards in public areas
Remove graffiti in public spaces	Ensure graffiti is removed promptly and track removal through statistics	Weekly	Graffiti removal is monitored through regular statistics
Remove illegal stickers and posters from public infrastructure	Keep VRCID areas free of unsightly stickers and posters	Weekly	Routine inspections ensure public spaces remain visually clean
Clean stormwater drains	Prevent flooding by cleaning stormwater drains, particularly during winter months	Monthly	Drains are monitored and unblocked as needed
Fix road signs and poles	Repair defective street signs and reinstall missing poles	As required	Maintenance is conducted in response to reported issues
Repair and replace bollards	Maintain bollards in good condition	Weekly/Monthly	Bollards are regularly inspected and repaired
Install and maintain cigarette-butt bins	Reduce cigarette-butt litter by providing designated bins		Six bins have been installed and are emptied twice a month
Fix paving	Repair or replace damaged paving to ensure safe pedestrian pathways	As required	Paving repairs are carried out promptly in response to damage reports
Report infrastructure defects to the City of Cape Town	Ensure timely reporting of observed defects, logging C3 notifications for the City to address issues	Daily	A total of 6 280 C3 notifications (defects) were logged with the City of Cape Town for action

STRATEGIC OBJECTIVES NO. 3: PUBLIC SPACE GREENING & BEAUTIFICATION

MEASURE	KEY PERFORMANCE INDICATOR (KPI)	FREQUENCY	COMMENTS
Provide gardening services and trim trees	Maintain and water gardens, install new ones and ensure trees are trimmed	When required	Gardening services enhance public spaces and tree maintenance is conducted on an as-needed basis
Cut grass and weed control	Remove weeds and ensure grass in public spaces is regularly maintained and well-kept	When required	Weed control is carried out regularly and grass cutting is done to maintain aesthetic appeal
Enhancing public spaces through murals, painted bollards, and ongoing beautification	Increase the aesthetic appeal and vibrancy of the area by installing murals, painting bollards, and performing regular upgrades and beautification to public spaces	When required	Several beautification projects, including mural installations and bollard painting, were completed to enhance the community's visual appeal and create inviting public spaces



URBAN MANAGEMENT SAFETY & SECURITY



6 653

Calls received in
Security Operations
Centre and attended to



7 344

Incidents observed via
CCTV and attended to



715

Storm water drains
cleaned by VRCID

VRCID

44 374

Incidents attended
to by VRCID



357 870

Public Safety Officers
patrolled distance (km)



835

Graffiti removed



163 403

Bags of rubbish
removed



735

Tons of litter
collected by VRCID



67

Tons of litter
collected by MES



271

Citizens arrests
made



6 280

C3 notifications
(defects) reported
to COCT to attend to



124

Operations with SAPS/
Law Enforcement



39,38

Kg of cigarette
butts removed



9 600

Vagrancy issues
attended to

VRCID

**2024/25
IN NUMBERS**

APPLICATION OF KING IV

IN RECOGNITION OF THE FACT THAT THE VRCID IS ENTRUSTED WITH PUBLIC FUNDS, PARTICULARLY HIGH STANDARDS OF FISCAL TRANSPARENCY AND ACCOUNTABILITY ARE DEMANDED.

To this end, the VRCID voluntarily subscribes to the King Code of Corporate Governance for South Africa 2016 ("King IV"), which came into effect on 1 April 2017. King IV contains a series of recommended reporting practices under the 15 voluntary governance principles. The practices applied by the company are explained in this part (Part C), of the Annual Report. In determining which reporting practices to apply, the Board took account of, among other things, the City of Cape Town's bylaw & policy on CID's and the reporting protocols appropriate to a nonprofit entity such as the VRCID.

The board is satisfied that the VRCID has complied with the applicable principles set out in King IV during the period under review, to the extent reasonably possible, which are provided fully below.

GOVERNANCE STRUCTURE

CHARTER:

FINANCIAL & HR MANAGEMENT COMMITTEE

(Hardus Zevenster (Chair); Allen Bosman, Johan Bester, Reg Barry, Geo Nel and Derek Bock)

MEMBERSHIP

The Board will annually appoint a Financial & HR Management Committee consisting of at least four members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee. A representative nominated by the City will also be a member of this committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least four times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

RESPONSIBILITIES

The Committee will in general be responsible to manage the financial affairs of the Company with reference to its approved Business Plan and Operational Budget.

Furthermore, it will in general be responsible for the Company's intellectual capital including a supportive remuneration strategy. It is also involved in establishing and maintaining an effective operational and management team.

The Committee is specifically authorised to perform the following tasks:

A nominated committee member to have access to the VRCID's bank account to ensure that no improper transactions take place.

The above nominated committee member will at the end of each month or whenever a payment is made by the COO, be informed in writing of each transaction made and the reason thereof.

Such committee member will be the Committee representative in the event of any communication between this Committee and the appointed accounting officers if necessary.

The Chairman of the Board, who as a rule will always serve on this Committee, will together with the Deputy Chairman sign off on the Annual Financial Statements. The more comprehensive Annual Report on the VRCID's activities to be approved by the Board.

To ensure that the VRCID stays within its allocated budget.

To pre-approve all material capital expenses and the terms of all major service provider agreements. To approve all unbudgeted or "out of the norm"

types of expenses with a full explanation thereof before such expenses incurred.

To approve recommendations by the COO regarding possible fixed deposits (short, medium or long-term) with specific reference to surpluses.

To approve any local and international travel by the COO and staff.

To assist the COO, if deemed necessary, by conducting interviews for vacant staff positions.

To approve the appointment of staff on the recommendation of the COO.

To approve and or make recommendations on any staffing changes and or requirements which the COO may wish to implement.

To approve all staff bonuses and salary adjustments as and when motivated by the COO.

CHARTER:
OPERATIONAL COMMITTEE

(Johan Oosthuizen (Chair); Piet Badenhorst; Johan Bester; Lamesa Modak; Romanie Smithdorf, Allen Bosman, Reg Barry and Derek Bock)

MEMBERSHIP

The Board will annually appoint an Operational Committee consisting of at least three members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least two times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee’s deliberations.

RESPONSIBILITIES

The Committee will in general be responsible for developing and implementing an operational strategy for the Company in cooperation with the COO.

The Committee is specifically authorised to perform the following tasks:

The Committee to approve the request for additional manpower by the COO after which such request is then forwarded by the COO to the Financial and HR Committee for financial approval.

The Committee may at its discretion meet with the COO, Operational staff and the main Service providers as and when needed to discuss security concerns or general operational matters.

The Committee may at its discretion request to be briefed on deployment of operational personnel.

The Committee to consider all legal aspects regarding the operational activities of the Company.

CHARTER:
EXECUTIVE COMMITTEE

(Hardus Zevenster (Chair); Johan Bester; Johan Oosthuizen, Geo Nel)

MEMBERSHIP

The Board will annually appoint an Executive Committee consisting of at least four members, the majority of whom shall be non-executive directors. The Chairman of the Board will ex-officio be a member of the Committee and the COO will attend all meetings. A representative nominated by the City will also be a member of this committee.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings.

The chairman of the Committee will provide regular feedback to the Board on the Committee’s deliberations.



RESPONSIBILITIES

The Committee will in general be responsible to assist the COO in urgent matters arising between Board meetings. In exceptional urgent matters the Committee may take interim decisions on behalf of the Board.

The Committee is specifically authorised to perform the following tasks:

The Committee will have the authority to make an immediate and well-informed decision in the event of an emergency or crisis. The Board to be informed thereof as soon as practically possible.

A nominated Committee member can stand-in for the COO in terms of decision making when and if the COO is not in a position to do so.

CHARTER: SOCIAL DEVELOPMENT COMMITTEE

*(Lamesa Modak (Chair); Geo Nel;
Ciska Mouton and Derek Bock)*

MEMBERSHIP

The Board will annually appoint a Social Development Committee consisting of at least three members, the majority of whom shall be non-executive directors. The COO will ex-officio be a member of the Committee with the Social Development Manager in attendance.

The Board will appoint a chairman for the Committee who will decide on the frequency of meetings and who will set the agenda for such meetings. The Committee will meet at least two times per year.

The chairman of the Committee will provide regular feedback to the Board on the Committee's deliberations.

RESPONSIBILITIES

The Committee will in general be responsible for developing a Social Development strategy for the Company in cooperation with the Social Development Manager and COO for consideration by the Board. After the approval of the strategy by the Board, the Committee will be responsible for overseeing the implementation thereof.

The Committee is specifically authorised to perform the following tasks:

The Committee to consider requests for additional funding by the Social Development Manager after which such requests are then forwarded by the COO to the Financial Committee for financial approval.

The Committee may at its discretion meet with the Social Development Manager and COO as and when needed to discuss general vagrancy, homelessness, anti-social behavioural etc. matters.

The Committee may at its discretion request to be briefed on the cooperation with the City of Cape Town and NGO's of choice within the VRCID.

The Committee may request a Director to accompany either the Social Development Manager and / or COO when he or she meets with the City of Cape Town on issues of mutual concern.



28 ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2025

VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT NPC
(REGISTRATION NUMBER 1996/004458/08)

These annual financial statements were prepared by:
ROSLYN EACHUS - ACCOUNTANT

THESE ANNUAL FINANCIAL STATEMENTS HAVE BEEN AUDITED IN COMPLIANCE WITH THE APPLICABLE REQUIREMENTS OF THE COMPANIES ACT OF SOUTH AFRICA.

1 GENERAL INFORMATION

Country of incorporation and domicile

South Africa

Nature of business and principal activities

To provide over and above the services rendered by SAPS and COCT, security, cleansing and social development support within the Voortrekker Road Corridor Improvement District.

Directors	RG Smithdorf	RM Barry
PJ Badenhorst	SJ Oosthuizen	GP Nel
GS Zevenster	LM Modak	SW Mouton
AM Bosman	JP Bester	

Registered office

3A Bell Park
Cnr Durban and De Lange Road Bellville 7530

Business address

3A Bell Park
Cnr Durban and De Lange Road Bellville 7530

Postal address

PO Box 902
Bellville Western Cape 7535

Auditors

Cecil Kilpin & Co.
Chartered Accountants (SA) Registered Auditors

Secretary

PJ Badenhorst

Company registration number

1996/004458/08

Level of assurance

These annual financial statements have been audited in compliance with the applicable requirements of the Companies Act of South Africa.

2 INDEX

The reports and statements set out below comprise the annual financial statements presented to the members:

	Page:
- Directors' Responsibilities and Approval	36
- Company Secretary's Certification	36
- Directors' Report	37
- Independent Auditor's Report	38
- Statement of Financial Position	40
- Statement of Comprehensive Income	41
- Statement of Changes in Equity	41
- Statement of Cash Flows	41
- Accounting Policies	42
- Notes to the Annual Financial Statements	44

The following supplementary information does not form part of the annual financial statements and is unaudited:

Detailed Income Statement	47
Additional Information	48

3 DIRECTORS' RESPONSIBILITIES AND APPROVAL

The directors are required by the Companies Act of South Africa, to maintain adequate accounting records and are responsible for the content and integrity of the annual financial statements and related financial information included in this report. It is their responsibility to ensure that the annual financial statements fairly present the state of affairs of the company as at the end of the financial year and the results of its operations and cash flows for the period then ended, in conformity with the International Financial Reporting Standard for Small and Medium-sized Entities. The external auditors are engaged to express an independent opinion on the annual financial statements.

The annual financial statements are prepared in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and are based upon appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The directors acknowledge that they are ultimately responsible for the system of internal financial control established by the company and place considerable importance on maintaining a strong control environment. To enable the directors to meet these responsibilities, the directors set standards for internal control aimed at reducing the risk of error or loss in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the company and all employees are required to maintain the highest ethical standards in ensuring the company's business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management in the company is on identifying, assessing, managing and monitoring all known forms of risk across the company. While operating risk cannot be fully eliminated, the company endeavours to minimise it by ensuring that appropriate infrastructure, controls, systems and ethical behaviour are applied and managed within predetermined procedures and constraints.

The directors are of the opinion, based on the information and explanations given by management, that the system of internal control provides reasonable assurance that the financial records may be relied on for the preparation of the annual financial statements. However, any system of internal financial control can provide only reasonable, and not absolute, assurance against material misstatement or loss.

The directors are not aware of any unauthorised, irregular and fruitless or wasteful expenditure. Management has also confirmed to the directors that they have not identified any such expenditure.

The directors have reviewed the company's cash flow forecast for the year to 30 June 2026 and, in the light of this review and the current financial position, they are satisfied that the company has access to adequate resources to continue in operational existence for the foreseeable future.

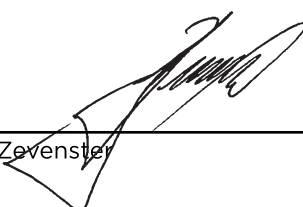
The external auditors are responsible for independently auditing and reporting on the company's annual financial statements. The annual financial statements have been examined by the company's external auditors and their report is presented on pages 38 to 40.

The annual financial statements set out on pages 40 to 48, which have been prepared on the going concern basis, were approved by the board and were signed on their behalf by:

Approval of annual financial statements



JP Bester



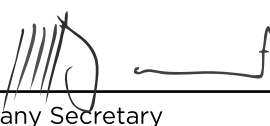
GS Zeyenster

Cape Town

Date: 28 August 2025

COMPANY SECRETARY'S CERTIFICATION

In my capacity as company secretary, I hereby confirm that to the best of my knowledge and in terms of the Companies Act 2008, that for the year ended 30 June 2025, the company lodged with the Registrar of Companies all such returns as are required of a Company in terms of this Act and all such returns are true, correct and up to date.



Company Secretary

Date: 28 August 2025

4 DIRECTORS' REPORT

The directors have pleasure in submitting their report on the annual financial statements of Voortrekker Road Corridor Improvement District NPC for the year ended 30 June 2025.

1. BUSINESS ACTIVITIES

Voortrekker Road Corridor Improvement District NPC provides supplementary public safety, cleansing, maintenance services, environmental development, social development, and communications in the Voortrekker Road Corridor Improvement District.

There have been no material changes to the nature of the company's business from the prior year.

2. REVIEW OF FINANCIAL RESULTS AND ACTIVITIES

The annual financial statements have been prepared in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa. The accounting policies have been applied consistently compared to the prior year.

Full details of the financial position, results of operations and cash flows of the company are set out in these annual financial statements.

The Voortrekker Road Corridor Improvement District NPC is engaged in providing over and above services rendered by SAPS and the City of Cape Town ("COCT"), security, cleansing and social development support within the Voortrekker Road Corridor Improvement District and operates principally in South Africa.

During the 2016 financial year the VRCID and the City of Cape Town concluded a property lease agreement whereby the VRCID manages certain public parking areas on behalf of the City of Cape Town. Subsequently, the VRCID concluded a parking management agreement with Safe2Park Managed Services (Pty) Ltd ("STP"). The net income derived from these two agreements is to be utilised in the support of the VRCID's principle activities. These two agreements reached an end of their agreed upon term of 30 June 2020. The Board and the City of Cape Town is in the process to negotiate a new agreement, but nothing has yet been finalised. The VRCID has in the meantime in the interest of both the COCT and the VRCID continued to act as the City's custodian of the relevant parking areas without a formal leasing agreement being in place. They could not afford the Bellville CBD to degenerate further from the state in which it currently is. The VRCID's actions in this regard are aligned with the mayor's vision for a "Future Bellville City" which is clean and safe. It should also be noted that no provision has been made in these financial statements for any costs related to parking management.

The special rating area is financed by additional property rates levied on all commercial properties by the COCT on the Improvement District's behalf, within the boundaries of the Voortrekker Road Corridor Improvement District.

The net surplus of the company for the current year was R1,403,239 (2024: R1,119,714).

3. DIRECTORS

The directors in office at the date of this report are as follows:

Directors

PJ Badenhorst	AM Bosman	SJ Oosthuizen	JP Bester	GP Nel
GS Zevenster	RG Smithdorf	LM Modak	RM Barry	SW Mouton

There have been no changes to the directorate for the period under review.

4. EVENTS AFTER THE REPORTING PERIOD

The directors are not aware of any material event which occurred after the reporting date and up to the date of this report.

5. GOING CONCERN

The annual financial statements have been prepared on the basis of accounting policies applicable to a going concern. This basis presumes that funds will be available to finance future operations and that the realisation of assets and settlement of liabilities, contingent obligations and commitments will occur in the ordinary course of business.

The directors believe that the company has adequate financial resources to continue in operation for the foreseeable future and accordingly the annual financial statements have been prepared on a going concern basis. The directors have satisfied themselves that the company is in a sound financial position and that it has access to sufficient borrowing facilities to meet its foreseeable cash requirements. The directors are not aware of any new material changes that may adversely impact the company. The directors are also not aware of any material non-compliance with statutory or regulatory requirements or of any pending changes to legislation which may affect the company.

6. AUDITORS

Cecil Kilpin & Co. continued in office as auditors for the company for 2025.

7. SECRETARY

The company secretary is PJ Badenhorst.

8. RESERVES

Accumulated reserves on 30 June 2025 was R 9,481,194 (2024: R 8,077,959). These reserves comply with the COCT's minimum reserve guidelines for 2025 R 5,623,632 (2024: R 5,207,067), equal to 2 month's budgeted operational expense plus VAT thereon. The board decided to set aside another month's operational expense plus VAT and has no intention to grow it in excess thereof. After strengthening of the total reserves with the required R624,849, the excess reserves amounted to R1,045,745. The non-receipt of retention funds from COCT during the year was countered by an increase in investment income received and a reduction in the number of small projects.

5 INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF VOORTREKKER ROAD CORRIDOR IMPROVEMENT DISTRICT NPC

OPINION

We have audited the annual financial statements of Voortrekker Road Corridor Improvement District NPC (the company) set out on pages 40 to 47, which comprise the statement of financial position as at 30 June 2025; and the statement of comprehensive income; the statement of changes in equity; and the statement of cash flows for the year then ended; and notes to the annual financial statements, including a summary of significant accounting policies.

In our opinion, the annual financial statements present fairly, in all material respects, the financial position of Voortrekker Road Corridor Improvement District NPC as at 30 June 2025, and its financial performance and cash flows for the year then ended, in accordance with International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Annual Financial Statements section of our report. We are independent of the company in accordance with the Independent Regulatory Board for Auditors' Code of Professional Conduct for Registered Auditors (IRBA Code) and other independence requirements applicable to performing audits of financial statements in South Africa. We have fulfilled our other ethical responsibilities in accordance with the IRBA Code and in accordance with other ethical requirements applicable to performing audits in South Africa. The IRBA Code is consistent with the corresponding sections of the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (including International Independence Standards). We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

OTHER INFORMATION

The directors are responsible for the other information. The other information comprises the information included in the document titled "Voortrekker Road Corridor Improvement District NPC annual financial statements for the year ended 30 June 2025", which includes the Directors' Report as required by the Companies Act of South Africa and the supplementary information as set out on pages 47 to 48. The other information does not include the annual financial statements and our auditor's report thereon.

Our opinion on the annual financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the annual financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the annual financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

RESPONSIBILITIES OF THE DIRECTORS FOR THE ANNUAL FINANCIAL STATEMENTS

The directors are responsible for the preparation and fair presentation of the annual financial statements in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities and the requirements of the Companies Act of South Africa, and for such internal control as the directors determine is necessary to enable the preparation of annual financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the annual financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE ANNUAL FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the annual financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these annual financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit.

We also:

- Identify and assess the risks of material misstatement of the annual financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the annual financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the annual financial statements, including the disclosures, and whether the annual financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

CK & Co.

Cecil Kilpin & Co.
Chartered Accountants (SA)
Registered Auditors
Per partner: Dylan Cox

Century City
Date: 28 August 2025

6 STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2025

	Note(s)	2025 R	2024 R
Assets			
Non-Current Assets			
Property, plant and equipment	2	757,458	724,650
Current Assets			
Trade and other receivables	3	165,042	223,373
Current tax receivable		5,447	4,288
Cash and cash equivalents	4	8,944,699	7,456,483
		9,115,188	7,684,144
Total Assets		9,872,646	8,408,794
Equity and Liabilities			
Equity			
Retained income		9,481,194	8,077,955
Liabilities			
Current Liabilities			
Trade and other payables	5	391,452	330,839
Total Equity and Liabilities		9,872,646	8,408,794

7 STATEMENT OF COMPREHENSIVE INCOME

	Note(s)	2025 R	2024 R
Revenue	6	29,340,691	27,167,306
Other income	7	1,497,367	1,872,792
Operating expenses		(29,858,266)	(28,331,938)
Operating surplus (deficit)		979,792	708,160
Investment revenue	8	560,780	544,567
Finance costs	9	(37)	(48)
Surplus (deficit) before taxation		1,540,535	1,252,679
Taxation	10	(137,296)	(132,965)
Surplus (Deficit) for the year		1,403,239	1,119,714
Other comprehensive income		-	-
Total comprehensive surplus (deficit) for the year		1,403,239	1,119,714

8 STATEMENT OF CHANGES IN EQUITY

	Retained Income R	Total Equity R
Balance at 01 July 2023	6,958,241	6,958,241
Surplus for the year	1,119,714	1,119,714
Other comprehensive income	-	-
Total comprehensive loss for the year	1,119,714	1,119,714
Balance at 01 July 2024	8,077,955	8,077,955
Surplus for the year	1,403,239	1,403,239
Other comprehensive income	-	-
Total comprehensive income for the year	1,403,239	1,403,239
Balance at 30 June 2025	9,481,194	9,481,194

9 STATEMENT OF CASH FLOWS

	Note(s)	2025 R	2024 R
Cash flows from operating activities			
Cash receipts from customers		30,915,112	28,908,895
Cash paid to suppliers and employees		(29,577,870)	(28,031,411)
Cash generated from operations	11	1,337,242	877,484
Interest income		560,780	544,567
Finance costs		(37)	(48)
Tax paid	12	(138,455)	(132,654)
Net cash from operating activities		1,759,530	1,289,349
Cash flows from investing activities			
Purchase of property, plant and equipment	2	(271,314)	(319,143)
Cash flows from financing activities			
Repayments of other financial liabilities		-	119,565
Total cash movement for the year		1,488,216	1,089,771
Cash and cash equivalents at the beginning of the year		7,456,483	6,366,712
Total cash at end of the year	4	8,944,699	7,456,483

10 ACCOUNT POLICIES

1. BASIS OF PREPARATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The annual financial statements have been prepared on a going concern basis in accordance with the International Financial Reporting Standard for Small and Medium-sized Entities, and the Companies Act of South Africa. The annual financial statements have been prepared on the historical cost basis, and incorporate the principal accounting policies set out below. They are presented in South African Rands.

These accounting policies are consistent with the previous period.

1.1 SIGNIFICANT JUDGEMENTS AND SOURCES OF ESTIMATION UNCERTAINTY

Critical judgements in applying accounting policies.

Management did not make critical judgements in the application of accounting policies, apart from those involving estimations, which would significantly affect the annual financial statements.

Key sources of estimation uncertainty

The financial statements do not include assets or liabilities whose carrying amounts were determined based on estimations for which there is a significant risk of material adjustments in the following financial year as a result of the key estimation assumptions.

1.2 PROPERTY, PLANT AND EQUIPMENT

Property, plant and equipment are tangible assets which the company holds for its own use or for rental to others and which are expected to be used for more than one year. Property, plant and equipment is initially measured at cost.

Cost includes costs incurred initially to acquire or construct an item of property, plant and equipment and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of property, plant and equipment, the carrying amount of the replaced part is derecognised.

Property, plant and equipment is subsequently stated at cost less accumulated depreciation and any accumulated impairment losses, except for land which is stated at cost less any accumulated impairment losses.

Depreciation of an asset commences when the asset is available for use as intended by management. Depreciation is charged to write off the asset's carrying amount over its estimated useful life to its estimated residual value, using a method that best reflects the pattern in which the asset's economic benefits are consumed by the company.

The useful lives of items of property, plant and equipment have been assessed as follows:

ITEM	DEPRECIATION METHOD	AVERAGE USEFUL LIFE
Furniture and fixtures	Straight line	6 years
Motor vehicles	Straight line	5 years
Office equipment	Straight line	6 years
IT equipment	Straight line	3 years
Security systems	Straight line	3 years

When indicators are present that the useful lives and residual values of items of property, plant and equipment have changed since the most recent annual reporting date, they are reassessed. Any changes are accounted for prospectively as a change in accounting estimate.

Impairment tests are performed on property, plant and equipment when there is an indicator that they may be impaired. When the carrying amount of an item of property, plant and equipment is assessed to be higher than the estimated recoverable amount, an impairment loss is recognised immediately in profit or loss to bring the carrying amount in line with the recoverable amount.

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its continued use or disposal. Any gain or loss arising from the derecognition of an item of property, plant and equipment, determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item, is included in profit or loss when the item is derecognised.

1.3 FINANCIAL INSTRUMENTS

Initial measurement

Financial instruments are initially measured at the transaction price (including transaction costs except in the initial measurement of financial assets and liabilities that are measured at fair value through profit or loss unless the arrangement constitutes, in effect, a financing transaction in which case it is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument).

Financial instruments at amortised cost

These include loans, trade receivables and trade payables. They are subsequently measured at amortised cost using the effective interest method. Debt instruments which are classified as current assets or current liabilities are measured at the undiscounted amount of the cash expected to be received or paid unless the arrangement effectively constitutes a financing transaction.

At each reporting date, the carrying amounts of assets held in this category are reviewed to determine whether there is any objective evidence of impairment. If there is objective evidence, the recoverable amount is estimated and compared with the carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in profit or loss.

1.4 TAX

Tax expenses

Tax expense is recognised in the same component of total comprehensive income or equity as the transaction or other event that resulted in the tax expense. The company meets the criteria for tax exemption under Section 10(1)(e) of the Income Tax Act, 1962.

1.5 IMPAIRMENT OF ASSETS

The company assesses at each reporting date whether there is any indication that property, plant and equipment may be impaired.

If there is any such indication, the recoverable amount of any affected asset (or group of related assets) is estimated and compared with its carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in profit or loss.

If an impairment loss subsequently reverses, the carrying amount of the asset (or group of related assets) is increased to the revised estimate of its recoverable amount, but not in excess of the amount that would have been determined had no impairment loss been recognised for the asset (or group of assets) in prior years. A reversal of impairment is recognised immediately in profit or loss.

1.6 GOVERNMENT GRANTS

Grants that do not impose specified future performance conditions are recognised in income when the grant proceeds are receivable.

Grants that impose specified future performance conditions are recognised in income only when the performance conditions are met.

Grants received before the revenue recognition criteria are satisfied are recognised as a liability. Grants are measured at the fair value of the asset received or receivable.

1.7 REVENUE

Revenue is recognised to the extent that the company has transferred the significant risks and rewards of ownership of goods to the buyer, or has rendered services under an agreement provided the amount of revenue can be measured reliably and it is probable that economic benefits associated with the transaction will flow to the company. Revenue is measured at the fair value of the consideration received or receivable, excluding value added tax (as appropriate) and discounts.

Support from the company objectives through non-monetary support and contributions are recognised in the annual report.

Revenue comprises revenue income from ratepayers which is collected by the City of Cape Town on the entity's behalf, net of retention revenue retained.

Interest is recognised, in profit or loss, using the effective interest rate method.

1.8 OTHER INCOME

Other income consists of monthly rental income, donations received and EPWP income.

1.9 UNAUTHORISED, IRREGULAR, AND FRUITLESS AND WASTEFUL EXPENDITURE

Unauthorised, irregular, and fruitless and wasteful expenditure is accounted for as an expense in the statement of financial performance classified in accordance with the nature of the expense. Where recovered it is subsequently accounted for as other income. All relevant expenditure has been noted on page 48.

11 NOTES TO THE ANNUAL FINANCIAL STATEMENTS

2. PROPERTY, PLANT AND EQUIPMENT

	2025 R			2024 R		
	Cost or revaluation	Accumulated depreciation and impairment	Carrying value	Cost or revaluation	Accumulated depreciation and impairment	Carrying value
Furniture and fixtures	153,471	(153,471)	-	153,471	(153,471)	-
Motor vehicles	1,348,327	(709,338)	638,989	1,143,979	(541,330)	602,649
Office equipment	251,169	(211,141)	40,028	235,847	(184,702)	51,145
IT equipment	426,640	(348,200)	78,440	374,996	(304,141)	70,855
Leasehold improvements	338,281	(338,281)	-	338,281	(338,281)	-
Securing systems	8,668	(8,667)	1	8,668	(8,667)	1
Total	2,526,556	(1,769,098)	757,458	2,255,242	(1,530,592)	724,650

RECONCILIATION OF PROPERTY, PLANT AND EQUIPMENT 2025

	Opening Balance	Additions	Depreciation	Closing Balance
Motor vehicles	602,649	204,348	(168,008)	638,989
Office equipment	51,145	15,322	(26,439)	40,028
IT equipment	70,855	51,644	(44,059)	78,440
Securing systems	1	-	-	1
	724,650	271,314	(238,506)	757,458

RECONCILIATION OF PROPERTY, PLANT AND EQUIPMENT 2024

	Opening Balance	Additions	Depreciation	Closing Balance
Furniture and fixtures	21,314	-	(21,314)	-
Motor vehicles	502,351	264,186	(163,888)	602,649
Office equipment	84,018	-	(32,873)	51,145
IT equipment	44,566	54,957	(28,668)	70,855
Securing systems	1	-	-	1
	652,250	319,143	(246,743)	724,650

3. TRADE AND OTHER RECEIVABLES

	2025 R	2024 R
Trade receivables	107,807	171,738
Staff loans	5,600	-
Deposits	51,635	51,635
	165,042	223,373

4. CASH AND CASH EQUIVALENTS

	2025 R	2024 R
Cash and cash equivalents consist of:		
Cash on hand/(Reimbursements)	(2,408)	486
Bank balances	8,947,107	7,455,997
	8,944,699	7,456,483

5. TRADE AND OTHER PAYABLES

	2025 R	2024 R
Trade payables	22,408	50,688
VAT	76,353	65,151
Other payables	292,691	215,000
	391,452	330,839

6. REVENUE

	2025 R	2024 R
Revenue - Additional rates received	29,340,691	27,167,306

7. OTHER INCOME

	2025 R	2024 R
Profit on sale of assets and liabilities	-	119,565
Other income - EPWP	463,181	765,748
Rental income	618,679	582,472
Parking management fee	240,000	240,000
Insurance claim received	13,500	11,871
Donations received	98,543	101,246
Other recovery	63,464	51,890
	1,497,367	1,872,792

8. INVESTMENT REVENUE

	2025 R	2024 R
Interest revenue		
Bank	560,780	544,567

9. FINANCE COSTS

	2025 R	2024 R
Interest paid - SARS	37	48

10. TAXATION

	2025 R	2024 R
Major components of the tax expense		
Current taxation		
South African normal tax - current year	137,296	132,965

The non-profit company is subject to tax at the company rate of 27% (2024: 27%) on the net investment income, in excess of R50,000, in terms of Section 10(1)(e) of the Income Tax Act.

11. CASH GENERATED FROM OPERATIONS

	2025 R	2024 R
Net surplus (deficit) before taxation	1,540,535	1,252,679
Adjustments for:		
Depreciation, amortisation, impairments and reversals of impairments	238,506	246,743
Profit on sale of assets and liabilities	-	(119,565)
Investment income	(560,780)	(544,567)
Finance costs	37	48
Changes in working capital:		
(Increase) decrease in trade and other receivables	77,054	(11,638)
Increase (decrease) in trade and other payables	41,890	53,784
	1,337,242	877,484

12. TAX PAID

	2025 R	2024 R
Balance at beginning of the year	4,288	4,599
Current tax for the year recognised in profit or loss	(137,296)	(132,965)
Balance at end of the year	(5,447)	(4,288)
	(138,455)	(132,654)

13. AUDITOR'S REMUNERATION

	2025 R	2024 R
Fees	34,800	30,500

14. RELATED PARTIES

	2025 R	2024 R
Relationships		
Common Directors	Bubesi Investments 34 Proprietary Limited Radio Tygerberg NPO Greater Tygerberg Partnerships NPO	
Related party balances and transactions with other related parties		
Related party balances		
Amounts included in Trade receivable (Trade Payable) regarding related parties		
Greater Tygerberg Partnerships NPO	(1,895)	(23,896)
Related party transactions		
Office expense paid to (received from) related parties		
Greater Tygerberg Partnerships NPO	140,810	136,136
Rent paid to (received from) related parties		
Greater Tygerberg Partnerships NPO	(355,219)	(335,112)

15. DIRECTORS' AND PRESCRIBED OFFICER'S REMUNERATION

	2025 R	2024 R
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No emoluments were paid to the directors or any individuals holding a prescribed office during the year.

16. COMMITMENTS

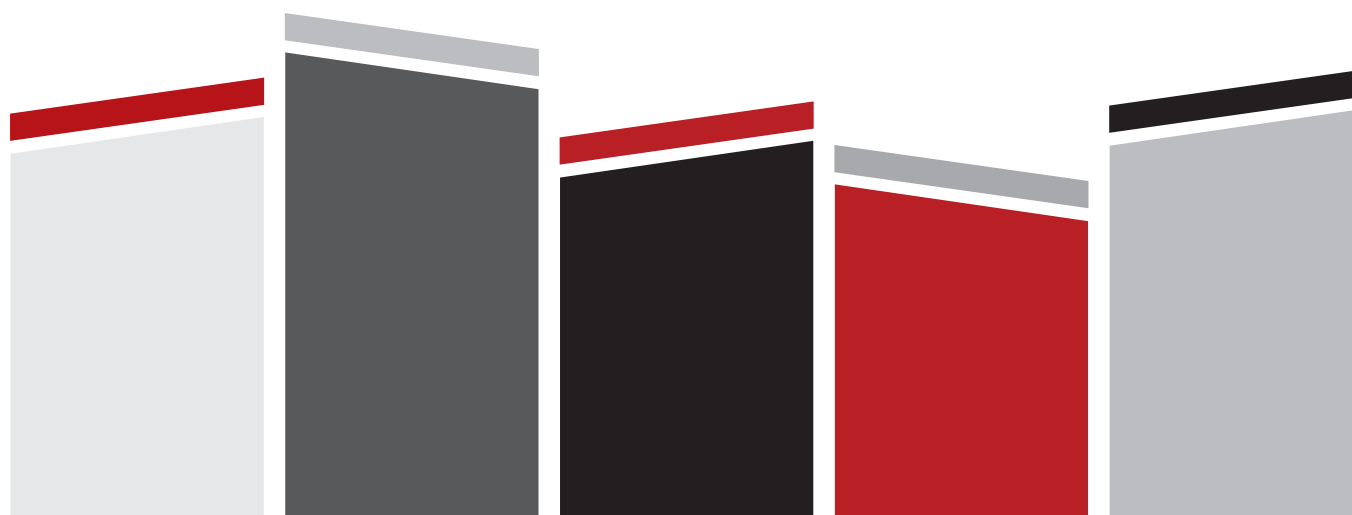
	2025 R	2024 R
Operating leases - as lessor (income)		
Minimum lease payments due		
- within one year	658,428	263,460
- in second to fifth year inclusive	301,632	583,536
	960,060	846,996

Operating lease payments represent rentals receivable by the company for certain of its leasehold properties. Leases are negotiated for an average term of 5 years and rentals are fixed for an average of 5 years. There are no contingent rents receivable.

12 DETAILED INCOME STATEMENT

	Note(s)	2025 R	2024 R
Revenue			
Revenue - Additional Rates Received		29,340,691	27,167,306
Other income			
EPWP Project claims		463,181	765,748
Rental income		618,679	582,472
Parking management fee		240,000	240,000
Insurance claim received		13,500	11,871
Donations received		98,543	101,246
Other recovery		63,464	51,890
Gains on disposal of assets		-	119,565
		1,497,367	1,872,792
Expenses (Refer to page 48)		(29,858,266)	(28,331,938)
Operating profit		979,792	708,160
Investment income	8	560,780	544,567
Finance costs	9	(37)	(48)
		560,743	544,519
Surplus before taxation		1,540,535	1,252,679
Taxation	10	(137,296)	(132,965)
Surplus for the year		1,403,239	1,119,714

The supplementary information presented does not form part of the annual financial statements and is unaudited



DETAILED INCOME STATEMENT (CONTINUED)

	Note(s)	2025 R	2024 R
Operating expenses			
Accounting fees		94,280	83,400
Advertising		444,226	445,325
Auditors remuneration	13	34,800	30,500
Bank charges		10,742	11,933
Catering and food		69,825	62,861
Cleansing services		4,337,005	4,053,381
Computer expenses		45,927	41,154
Conference and seminars		161,479	-
Depreciation		238,506	246,743
EPWP Project - development cost		122,542	175,780
EPWP Project - staff cost		340,553	566,232
Employee costs		3,794,900	3,745,878
Environmental upgrading		382,627	312,336
Insurance		98,491	80,860
Law enforcement		476,040	451,224
Meeting expenses		13,457	17,655
Motor vehicle expenses		58,317	62,707
Office cleaning		45,054	54,947
Other expenses		89,888	99,014
Printing and stationery		39,539	40,543
Project - Centre of Hope		300,000	150,000
Public safety		17,205,398	16,061,789
Rental and utilities		793,257	726,815
Repairs and maintenance		52,504	28,120
Secretarial fees		5,693	9,409
Social upliftment		323,009	383,247
Staff welfare		46,983	44,501
Telecommunications		177,334	184,281
Travel - local		7,146	49,773
Travel - overseas		48,744	111,530
		29,858,266	28,331,938

13 ADDITIONAL INFORMATION

1. Fruitless and wasteful expenditure

No fruitless and wasteful expenditure was identified by management in the current year.

2. Unauthorised expenditure

Unauthorised expenditure refers to any spending by the company that doesn't comply with its approved budget or relevant regulations. This includes overspending, using funds for purposes other than those originally approved. No unauthorised expenditure was identified by management in the current year.

The supplementary information presented does not form part of the annual financial statements and is unaudited

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